



One25 Outreach Service

One25 is a Bristol-based charity, specialising in supporting women to break free from street sex-work, addiction and other life-controlling issues and build new, independent lives. We provide night outreach (7 sessions weekly), a Health Hub and casework, giving person-centred support and advocacy to around 240 women each year.

One25's outreach service is often how women first make contact with us, meeting us on our fully equipped outreach van. Three volunteers, one an experienced team leader, go out on the van at night and meet women's basic needs by providing nutritious food, first aid, warm clothing, condoms, safety alarms etc. They provide the chance to talk and get advice in a safe space and encourage women to get more in-depth help by visiting our drop-in or seeing a caseworker.

We are looking for volunteers who are comfortable driving an Iveco Daily (manual) to deliver our evening outreach. This volunteer will also be responsible for taking case notes for the team and looking after the safety of the vehicle. The volunteer will also be responsible for speaking with the women and best practice/trauma informed.

Van Driver Role Description and Person Specification

Availability and commitments needed:

- Shifts: Monday-Thursday and Sunday nights from 8.45pm-12pm, Friday and Saturday nights 8.45pm-1.30am all year round.
- Available to commit 2 evenings per month, for at least a year
- To successfully complete a driving assessment during interview stage and when One25 gets its electric van (date tbc)
- To complete a Volunteer Induction, Safeguarding and Boundaries training (date tbc – online in evening)
- To complete the Volunteer Experience survey every 6 months
- Able to travel to and from St Pauls, Bristol after shift
- Attend probation review after 10 shifts and if requested external support (which we would fund).
- To attend quarterly training and volunteer meetings (dates tbc)
- To join the drivers Whatsapp group and following the groups communication rules

Person specification and attributes needed:

- Reliable and punctual
- Understanding of the issues women involved in street sex work.
- Non-judgmental and compassionate approach.
- Empathy and ability to actively listen.
- Ability to be friendly, but professional.
- Ability to maintain boundaries and be firm about rules.
- Ability to take direction from a volunteer Team Leader.
- Willingness to learn from mistakes and progress in your role



- Ability to remain calm in stressful situations
- Must hold a valid driving license (able to drive manual).
- Driven a van or similar sized vehicle before (desirable, not essential)

Tasks will involve:

- Preparing cheese or meat sandwiches ahead of shifts, as agreed with Team Leader.
- Working as part of the team to prepare and stock the van for going out and engaging with the pre-shift briefing.
- Inviting women on to the van for food, drink and a chance to talk with the volunteers.
- Listening, supporting and signposting women around addiction and health, and supporting women to disclose 'ugly mugs' (assaults and abuse).
- Giving the women gloves and hats in cold weather, personal alarms, and condoms to help the women take care of their basic health and physical safety.
- Taking clear and legible notes of the interactions on the van.
- Driving the outreach van, under the direction of the van team leader.
- Making sure that the van is locked at all times, unless letting a woman on and off the van.
- Supervising and supporting new van drivers (once experienced in driving the van)
- Supporting in cleaning and unloading the van at the end of the shift and engaging with the shift debriefing.

In return you will:

- Join a passionate and enthusiastic volunteer team.
- Receive an induction to One25 and support from experienced staff
- Have access to regular training sessions.
- Be part of a friendly, fun and dedicated team of staff and volunteers.
- Have the opportunity to have an impact on women's lives
- A reference provided after 3 months.