

Health Walk Coordinator – Recruitment Pack



The Conservation Volunteers

In this pack:

- Who we are – our Vision, Mission and Outcomes
- Our Goals
- TCV Values
- About the role
- Role description
- Person specification
- Safeguarding Adults and Children
- Our Commitment to Equality, Diversity and Inclusion
- Core Skills and Knowledge Framework
- Benefits of working for TCV
- *“I love working at TCV because ...”*
- How to apply

To find out more about TCV ...

Visit www.tcv.org.uk

Or follow us on [Twitter](#) and [Facebook](#)



Who we are



We are The Conservation Volunteers

We believe that green spaces are an essential part of healthy, happy communities

Our vision:

Healthier, happier communities for everyone

The opportunity to connect to nature on your doorstep and contribute to its protection should be available to everyone

Our mission:

To connect people and green spaces to deliver lasting outcomes for both



Outcomes

Environment

Green spaces are created, protected and improved, for nature and for people

Health & wellbeing

People improve their physical and mental health and wellbeing, by being outdoors, active and connected with others

Communities

Communities are stronger, working together to improve the places where people live and tackle the issues that matter to them

Learning & skills

People improve their confidence, skills and prospects, through learning inspired by the outdoors

Goals

We have set three overarching goals to drive our decision-making to 2025.

For
people
and green
spaces

Goal 1:

We will deliver, demonstrate and promote projects that deliver multiple outcomes for people and green spaces.

We believe our activities have the greatest impact when they solve multiple problems and this has always been central to our approach. We will do more to ensure that all our activities maximise the possible outcomes for people and green spaces.

A thriving
network

Goal 2:

We will do more to support and empower others to connect people and green spaces and deliver lasting outcomes for both.

We will increasingly use our national reach and extensive expertise to support local activity and work with partners to expand the role of community volunteering in green spaces.

For
everyone

Goal 3:

We will support more diverse audiences to connect with green spaces.

Everyone deserves to have nature in their lives. We will create safe, welcoming spaces for people who face barriers to accessing green space, especially those who could benefit most, and make our activities relevant and accessible for communities in which we work.



TCV Values

At The Conservation Volunteers, we:



Make stuff better

Constantly asking ourselves if we can improve on what we do and how we do it. Having a continuous learning practice at the heart of everything we do. Being curious about what others are doing outside our charity and learning from partners, volunteers and each other. Expanding our horizons to make things better.

Make a positive environmental impact

Our commitment to ensuring that everything we do contributes to building a sustainable planet. Making sure that our relationship with the natural world is at the heart of what we do and how we manage ourselves as a charity. Seeking opportunities to share our knowledge, skills and expertise with corporate partners, education, communities and individuals to maximise our impact and legacy.

Crack on and muck in

Coming to work with a mindset as a team, getting the job done, and achieving what we set out to do. Being clear on our collective purpose and shared goals; overcoming obstacles constructively and sustainably to achieve our aims without causing harm or difficulty for others.



Be the best we can be

We are committed to role modelling the best of ourselves in all that we do and how we do it. Ensuring that how we work with others is as important as what we do.

Make a difference

We have a deep desire to ensure that everything we do in how we connect with individual volunteers, with communities, with partners, and with our environment, leaves a positive and lasting ripple effect.

About the role



Join us as a Health Walk Coordinator for the East Sussex Health Walks scheme, where you'll play a pivotal role in bolstering and broadening a county-wide initiative of free one-hour group strolls guided by dedicated TCV volunteers. As an advocate for walking, your primary focus will be on volunteer coordination and training to cascade TCV's best practices, thereby facilitating greater accessibility to regular, manageable exercise for both physical and mental well-being. In line with TCV's dedication to green space social prescribing, you'll serve as a beacon for promoting the benefits of walking. In this role, you'll empower individuals and communities to enhance their health, prospects, and outdoor environments. Your responsibilities will encompass overseeing TCV projects and implementing various services aligned with local operational strategies and TCV's broader Strategic Plan. Success hinges on your adeptness in recruiting and supervising volunteers, managing resources and finances, as well as nurturing external relationships pertinent to local sites or projects.

