

Role Profile

System Investment Manager

Role Purpose...

As System Investment Manager, you will support the successful development, delivery and scaling of system transformation investments, ensuring optimal performance, financial sustainability, and impact. This involves building strong partnerships and supporting the development of projects from idea stage through mobilisation and delivery. You will support service development, contract management, and drive continuous improvement in line with Macmillan's strategic objectives.

In this role, your accountabilities and responsibilities are...

Investment Management

- Support the management of system investment projects, working with external partners to develop projects through to mobilisation, delivery and ongoing sustainability.
- Identify and address challenges proactively, developing and implementing effective solutions to improve impact investment performance.
- Ensure projects provide clear and timely information to Macmillan to inform ongoing portfolio management.

Performance Management

- Support partners to ensure that projects are set up for success and deliver against outcome measures and Key Performance Indicators and Quality Measures. This will involve supporting performance and contract management including analysing data, acting as Macmillan's representative at external operational groups and contract review meetings with partners as required.
- Responsible for the data analysis and system benefit analysis for projects.
- Co-ordinate the review of operational documents and processes in line with the project programme milestones.
- Influence for consistent data collection and analysis across health and care ecosystems, working collaboratively to build evidence on outcomes and impact of system investments.

Stakeholder Management

- Build, leverage and negotiate relationships based on transparency, respect and shared goals.
- Lead operational partner relationships to support all aspects of the project and represent Macmillan at operational group meetings where appropriate.
- Support the communications strategy at a project level by creating and maintaining communication assets and tools in collaboration with partners.

Collaborating with colleagues

- Work with teams across Macmillan to develop new partnerships and funding models that can enable our system transformation priorities.
- Support matrix teams where required to deliver the objectives for system investment, including working across organisations boundaries.
- Contribute to the overall success of Macmillan by demonstrating exceptional leadership and teamwork.

To do this role, you will have...

- Experience of working with partners at operational level, with a style that focuses on collaboration and joint problem solving.
- Proven ability to support complex projects from inception to completion, with experience of managing contracts to deliver against agreed objectives.
- Excellent written, verbal, and presentation skills tailored to diverse audiences.
- Knowledge of the health and care sector and community organisations, including the challenges and opportunities in the context of the external environment.
- The ability to build and maintain strong, collaborative and effective working relationships with a wide range of internal and external stakeholders.
- Experience of developing a culture of openness and learning in teams and across stakeholders
- Experience of working in a matrix environment
- Demonstrated experience in quality improvement and continuous learning.
- Commitment to your personal and professional development and share learning with colleagues and others, supporting the development of their capacity to work systemically and make change happen.
- High degree of personal and professional credibility and integrity that secures the confidence of others quickly.
- Understanding of the complexities of the health and care system, including funding models, regulatory frameworks, and patient pathways and an understanding that system change is messy and unpredictable and not linear.

In this role, you will work with different people and teams, they are...

- Colleagues within the Partnerships Directorate.
- Colleagues across the organisation.
- External stakeholders with an interest and/or role within health and care systems, including in senior and executive level roles and community organisations.
- People with lived experience of cancer, health inequities, multiple long-term conditions and their support networks.
- Social investment intermediaries and consultants.

In this role, you will achieve...

- Excellent external strategic relationships with key partners and stakeholders that enables you to work collaboratively to transform outcomes for people with cancer across the UK.
- Investments that have the potential to generate income/ outcome repayments.
- Development of the skills and capabilities required in making impact investments.
- A pipeline of system investment projects that achieve Macmillan's strategic objectives.

Directorate:

Partnerships

Division:

Communities & System Partnerships

Reporting To: Strategic System Investment Manager	Location: Mobile worker	
Number of Direct Reports: 0	Salary Band: 5 <u>HR Use Only</u>	Date Reviewed: March 2026 <u>HR Use Only</u>
Role Profile: Please X Generic <input checked="" type="checkbox"/> Unique <input type="checkbox"/>	Version No. <u>HR Use Only</u>	

Safeguarding

At Macmillan, we are committed to safeguarding the well-being of all service users, employees and volunteers who are involved in or affected by our work. All children and adults, regardless of age, disability, sex, racial heritage, religious belief, sexual orientation, or gender identity, have the right to equal protection from all types of harm or abuse and the right to be treated with respect.

All employees and volunteers have a duty to prevent the abuse of children and adults and report any safeguarding concerns to the relevant person.