

Sanctuary Citadel Volunteer Role Description

Role Title: Sanctuary Citadel Volunteer Reporting To: Sanctuary Citadel Coordinator

Description of the project

Citadel is a homelessness prevention project which supports people experiencing, or at risk of homelessness to find and/or sustain their tenancies and establish a home. We work with volunteers to achieve this.

The Citadel Volunteer provides support with the following.

You may help with some or all these areas, but you do not need to be an expert at any of them and will receive support from the Citadel Coordinator.



	TENANCY SUSTAINMENT (KEEPING A HOME)		BUDGETING
	RAPID REHOUSING (FINDING A HOME)		EMOTIONAL SUPPORT
	SOURCING HOUSEHOLD ITEMS AND DECORATING		COMMUNITY CONNECTION

*Volunteers do not need experience in these areas.
We provide training and ongoing support. We value your life experience!*

Application

- You will then be invited to fill in an application form. After your application has been processed, you will be contacted by the coordinator with next steps.
- You will need to complete a DBS check – the coordinator will send this information to you.

Training

- You will be given adequate training before undertaking any meetings.
- Safeguarding training is mandatory and needs to be completed before you volunteer with us to protect us, you and the individual.

Support & Supervision

- Once matched with an individual you will be required to attend supervision sessions bi-monthly. These will be facilitated by the Citadel Coordinator.
- If you are unable to attend, please let the Sanctuary Citadel Coordinator know and alternative arrangements may be made.

Commitment

- The nature of the Sanctuary Citadel Volunteer role is to develop a relationship within which support can be offered to the individual. You are expected to commit to the relationship for between 3-6 months, but this can be shorter or longer.
- The actual times of meeting with your individual will be negotiated between you and the individual.
- It is expected that you will meet on a weekly basis, duration to be agreed by you and the individual you are supporting.

The difference you will be helping to make is invaluable and we really appreciate your support.

