



## **Volunteer Mystery Shopper – can you help?**

The Hospice Lottery Partnership runs a weekly lottery in support of local charities such as: Florence Nightingale Hospice Charity in Aylesbury, Michael Sobell Hospice Charity in Northwood, Rennie Grove Hospice Care in Buckinghamshire and West Hertfordshire, South Bucks Hospice in High Wycombe, and The Hospice of St Francis in Berkhamsted.

Mystery shopping is a form of market research work, that requires an individual to play the role of a genuine customer and report their experience back to us.

We are looking for someone with a good level of literacy and a great memory that could spare a few hours a week visiting our Fundraisers at local retail stores and medical centres to provide feedback on a Fundraisers performance and the overall perception of the experience. In essence, how you would rate the service you received during your experience?

If you are looking for a fun and interesting way to get involved with Volunteering, and would like to find out more about this opportunity, please send your details to [rosiebraddon@hospicelottery.org.uk](mailto:rosiebraddon@hospicelottery.org.uk) who will then contact you to discuss the role in more detail, and answer any questions you may have.

*“I volunteer a few hours a week. It is a very relaxed and welcoming team. There are no rules about how many hours or which days I volunteer. It is great to have that flexibility, and I know that volunteering even a small amount of time can make such a difference.”* **Jane Welch, Office Volunteer**