

One25 Outreach Service Van Volunteer: Team Leader Pathway

One25 is a Bristol-based charity, specialising in supporting women to break free from street sex-work, addiction and other life-controlling issues and build new, independent lives. We provide night outreach (7 sessions weekly), a Hub and Casework, giving person-centred support and advocacy to around 240 women each year.

One25's outreach service is often how women first make contact with us, meeting us on our fully equipped outreach van. Three volunteers, one an experienced team leader, go out on the van at night and meet women's basic needs by providing nutritious food, first aid, warm clothing, condoms, safety alarms etc. They provide the chance to talk and get advice in a safe space and encourage women to get more in-depth help by visiting our Hub or seeing a caseworker.

We are looking for volunteers to join our accelerated pathway to becoming a Van Team Leader. Van Team Leaders are responsible for leading volunteers during shifts, coordinating with One25 staff and external services, and making decisions in crisis situations.

Team Leader tasks will involve (but are not limited to):

- Organising jobs with volunteers prior to shift.
- Contacting volunteers prior to shift to make arrangements.
- Leading the briefing and debriefing sessions.
- Explaining procedures to new volunteers and answering any questions they have.
- Supporting and mentoring other volunteers, offering coaching and guidance where appropriate.
- Being responsible for making decisions relating to safety on the van.
- Feeding back to the Volunteer Manager.

This intensive programme is ideal for people looking to:

- Make a genuine difference in the lives of society's most marginalised women
- Transfer experience gained in the public sector to the charity/non-profit sector/outreach
- Gain experience in more relevant fields
- Develop a further insight into the issues facing services users they may be working with professionally
- Gain field experience after finishing a degree in a relevant field such as social care/emergency response etc.

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This project will be for people who would like to gain transfer their skills and gain professional frontline experience in a charity that supports the most marginalised women, or people just wanting to donate their time to and expertise to One25.

(Please note: If you work in a service area we welcome your application but we may need to review whether a conflict of interest exists, it is your responsibility to inform us if your employment or other volunteer roles change in a way that could create a potential conflict.)

The project will aim to train volunteers up into Team Leaders within 6 months. This will consist of monthly van shifts and monthly training and regular support from the Volunteer Manager.

Timeline of the project:

Application	Deadline: Friday 7th August
Interview (30 mins in person)	Wednesday 12 th and Thursday 13 th August
Induction	Thursday 20 th August- time tbc
Programme contents: Supporting Street Sex Workers Early Evidence Kit Team Leader Safeguarding training	

To apply for this programme, you must have/be:

- Able to commit to 2 nights per month for the initial 6 months, then 1 night per month ongoing
- Able to travel to and from St Pauls, Bristol after shift
- Reliable and punctual
- Non-judgmental and compassionate approach.
- Empathy and ability to actively listen.
- Ability to be friendly, but professional.
- Ability to maintain boundaries and be firm about rules.
- Ability to take direction and learn from mistakes and progress in your role
- Ability to remain calm in stressful situations
- Be comfortable leading a team and providing on site feedback to volunteers

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Please note: This training programme is intensive, and we require a significant time commitment throughout its duration. This is to ensure you receive the highest quality, specialised training to support your development, to maintain a safe and supportive environment, and to ensure the women accessing our services receive the best care possible.

We kindly ask that you only apply if you are able to commit to **one to two evenings per month** and if you are **seeking to make a regular long-term commitment** at this stage (over a year)

Thank you for your understanding and for your commitment to supporting our work.