

VALUES STATEMENT 2023

The Food Chain exists to ensure people living with HIV in London can access the nutrition they need to get well, stay well and lead healthy, independent lives. We operate with a specific nutritional focus, but within a broader social context. The people who access our services are often experiencing complex barriers that are rooted in social marginalisation, and as such The Food Chain operates with the following values:

- We believe that everyone has the right to access support safely regardless of their social or immigration status
- Our spaces are safe and welcoming for those marginalised by society, including but not limited to those from migrant, trans/non-binary and refugee communities
- We will not tolerate behaviour or language that in any way compromises the safety of our spaces or the people who are accessing them
- We support agency and will not accept patronising, condescending language or behaviour
- We are not allied with any sect, religious denomination, political party or government institution
- We believe in tackling HIV stigma with a person-centred approach
- We believe in our duty to actively listen to the marginalised voices of our community
- We will act with empathy and compassion
- We will act with integrity and transparency

These values represent the core beliefs of the organisation, and guide our choices in how we operate and how we interact with people. In order to protect our Service Users and honour the trust placed in us as an organisation, we expect anyone engaging with The Food Chain as a volunteer, trustee, staff member or partner to uphold these values whilst undertaking work with The Food Chain and to ensure that no information or experiences gathered at The Food Chain are taken outside our spaces.

If an individual's personal beliefs or professional activities mean that they cannot commit to upholding these values, or if we have concerns this might be the case, The Food Chain reserves the right not to work with that person.