

Volunteer Role Profile



Volunteer Role	Sales Assistant Volunteer
Volunteer Manager	Shop Manager
Where you will be based	Shop

Why we want you

Together we can help people facing poverty all over the world – all from right here, in this very shop. Join our friendly team as an Oxfam Volunteer and you'll find yourself at the heart of your community, making amazing things happen.

What Oxfam does

Oxfam is a movement of people from around the world who won't live with poverty. We have two key aims:

- Responding to emergencies happening in the world now, giving vital support to people facing poverty due to conflict, climate change and natural disasters.
- Empowering communities to challenge and change systems that promote inequality, so together we can beat poverty for good.

Oxfam shops have been fundraising to support Oxfam's work since 1947, raising millions every year to support people facing poverty. Find out more about Oxfam's work at oxfam.org.uk

Young Volunteers

The minimum age to volunteer with Oxfam is 14 years old. If a role is not suitable for someone under 18 we will happily try to find an alternative role. Parental consent and safeguarding considerations will be required for those under 18. You can find out more about safeguarding on [our website](#).

Covid-19

We want to make sure everyone feels safe in our shops. Our shops comply fully with regulations and we provide PPE.

Let's beat poverty together.

What you will be doing

- Making everyone feel welcome
- Serving customers on the till
- Handling cash and card payments
- Helping donors as they come in

- Keeping the shop clean and tidy

The skills you need

- Helpful and friendly
- Happy to be part of a team
- Excited to learn new skills
- Up for trying a range of shop tasks

What's in it for you

- Some lunch and travel costs
- Improve language and communication skills in a customer facing role
- Boost your CV by learning transferable skills
- Grow your confidence and meet new people
- We can be flexible around your education, family, work, or health etc.
- Possible references for future employers

Disclaimer

We need one reference and proof of ID for all volunteers and ask you to sign up to Oxfam's Code of Conduct.