WE ARE SURVIVORS.

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ROLE PROFILE

Profile Version: A2030-02 **/ Date Authorised by Chief Executive Officer:** 01.04.26

Job Title:	Social Worker	**Team:**	Support & Advocacy: Community Development
Reports to:	Community Development Team Manager	**Reportees:**	None.

Expectation of Role

Provide the most effective and efficient social worker services that meet the needs of the client whilst ensuring no male survivor is left behind; whilst supporting the Management Team to deliver the service to the highest standards.

Main Duties and Responsibilities

- To manage the operational and clinical duty of care for support services
- To maintain the safe and inclusive provision of spaces for all clients
- Supporting the wider We are Survivors team in addressing the emotional, social, practical, and financial needs of Survivors and their loved ones impacted by sexual harms.
- Collaborating closely with relevant social services and healthcare professionals, in line with legislation, professional standards, and policies.
- Assisting with welfare rights, financial matters, housing, education, and the variable impacts of being a survivor of sexual harms.
- To effectively lead and successfully manage the provision of client services, as designed and governed by the organisation, including ensuring KPIs are met and data handling and reporting is accurate.
- To ensure that all services managed, effectively record and identify threats and trends that will result in responding effectively to meet clients' needs.
- To maintain and deliver relevant services to a small caseload of clients.
- To support the further development of the services that meet clients' needs.
- Undertake specific tasks as directed by a Manager or a member of the Executive Team.
- Maintain professional registration, membership and undertake compliance as required, including CPD, etc.

Organisational Core Responsibilities

- Ensure 100% of the work you carry out is for achievement of the organisations charitable objects:
  For the public benefit, to promote and protect the good health and wellbeing of male victims / survivors of sexual harms, and their loved ones, across Greater Manchester and throughout England & Wales by

  1) providing qualified health and social care professionals, ISVAs, IDVAs and advocates to treat, support and advise them to cope and recover and move beyond these harmful experiences

  2) providing training and education in, and awareness raising campaigns of, the prevention and impact of sexual harm on males, sharing knowledge and information to support a greater societal understanding of sexual harms

- Maintain strict confidentiality and be fully compliant with all requirements of UK GDPR and the Information Commissioners Office, as you have access to sensitive, restricted, and classified information; whilst also recognising that all individuals have the right to anonymity within and outside of the organisation.

- Strictly adhere to all company policies and procedures, quality assurance and professional frameworks or practice guidelines, including all accurate recording of information; ensuring you do not act to compromise the We Are Survivors standards, any formal organisational or personal QA Accreditation.

- Stringently uphold the organisation's values of transparency, integrity, understanding and responsiveness throughout your work and your representation of We Are Survivors.

- Oppose all forms of unlawful and unfair discrimination, harassment, intimidation, bullying or victimisation; whilst honouring a serious commitment to anti-oppressive practice.

- Commit to working positively and inclusively with everyone, regardless of their protected characteristics, so that We Are Survivors provides a fully diverse and wholly inclusive workplace.

- Remain aware at all times of your responsibilities for your own health and safety, for the health and safety of those directly responsible to you, your work colleagues and any others who may be affected by the operations under your responsibility or control.

- Ensure you comply with all requirements identified within infection control measures and risk management, both nationally and locally.

- Ensure you accurately record all appropriate information in the relevant data management or file storage systems.

- To work flexibly in the interests of the organisation, which may include evenings and weekends, local/regional/national travel; and may include undertaking other duties provided that these are appropriate to your background, skills and abilities.

- Be the 'Thematic Lead' for a specific topic (as notified to you), ensuring that the organisation is providing the best possible service to meet the clients' needs and that it is responding appropriately to changes within or required by the topic.

Person Specification

The following attributes are **Essential** for this role:

Registration:

- HCPC, Social Work England registered.

Qualifications:

- Social Work Qualification at Level 6 or above
- Safeguarding Children and Adults' Level 3

Knowledge and Experience:

- Experience of holding a Senior Practitioner role (or equivalent).
- Knowledge and experience of working within Health & Safety guidelines, processes and legislation.
- Demonstrable experience and understanding of developing customer relationship management systems, membership systems and of using database information.
- Experience of delivering on an organisational strategy.
- Experience of providing 1:1 support or advocacy to adults and/or young people with vulnerabilities.
- Experience of processing data at a strict confidentiality level.

Skills:

- Ability to prioritise own workload.
- Ability to manage competing priorities to meet deadlines.
- Good numerical, written, verbal and interpersonal communication skills.
- Proficient in the use of Microsoft Office Suite, or equivalent, and electronic database system.
- Ability to design, produce and interpret data reports.

Values:

- Ability to hold and demonstrate in your conduct the adherence to the organisational values of *Transparency*, *Integrity*, *Understanding* and *Responsiveness*.
- A commitment to respecting diversity, inclusion and anti-oppressive practice.

The following attributes are **Desirable** for this role:

Registration:

- BACP Accredited or equivalent.

Qualifications:

- Masters Level or above in Social Work
- EMDR / Post Graduate Diploma in CBT.
- Certificate / Diploma in EMDR.
- PG Cert / Diploma in CBT.

Knowledge and Experience:

- Knowledge of Health & Safety legislation.
- Experience of coaching or mentoring.
- Experience of working within the Criminal Justice System.
- Experience of working within a highly confidential setting, adhering to information governance.
- Understanding of issues relating to sexual harms, particularly those relating to boys and men.
- Experience of working within the voluntary, community or social enterprise (VCSE) sector.

Skills:

- Public Speaking.

Values:

- None applicable.