



LEAGUE
AGAINST CRUEL SPORTS

Our
vision: a
kinder society
where persecuting
animals for sport
is a thing of
the past

Supporter Services Assistant

Up to £25k per annum

Do you like communicating to customers or supporters? Are you passionate about providing a high level of customer service? Is your attention to detail exceptional?

As our Supporter Services Assistant, you will play a pivotal role in developing the credible, compassionate image the League gives to supporters as well as delivering excellent customer services.

Hybrid Working – a mixture of office (Godalming) and home working.

Fixed term contract: January – July.

Responsibilities:

- Responding to all supporter enquiries
- Providing inbound and outbound telephone services
- Keying in supporter details and actions onto our database
- Creating direct debits, taking credit card donations and processing supporter payments
- Dealing with inbound and outbound post

Must-have skills, education & experience:

- Experience in a customer service or supporter care role
- Proven experience of working with Excel
- Data entry experience
- Professional telephone manner
- Excellent written and verbal communications skills.



League culture

What do we do?

Animals are at the heart of everything we do. We strive to protect animals from being persecuted in the name of 'sport.'

We campaign for change

Standing up for those who don't have a voice, our hard-hitting campaigns inspire action and demand changes to legislation to protect them.

We educate

Our high-profile work in the media and expert behind the-scenes lobbying across the devolved nations, ensures we can create awareness of the plight our wildlife faces.

We provide intelligence to law enforcement

Our animal crimewatch gathers reports of suspected animal cruelty for us to investigate. Our in-house intelligence team provides packages for local law enforcement about those suspected of illegal activity to bring them to justice.

We safeguard the natural environment across our wildlife reserves

Our ten wildlife reserves provide a safe haven for animals to roam free from persecution. Our reserves allow space for wildlife to flourish with minimal intervention and after just a few years this has already seen positive environmental results.

Who are we?



What's it like to work at the League?

[Hear from the Senior Management Team](#)

[What do staff enjoy about their work?](#)

[What are the biggest challenges?](#)

[How does the team feel about the League as an employer?](#)

Why join us?

In addition to the opportunity to impact real change for animals, we have:

- Great [benefits](#)
- A strong commitment to [learning and development](#)
- An ethical approach to [sustainability, diversity and inclusion](#), and [business practices](#)

More about the role

Ready to make a real difference? Don't wait – apply now!

We are looking to fill this position quickly and will be reviewing applications on a rolling basis.

Next steps

Work with us to stop animal cruelty in the name of sport, apply now by sending your CV to people@league.org.uk. Together, we can redefine what is acceptable and create a better world for animals.