- £24,024 per annum
- Based in Hastings but will include travel across East Sussex
- 35 Hours per week
- Full-time
- Fixed term until 31 October 2025
- Occasional weekend/evening work
- Flexible working
- Hybrid working
- Driving Licence
- Free on-site parking



Role description



These are the key duties of the role:

- Manage and support large team of volunteer Health Walk Leaders (approx. 100).
- Communicate, reinforce and role model TCV best practise; ensure volunteers feel valued and have a positive volunteering experience with TCV to sustain volunteer retention.
- Oversight of good practise, health and safety, incident management.
- Recruit, train, support new volunteer Health Walk Leaders.
- Deliver TCV Health Walk Leader training.
- Manage course content; review/evaluate to reflect emerging best practice, feedback and experience.
- Explore new training formats/models.
- Promotion to public; create regular promotional material; attend events.
- Build relationships with health partners; attend meetings, raise awareness of TCV and Health Walks.
- Scheme admin and record keeping; monitoring success, annual surveys, writing reports, analysing statistics; liaison with funders.
- Purchasing, finance, volunteer expenses and budget management.
- Develop new Health Walks: liaison with local partners/community; planning, mapping, risk assessments; recruiting/training new leader teams; launch, promotion, oversight.
- Working towards funder targets; review strategies according to context and need.
- Strengthening TCV's social prescribing offer.
- Explore strategies for scheme sustainability.
- Explore income generation, funding or development opportunities.

Person specification



The successful candidate will have demonstrable experience or qualifications in the following:

Please demonstrate how you meet these criteria in your application.

Experience of ...	Qualifications
<ul style="list-style-type: none">• Leading and managing groups	<ul style="list-style-type: none">• Level 3 NVQ or equivalent qualification
<ul style="list-style-type: none">• Planning and implementing practical projects and events	
<ul style="list-style-type: none">• Recruiting and managing volunteers.	
<ul style="list-style-type: none">• Working in partnership with other organisations, and/or community groups	
<ul style="list-style-type: none">• Knowledge of implementing health initiatives and social prescribing to improve wellbeing.	

Core Skills and Knowledge Framework



At TCV, we have a Skills and Knowledge framework which allows employees to understand and share the organisational skills that are required to achieve our strategy and goals. Listed below you can see a summary of the framework that we use to recruit and reward our staff and to deliver learning solutions to grow the knowledge and skills of people in TCV to increase their value to the organisation.

Delighting Customers and Volunteers	Building Effective Relationships	Leading People and Building Talent and Capability
Valuing Diversity and Integrity	Understanding TCV's Products and Markets	Managing Change and Innovation
Communicating Effectively	Understanding TCV and the Strategy	Effective Decision Making
	Delivering Results	

Safeguarding Adults and Children



Safeguarding Children and Adults at Risk is a core requirement for all services delivered by TCV.

A significant number of the volunteers, beneficiaries and visitors who attend TCV projects and sites are Children and/or Adults at Risk.

Therefore, as a Senior Project Officer at TCV, you will be required to –

- Always act in accordance with your responsibility to safeguard the health and wellbeing of children and vulnerable adults.
- Read and adhere to the organisational Safeguarding policies and procedures and participate in related mandatory training.

Our Commitment to Equality, Diversity and Inclusion



We are committed to increasing equality, diversity and inclusion within our organisation. This means reflecting critically on issues of equality, diversity and inclusion within all that we do, identifying and taking appropriate actions to reduce inequality.

We welcome applications from anyone regardless of age, disability, ethnicity, heritage, gender, sexuality, religion or socio-economic background.

We are committed to inclusive working practices, and during the application process we commit to:

- Contributing to your travel costs to the office and back for interviews if they are held in person (up to a maximum of £15.00).
- Making any reasonable adjustments - for example, ensuring we have sign language interpreters organised in advance if you'd like them.
- Providing this document in a Word document format readily available to download.
- As a Disability Confident Employer, we commit to offering a first stage interview to disabled applicants who meet the minimum criteria for the role.

If there is anything else you're concerned about or think we could provide, please do let us know.

Benefits of working for TCV



Holiday Entitlement

Your holiday entitlement for 2023-2024 will be

England – 35 days, including Christmas Eve and 9 towards bank/public holidays of your choice.

The public holidays are flexible to be used across the holiday year and not allocated to any specific faiths/religious events. Holidays for part-time employees and those working compressed hours will be expressed in hours but will be based on the full-time equivalent as above.

