

## Volunteer Role Description

Your volunteer role description provides you with an outline of your role and the tasks you will complete when volunteering.

Whatever your role, or however much time you donate, you will be helping to improve the lives of people severely affected by mental illness. We appreciate and value your commitment to volunteering with Rethink Mental Illness.

### My role title:

Volunteer Peer Group Facilitator  
(Black, Asian and minority ethnic communities)

### Role details

#### Where my role is based

Bristol, within the community

#### Who I am supported by

Peer and Volunteer Coordinator & Community Development Worker

#### The DBS check for my role

Basic

### Service details

#### The service I support

Bristol Community Services

#### The location of the service

Bristol

#### The days and times volunteering is available

Wednesday, 2:30-4pm

#### The service code

6027

## The purpose of my role

This role is dedicated to providing a safe space for people to discuss the impact of racism. You will be allowing the participants to lead the group and discuss change that could come about through different organisations - for example, how can organisations (mental health organisations/charities) change things to better support people.

## The service I support

The Bristol Community Support Services team is dedicated to delivering a high-quality service that focuses on supporting individuals to achieve goals. The aim is to improve the lives and support independence for those living with a mental illness. The Bristol Services team includes a Service Manager, Recovery Coaches, a Digital Officer, a Group Development Coordinator, a Community Development Worker and a Peer and Volunteer Coordinator.

## I will complete the following tasks

- Engaging with group members
- Facilitating the space and allowing participants to lead
- Keeping it focused
- Welcoming people into the space
- Helping to set up before the group, taking down names for admin purposes, helping to tidy up after the group

## I have the necessary skills, experience, and attitude

### **I have the essentials covered:**

- Non judgmental and open minded
- Able to empathise
- Passionate about tackling racism
- Reliable and punctual
- Understand the importance of confidentiality

### **Although it's not essential, I may also have:**

- Experience of leading/facilitating groups
- Experience of mental health issues



you'll have our support and guidance, every step of the way

## What I value and how I will behave

I can demonstrate and apply Rethink Mental Illness values:

**Commitment** - We work tirelessly to provide support for everyone severely affected by mental illness.

**Equity** - We believe that in a world where discrimination and disadvantage exist treating people with equity is critical to ensure justice and fairness for all.

**Expertise** - We constantly use our expertise to provide practical and personal support for people who are severely affected by mental illness.

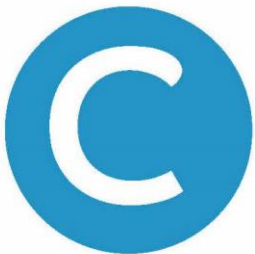
**Hope** - We offer hope of a better quality of life for all those severely affected by mental illness.

**Openness** - We are open and transparent in all our work with beneficiaries, supporters, partners and the public to achieve change for people severely affected by mental illness.

**Passion** - We are passionate about leading the way to a better quality of life for everyone severely affected by mental illness.

**Understanding** - People who are severely affected by mental illness are at the heart of everything we do in our organisation – our membership, our governance and our workforce.

I can demonstrate and apply RethinkCARES behaviours of:



**Connect**



We work together, we celebrate together



**Accountable**



We do what we say we will do



**Respect**



We believe everyone counts



**Evolve**



We challenge, we listen, we change



**Success**



We deliver results

## What training and support will I receive?

**As part of my induction, I will complete the following e-learning modules:**

- Safeguarding adults
- Data security

**Depending on my role, I may also be asked to complete other training courses such as:**

- Safeguarding children
- Equality and diversity
- Health and safety
- Mental health awareness

**I will also have access to:**

- Regular reflection sessions with my Volunteer Manager

## What will I get out of it?

**There are lots of benefits to volunteering. Here are just a few:**



**Develop my existing skills  
or learn new ones**



**Enhance my CV and  
boost my employability**



**Reimbursement for out-  
of-pocket expenses**



**Impact positively on my  
own mental health, as well  
as others**



**Meet new people and  
increase my self-  
confidence**



**Find a passion and  
maybe a step towards a  
new career**



**Access to internal  
vacancies**



**Access to Rethinks  
Volunteer Assistance  
Programme**



**Gain a reference from  
Rethink Mental Illness**