

South East England Regional Team Member

We've got ambitious plans to grow and transform the volunteer experience in the South East of England.

Join us as part of our team!

What you'll be doing as a Regional Team Member

This document is designed to provide a brief overview of the responsibilities of a Regional Team and the type of activities we would expect them to be involved with.

Your day-to-day tasks within the role are very varied but the key tasks below are likely to feature in some form:

- Assisting in the search and recruitment of effective leadership in County Lead Volunteers searches and panel interviews – ensuring they are ready to lead their teams to deliver Scouting's strategic objectives.
- Build and maintain a sense of regional team by being involved in team meetings & briefings with the County Lead Volunteers, and the Growth and Communities Team to collaborate and provide peer support.
- Ensure that problems within the region are resolved swiftly and effectively so that an excellent volunteering culture is maintained, and County Lead Volunteers feel supported to deal with challenging issues, including complaints in a timely manner.
- When required, to assist the Regional Lead or Counties with complaint investigations and gathering evidence to ensure resolutions are found quickly focussing on early and informal resolutions.
- Representing the Regional Lead, the South-East Region and national Scouting within Counties and Districts by attending events, conferences, AGMs & meetings.
- Support team members or other Scouts volunteers by contributing ideas, signposting, or coaching them to find solutions to their challenges (including using your existing experiences / skills / permits)
- Support the Regional Lead with mandatory learning and DBS suspensions, un- suspensions, role ends and reallocations of volunteers.
- Review, action and communicate reporting from Country and Headquarters teams to support development and compliance throughout the Regions counties.
- When required, play an active part within Team England, by attending Country Management meetings on behalf of the Regional Lead.

This role is open to all adults – we're keen to hear from **anyone aged 18+** who feels able to offer some of the skills below and develop in this role. This team is flexible and can suit varying time commitments.

What skills and experience do you need?

Skills and abilities (and deputisations)

- Ability to organise, lead and motivate a group of volunteers to take action and get things done.
- Ability to speak and present publicly in a clear, articulate, and motivating way.
- Ability to effectively chair meetings both face to face and via online platforms.
- Ability to be assertive and cope with challenging situations.
- Ability to use digital technology well, including Microsoft Office programs (Word, Excel, PowerPoint) as well as email and online digital platforms including mobile apps such as WhatsApp, Zoom, Teams etc for virtual meetings.
- Ability to communicate well, orally and in writing.
- Ability to listen to others and counsel when necessary.

Knowledge and experience

- Experience of the effective management and leadership of volunteers.
- Experience of strategic management in a professional or voluntary capacity.
- Experience of managing adults across a wide geographical area and from various backgrounds.
- Recent experience in a leadership role within Scouts would be highly advantageous, particularly as a Senior Leader at District or County Level
- Knowledge and experience of what we do in Scouting to deliver programme to young people.

Personal qualities

- To create followers amongst other volunteers in Scouts by being Inspirational, energetic, and enthusiastic about the role.
- Open to new ideas and motivated to deliver change.
- Approachable at all reasonable times.
- Committed to the Values and Fundamentals of Scouts
- Committed to your own personal development.
- Self-motivated.
- Willing and able to travel to attend meetings and events as required.

How we'll support you

Whatever your background, we'll make sure you're supported and enjoy volunteering. We'll cover expenses and other adjustments where we can.

We will also help you develop your own skills. This is a fantastic team if you are looking for experience volunteering across the region and to develop your leadership skills.

Don't worry if this is new to you, we'll pair you up with a mentor.

How to get involved

We want to hear from as many people as possible.

If the process below doesn't work for you, please email James Palin on James.Palin@scouts.org.uk or Vicky Burrows on Victoria.Burrows@scouts.org.uk

- 1. Let us know that you're interested:** Fill in this [quick expression of interest form](#) (it takes about 10 minutes).
The form will close at 12pm, Monday 8th April 2024
- 2. Have a chat with James:** In a short, informal chat with Ian you can find out more about the team and share a bit more about you. James is the Regional Lead of the South East.
- 3. We'll let you know what's next** as soon as possible.