The basic entitlement increases each year up to a maximum of 31 days per year after 5 years service. Part-time employees' entitlements are calculated on a pro-rata basis.

Voluntary Pension Scheme

As a member of our voluntary pension scheme, if you contribute a minimum of 3.5% of your salary, TCV contribute the equivalent of 5% of your salary into your pension fund.

Benefits of working for TCV



Salary Exchange

The option to exchange part of your gross salary for some non-cash benefits, such as pension contributions, resulting in paying lower Tax and NI.

BUPA Health Cash Plan

You can join at a discounted corporate rate, allowing you and your family to claim back some healthcare costs, such as dental and optical.

London Weighting Allowance

A competitive allowance payable in addition to base salary for employees who work in the London boroughs.

Living Wage Foundation Employer

We are proud to be part of the Living Wage Foundation and pay at least the Real Living Wage to our employees.

Life Assurance

In the event of your death whilst employed by TCV, your beneficiaries would receive a lump sum equivalent to two times your annual salary.

Benefits of working for TCV



Health & Wellbeing

At TCV, we offer a wide variety of ways to support your health and wellbeing, from internal training courses to access to external services, all supported by our leaders and colleagues across the organisation.

We are also a Mindful Employer and a Disability Confident Committed Employer.

Health Assured – Employee Assistance Programme

The EAP offers a confidential telephone helpline for employees and their families on any issues they feel they need support or free legal advice, either in their work or personal lives, as well as access to an online portal offering access to webinars and toolkits.

Unum – Help@Hand

A free-to-access service, supporting employees and their families* with remote GP access, mental health, physiotherapy, medical second opinions, life, money and wellbeing support as well as a wellbeing calendar.

Benefits of working for TCV



Mind – Wellness Action Plans

All of our employees are encouraged to complete a Wellness Action Plan (WAP) devised by Mind, the mental health charity.

Cycle to Work scheme

A 'salary sacrifice' scheme where you agree to give up part of your salary in exchange for a bike and/or accessories. The contributions are taken from your gross salary, meaning that you pay less Income Tax and NI.

Development Leave

Paid leave (up to a maximum of 5 working days in any holiday year) available to employees who are working on an approved TCV conservation task or development opportunity.

Flexible / Hybrid Working

We recognise the importance of work/life balance and employ a high percentage of part-time workers and operate varied work patterns.

“I love working at TCV because * ...”



** Actual employee quotes from our November 2021 People Survey*

We practice what we preach, it's about people AND conservation, and that's reflected in staff welfare as well as volunteers.

I'm surrounded by nature and likeminded people.

My colleagues are great and supportive. My job is enjoyable and feels like I'm doing something that helps people.

I feel I am doing a worthwhile job and work with a great group of people. My managers are supportive, and I work in a lovely place.

We do amazing stuff. We make a real difference every day. We help people, places, nature and the planet. We give people who perceive themselves as powerless the chance to make a difference. Our staff and volunteers are amazing.

80% of employees agree or strongly agree with the statement “Overall, my employee experience at TCV meets my expectations”

“I love working at TCV because * ...”



It's a job that gives back, seeing the difference we make to our volunteer's lives is its own reward.

People enjoy coming to work here, people believe in the work we do and are passionate about achieving more.

I feel like I am making a difference to people's lives and providing them with a sense of purpose and sense of community, whilst improving greenspaces for many.

It's full of likeminded people who genuinely care about the job they do and the positive impacts our work has in the community.

It's giving me a job opportunity as a trainee in an inclusive environment with good support. It's great to work with diverse range of people and gain better communication skills.

I love what we do as an organisation and think we have the most fantastic staff and leadership team.

How to apply



To apply

Please complete the TCV application form and –

- Return to **Lorna Neville** via Lorna.Neville@tcv.org.uk>
- Closing date: 10th June 2024
- Closing time: 9am
- Interview date: 14th June 2024
- Interview location: TCV Hastings Office, 11 – 15 Fearon Road, Hastings, TN34 2EP
- Send your complete Equality and Diversity form to hr@tcv.org.uk

If you would like an informal conversation before you apply, please contact **Lorna Neville, Team Leader**, via **01424 444675 / 07740 899559** or the above email address.

