



Volunteer Housekeeping Staff

Minimum 8 Weeks Commitment



Role Description

Ensure organizational excellence in cleanliness, safety, and hygiene of the ship's Hospital, public areas, offices, and laundry facilities

Education and Experience

- Prior experience as a housekeeper or similar role is preferred.
- Completion of online departmental training will be required.
- Must adhere to required Personal Protection Equipment (PPE) when handling chemicals, medical waste, and general waste.
- Complies with Hospital Administration and Medical Practices (HAMP) as it applies to housekeeping responsibilities.

Qualifications

- Supportive of Mercy Ships mission and vision and committed to its core values.
- Understand and apply servant leadership, work collaboratively with integrity, and demonstrate accountability.
- Able to live in and contribute to community life, requiring stable and healthy interpersonal skills.
- Attention to detail.
- Flexible attitude.
- Ability to work collaboratively in a multicultural environment.
- PHYSICAL REQUIREMENTS
 - Physical ability and stamina; continual manual labor inclusive of working on your feet all day, frequent bending, kneeling, and ability to lift up to (+/-) 45lbs/20kg.

Impact

Over 2.8 million lives have been transformed by our work since 1978, an average of 66,000 services offered per year.

- We have completed more than 1,110 community development projects including the reconstruction of schools, clinics, orphanages, water wells and agriculture programmes. Providing local training and infrastructure to enable and sustain their future success.
- We have trained more than 6,600 local professionals (including surgeons) who have in turn trained many others, over 252,000 local people, in basic healthcare.
- The *Global Mercy* and the *Africa Mercy* are the two largest charity hospital ships in the world, and together hold 11 state-of-the-art operating theatres and 279 patient beds.
- We have provided care in over 55 of the world's developing nations.

Essential Duties and Responsibilities

- Responsible for the cleanliness, disinfectant, and general tidiness of the ship's hospital, public areas, offices, and laundry facilities.
- Empty waste baskets and dispose of trash.
- Inform the team lead of any supplies or equipment that need to be replaced or restocked.
- Keep housekeeping closets organized and stocked.
- Report routine maintenance requests as well as any breaks, damages, or safety issues to the team lead.
- Responsible for laundry services; collection, separation, washing, drying, ironing, folding, and delivery. (Note: hospital laundry is subject to regulated handling.)
- Clean, organize, and sanitize public areas of the vessel.
- Attend and participate in departmental devotions and all meetings called for by the community.
- Other duties as assigned.

Other considerations:

- Regular working hours are 8 am to 5 pm (day shift) or 7 pm to 7 am (night shift), Monday – Friday.
- All staff are subject to rotating on-call, evening, overnight, and weekend hours as needed.
- Due to ever-changing staffing levels and field service demands, all staff may be reassigned to temporarily fill other roles within the Stewards department as needed.

Our work

Mariama's story

Mariama is a lively and healthy baby, but a severe facial cleft strained her joyful smile. This facial cleft affected 7-month-old Mariama's lip and nose, making it difficult for her to eat and causing her parents to worry about their child's future.

Since paediatric services capable of treating baby Mariama's condition were not available near the family, local doctors directed her father to Senegal's capital city in hopes of finding help.

It was there that he heard about a hospital ship capable of providing healing for his little girl.

Soon after, Mariama received an operation onboard the *Africa Mercy* that repaired her cleft lip. After surgery, Mariama and her family stayed at the HOPE Centre, where her mother learned how to make nutritional baby formula and learned about the importance of nutrition for her child. Now, Mariama is home with her family, happy and healthy!

