



Sutton Carers Centre

Sutton Carers' Centre (SCC) is an independent Charitable Company as well as an active Network Partner with *Carers Trust* (formerly *Princess Royal Trust for Carers*), and one of the first Carers Centre in the UK, founded over 30 years ago. SCC also is an Affiliate Member of *Carers UK*.

A Carer is someone, who, without payment, provides help and support to a partner, child, relative, friend or neighbour, someone who could not manage without this help. This could be due to disability, physical or mental illness, or substance misuse issues. Carers also can be children or young people who help care for a parent or sibling. Carers often juggle work, school or other commitments alongside their caring roles.

Sutton Carers' Centre provides advice, information, support and time out to Carers living and/or working in the London Borough of Sutton.

The vision of Sutton Carers Centre is of communities in which every Carer is recognised and respected as an individual and can get the support they need and assurance that they are not alone.

The mission of Sutton Carers Centre is to support Carers (and their families) to improve their health, wellbeing and quality of life by:

- Reaching out to every Carer in the London Borough of Sutton
- Helping each Carer to understand their rights and get their voice heard
- Working with and for each Carer, respecting and responding to their individual skills, experience and choices

Our Values:

- Respect: for Carers and their individual views and skills, for staff and volunteers and for those with whom we work in partnership.
- Sensitivity: valuing difference and contributions from all, working together as a creative, harmonious team.
- Delivery: committed to quality support and making change happen in a planned professional and appropriate manner.



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Services provided by SCC are both Centre and community-based, including some evenings and weekends, and are delivered by telephone, face-to-face in person or online, or via email and messaging. These include:

- specialist advice, information, support, breaks, training and advocacy regarding all issues affecting Carers, including income maximisation and benefits advice in conjunction with Citizen's Advice Sutton
- individual, family and group psychological therapies and emotional wellbeing support including peer support and self-development workshops and related opportunities
- social activities and short-term breaks including complementary therapies
- regular newsletters and information bulletins for both Adult and Young Carers

We are a founding member of the *Sutton Together* Consortium, and through this, are one of the charities in the *Together for Sutton* delivery partnership, awarded contracts from 1st July, 2022 for up to another 7 years. This funding is from our local Council, with input from Health colleagues, and includes us continuing to provide services to Working-age Carers, Older Carers, Young Carers and Young Adult Carers, as well as an enhanced single access point for residents.

As well as additional Council, Health and Better Care Fund monies, we have funded partnerships with other Carers Centres and local partners such as Age UK Sutton, for example. We also have BBC Children in Need, Co-op, Jack Petchey Foundation and Carers Trust funding to extend our Young Carers services in schools and well as support our Young Carers Ambassadors – and City Bridge Foundation (with Citizen's Advice Sutton) helps us extend our Advice and Information offer to families. Lloyds Bank Foundation supports the sustainability of our charity, and we have a significant amount of partnership-working and related funding from our local Mental Health NHS Trust, SouthWest London and St George's. We also benefit from donations and support-in-kind from the generous local community and charitable trusts.

The Centre is governed by a Board of Trustees and Directors and employs or hosts the following full and part-time staff (from 4 – 40 hours per week):

- Chief Executive
- Finance, Payroll Consultant
- Centre Co-ordinator



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- Business and Board Support Manager
- Service Managers x 3 (Adult Carers Information & Advice, Young Carers, Adult Carers Preventative Support)
- Adult Carers Senior Support and Development Worker - Mental Health Lead
- Adult Carers Peer Support Worker - Mental Health x 2 (Job-share)
- Specialist Carers Support Worker in Palliative Care (End of Life Care)
- Carers Wellbeing Navigator x 2
- Carers Information, Advice & Support Workers x 2 (Hospital Outreach – Adult and Young Carers)
- Adult Carers Senior Information, Advice and Communications Worker
- Adult Carers Senior Information, Advice & Support Worker (Mental Health - Income & Opportunities)
- Adult Carers Information and Young Carers Initial Contact Worker
- Senior Support and Development Worker - *Sutton Young Carers in Education (SYCiE)*
- Young Carers Engagement and Support Worker
- Seconded workers x 4 (CAS Senior Benefits and Debt Advisors/Caseworkers, MH Trust Psychological Therapist)
- Sessional Support and Supervisors
- A team of volunteers who support the work of the Centre

We also plan to recruit to two, new posts, one for regional Carer Co-production work and the other, a local Carer Involvement Support Worker.

As the main Carer-led organisation for Sutton, Carers' Centre staff also represent Carers on strategic and planning groups locally whilst actively encouraging and supporting Carers to be involved in decision-making processes as well as community life. This includes being one of three local Voluntary and Community Sector organisations appointed to the Sutton Systems Leadership Group and Sutton Place Partnership Board.

We also work to improve recognition, respect, and support services for Carers and their families nationally and internationally.

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