



CHRIST CENTERED Putting Christ at the centre of our decision-making, our interactions and working practices











## CUSTOMER FOCUS

Putting the needs of those we serve at the heart of our projects and to serve them equally and with excellence.



Going the extra mile in all we do.

RESILIENCE

Rewarding, inspiring, caring for, and equipping our staff and volunteers to have a work-life blend that builds resilience.

## INSPIRING OTHERS TO CHANGE

Going beyond meeting the immediate needs and to change and challenge underlying causes through collaboration with others and may involve advocacy.

## SERVING TOGETHER

Valuing staff and volunteers through clear recruitment, induction and training processes and regular team building through work, prayer, and social meetings.

## TRUSTED ORGANISATION

Excelling in governance to maintain and build a strong reputation with external partners and beneficiaries and to have clear, safe, and transparent working practices for staff and volunteers.



To contribute to a safe and flourishing community through our Christian faith in action projects and to be the provider of larger multi-church projects.

To love and serve God and others in all we do and say and ensuring people feel seen, heard, understood, and helped.