

PERSON SPECIFICATION

POST: Support Worker: Neighbourhood Mental Health Cafe

Please ensure that you show **how** you meet the following requirements when completing your application form.

Skills / Experience	Essential	Desirable	Evidence
Experience of working with people with mental health issues and support needs using person centred approaches		X	Application / interview
Ability to work as part of a team	X		Application / interview
Ability to oversee the work of volunteers in a community-based service setting	X		Application / interview
Knowledge relating to mental health issues and techniques relevant to delivering support.	X		Application / interview
Excellent communication and interpersonal skills	X		Application / interview
Ability to work within a multi-cultural environment	X		Application / interview
Ability to demonstrate an awareness of data protection legislation and confidentiality	X		Application / interview
Ability to work within professional boundaries	X		Application / interview
IT skills- experience of using Microsoft packages and client record systems.	X		Application / interview
Knowledge of Health & Safety in relation to working practices	X		Application / interview

Ability to work within safeguarding guidelines	X		Application / interview
Good time management, prioritisation and organisational skills	X		Application / interview
Ability to resolve matters arising in a calm and professional manner	X		Application / interview
OTHER SPECIFIC REQUIREMENTS			
1. Ability to work flexibly as required to cover holidays and sickness	X		Application / interview
2. Commitment to and understanding of personal responsibilities with regard to Health & Safety and Data Protection requirements	X		Application / interview
3. Ability to maintain strict confidentiality at all times	X		Application / interview
4. Knowledge of Equality and Diversity issues and other relevant legislation in regard to self and colleagues	X		Application / interview