



WHISTLEBLOWING POLICY

The Chapter is committed to being open, honest, and accountable. It encourages a free and open culture in its dealings between the members of Chapter, office holders, employees, workers and volunteers in the cathedral. Addressing issues is vitally important to maintaining the Chapter's effective governance and achieving its charitable aims.

This policy aims to help office holders, employees, workers, and volunteers in the cathedral to raise any serious concerns they may have about colleagues or anything taking place in the cathedral with confidence and without having to worry about being victimised, discriminated against, or disadvantaged in any way as a result.

This policy is written in the context of the Public Interest Disclosure Act 1998 (the “**Act**”) and other legislation which protects employees and workers who ‘blow the whistle’ on malpractices within their organisation.

Although it was not previously thought that statutory protection under the Act extended to office holders or volunteers, in a recent judgment,¹ the Supreme Court decided that judicial officers can seek the protection of whistleblowing legislation. The position regarding clergy has not been tested but, taking a cautious approach, this policy assumes that the courts would afford the same protection to clergy office holders.

In addition, as it is considered best practice for charities to choose to extend similar protections to volunteers, the Chapter has chosen to extend the same protection to volunteers in so far as is possible and to treat all individuals making a disclosure in the spirit of the Act.

1. Who does this policy apply to?

This policy applies to everyone who works for and in or volunteers in the cathedral. This means employees, office holders, volunteers, interns, and contractors.

2. What is Whistleblowing?

‘Whistleblowing’ refers to the internal or external disclosure of malpractice and serious suspected wrongdoing as well as illegal acts, or omissions, at work. It covers, for example, how we raise funds, how we commission work or make payments and where there has been a breach of a legal, statutory, or regulatory requirement or unethical behaviour.

¹ *Gilham v Ministry of Justice* [2019]

3. What types of concerns are covered by this Policy?

To use this whistleblowing policy and be legally protected under the Act, you must make a disclosure about a serious concern. This is known under the Act as a 'qualifying disclosure'. This means you have information and reasonably believe that one or more of the following matters is happening, has taken place, or is likely to happen in the future:

- (a) a criminal offence (including fraudulent and corrupt behaviour, e.g. theft, fraud or malpractice)
- (b) a miscarriage of justice
- (c) an act creating risk to health and safety
- (d) an act causing damage to the environment
- (e) a breach of any other legal obligation, or
- (f) concealment of any of the above

You do not need to have proof that such an act is being, has been, or is likely to be, committed. You do, however, need to hold a reasonable belief of such an action having been, being or likely to be carried out.

If you feel unable to whistle blow internally, the matter may be reported directly to the relevant regulator, such as the Charity Commission or Church Commissioners:

Charity Commission
PO Box 211
Bootle
L20 7YX
Telephone: 0300 066 9197

Church Commissioners
Church House
Great Smith Street
London
SW1P 3AZ
Telephone: 0207 898 1000

4. What concerns cannot be raised as whistleblowing under this policy?

This whistleblowing policy does not apply to:

Complaints: A complaint that is an expression of your dissatisfaction which calls for a response. If you want to make a complaint about the cathedral you should use the Cathedral's Complaints Policy found on the staff intranet.

Safeguarding concerns: For safeguarding concerns please contact Cathedral Safeguarding Lead at emma.pennington@canterbury-cathedral.org or to the Cathedral Safeguarding Advisors at FCoombs@diocant.org or PBrightwell@diocant.org

Concerns about other organisation: If you have concerns about the behaviour of another Church of England organisation, you should raise them through that organisation, following any whistleblowing procedures it has.

Employment related concerns: This policy does not deal with any complaints employees may have about their own employment position, which should be addressed through the Cathedral's Grievance Procedure detailed in the Staff Handbook.

5. How to raise a concern

You should raise your whistleblowing concern as soon as possible. This will make it easier to act and to enable any problems to be resolved or reported quickly.

You can make your disclosure orally, but written disclosures are preferable as these will make the process more efficient and effective. In your disclosure, you should:

- (a) provide any relevant context and background, including relevant dates, venues, names etc
- (b) state clearly the reason why the situation causes for concern.

You must say that you are raising your concern using the whistleblowing policy and whether you wish your identity to be kept confidential. While we will make every effort to deal with your case confidentially, depending on the circumstances of the case this may not always be possible (e.g., if the police are involved). Where this is the case, you will be informed of this and the reasons why it was not possible. You are encouraged to share your name as it will make it easier to investigate your concerns. You may also make a disclosure anonymously although if you are able to share your name it will make it easier to investigate your concerns and provide feedback on outcomes.

The Receiver General/COO is designated to handle whistleblowing concerns in the Cathedral and is the Cathedral's Whistleblowing Officer. If they are unavailable, the Director of Finance and Planning and the Canon designated by the Dean are the nominated Deputy Whistleblowing Officers. The Senior Non-Executive Member (SNEM) will be the nominated Chapter Lead for Whistleblowing.

You should report your concern in the first instance to your line manager/volunteer co-ordinator where appropriate, or to the Whistleblowing Officer. If the matter concerns the Whistleblowing Officer (Receiver General/COO), it should be raised with the Director of Finance and Planning or the Canon Missioner who are the nominated Deputy Whistleblowing Officers.

If you are unsure whether to use this procedure, or you want independent advice at any stage, you should contact your trade union or an independent organisation such as Protect.

6. Protecting the individual raising the concern

If you raise a concern which you believe to be true, the Chapter will take appropriate action to protect you from any harassment, victimisation, or bullying. Employees and workers who raise a genuine concern under this policy will not be at risk of losing their job, nor will it influence any unrelated disciplinary action or redundancy procedures.

The matter will be treated confidentially but if the concern cannot be resolved without revealing your identity, the Whistleblowing Officer will discuss with you whether and how to proceed.

You should note that they will not be protected from the consequences of making a disclosure if, by doing so, you commit a criminal offence.

7. How will the Chapter deal with the concern?

How the concern will be dealt with, will depend on what it involves. It is likely that further enquiries and/or investigation will be necessary. The concern may be investigated by the Whistleblowing Officer, through the disciplinary process or it may be referred to the police, Diocesan Safeguarding Adviser, a regulator, other agencies, an external auditor, or an independent investigator.

Typically, the matters raised may result in one or more of the following:

- (a) no action required
- (b) action being taken under another policy or procedure
- (c) an internal investigation under this policy
- (d) a referral to the police or other relevant statutory body
- (e) referral to the Church Commissioners
- (f) a referral to Cathedral's external auditors
- (g) a Serious Incident Report being made to the Charity Commission
- (h) an independent enquiry.

It may be necessary for you to give evidence in criminal or disciplinary proceedings.

The Whistleblowing Officer will give you feedback on the progress and outcome of any investigation, wherever possible.

8. Allegations that are malicious or known to the individual making them to be false

If it is found that you have knowingly or maliciously makes an untrue allegation or you are involved in any way in the malpractice, wrongdoing or illegal acts or omissions, the Chapter will take appropriate action in accordance with the appropriate policy.

If the suspicions are not confirmed by an investigation, the matter will be closed and a record retained. Any person raising a concern under this policy will not suffer any detriment for raising the concern unless they are found to have made a malicious allegation.

9. Policy Review

This policy should be reviewed every 3 years.

Adopted: 2.23

Next Review: 2.26