

## STREINVE





To protect the human-animal bond.







# Vision

## Mission

+ STREETVET

To provide free vet care for the

pets of those experiencing homelessness

To protect the human-animal bond, keeping pets and their owners together wherever possible



### StreetVet values

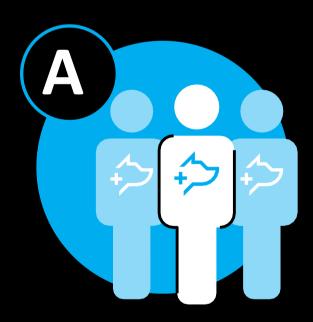
### **Truths**

StreetVet's values are our truths. They say who we are and how we work, guiding us with everything that we stand for. Our brand, behaviours and decisions should always reflect the fact that we **CARE.** 



### Compassionate

We show kindness to all, from a pet or owner, to our colleagues and supporters. We work as a team, allowing vets and nurses to re-connect with their vocation.



### **Approachable**

We go to where people need us most. Life isn't easy but a friendly face that listens helps to build trust. Our community is always ready to do our best to support our owners and their pets.



### Respectful

We are honest, considerate, aware of boundaries and keep to our word. We treat everyone fairly.

### **Empathetic**

We understand the power of pets and the positive impact they can have on our lives. We use our knowledge and skills to help keep our clients and their pets together.

### Street Values

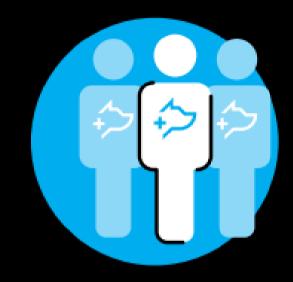
### Our team charter

What do we care about? How do we work?



### Be professional

- Take pride in your work.
- Approach each day with purpose and an open mind.
- Remember everything we do reflects the StreetVet brand.
- Act by example.



### Be a team player

- Put yourself in your teammate's shoes.
- Be kind.
- Take pride in sharing knowledge and information.
- Our owners are part of our team.
- Take time out to play.
- Don't put undue pressure on yourself or each other.
- Respect office hours.



### Be open

- Set expectations from the outset.
- Ensure understanding.
- · Share context.
- Prepare to discuss to prevent any misunderstandings.
- Raise concerns promptly.
- Be honest and considerate.
- No blame.



### **Show integrity**

- Be honest. Be respectful.
- Keep to your word.
- Take ownership and accountability of your work and actions.





### Be kind

- Be part of making StreetVet an enjoyable place to work.
- Collaborate and share information.
- Be the best we can be.
- Look out and support one another.
- Respect boundaries.
- Be considerate.



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