

We are looking for a new Senior Researcher

(Quantitative Research and Data
Analytics)



RiDC

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RiDC

Research Institute
for Disabled Consumers

We are looking for a new Senior Researcher

(Quantitative Research and Data Analytics)

The Research Institute for Disabled Consumers (RiDC) is the leading expert in inclusive research involving disabled people in the UK. We are an independent, national charity with over 60 years of experience in consumer research and insights in this specialist area. We have developed a strong track record of providing unique insights and solutions to businesses, government and charities.

We are run by and for people with a personal experience of disability.

Our approach

We always start from the perspective of disabled people. By working in a participatory way with disabled people, listening to their needs and reflecting on real lives in our research, we ensure nobody is excluded.

We work with large multinational companies, government departments, regulators and charities to create accessible and inclusive services. It is a fast-paced environment, and we work with a wide range of clients and subject matters at any one time.

Our panel

RiDC was one of the first organisations to establish a UK panel of disabled and older consumers. Our panel now includes over 4,300 people and is the largest pan-disability panel in the UK. The panel participates in surveys, user testing, mystery shopping, focus groups, workshops, and co-production / co-design sessions.

Purpose of the role

RiDC is entering an exciting new phase of development as we strengthen our research, insight and impact capabilities to support businesses, charities, public bodies and policymakers to create products and services that work for everyone.

We are seeking an experienced **Senior Researcher (Quantitative Research and Data Analytics)** to lead the design, delivery and development of high-quality quantitative research. This role will play a key part in enhancing RiDC's reputation as the UK's leading expert in inclusive research involving disabled people.

The successful candidate will lead the design and delivery of surveys and quantitative research projects, manage complex datasets, undertake advanced analysis, and translate findings into compelling reports and actionable recommendations. They will also contribute to the continued development of RiDC's UK-wide panel of disabled consumers and help embed best practice in quantitative research across the organisation.

This role is ideal for someone who combines strong technical quantitative research skills with excellent communication and project management abilities and who is motivated by using evidence to improve inclusion and accessibility.

Organisation structure

The postholder will be line managed by the Director of Inclusive Research (Data and Insights) and will work closely with the CEO, Associate Directors and colleagues across the organisation. As with all roles at RiDC, the successful candidate will contribute across projects and organisational priorities, sharing expertise and supporting colleagues to maximise impact. There are no direct line management responsibilities, but the postholder will be expected to lead research projects and coordinate project teams.

Job Description

Design, develop and deliver quantitative research and data analytics

Research design and delivery

- Lead the design, management and delivery of quantitative research projects from proposal through to reporting.
- Design accessible, inclusive and methodologically robust surveys for disabled participants.
- Develop survey questionnaires and research instruments using best practice principles in survey methodology.
- Script, test and launch online surveys using survey platforms such as Qualtrics.
- Ensure research projects meet high standards of quality, accessibility, ethics and data protection.
- Advise colleagues on quantitative methods and survey design across the organisation.

- Contribute to the development and maintenance of RiDC's research panel and data infrastructure.

Data analysis and insight generation

- Manage, clean, validate and analyse large and complex datasets.
- Apply appropriate statistical techniques to generate meaningful and actionable insights.
- Produce cross-tabulations, segmentation analyses and impact measures where appropriate.
- Identify patterns, trends and emerging issues affecting disabled consumers.
- Translate quantitative findings into clear recommendations for clients, commissioners and policymakers.
- Work with colleagues to integrate quantitative and qualitative evidence where appropriate.

Data visualisation and reporting

- Produce clear, accessible and engaging data visualisations.
- Develop dashboards, charts and presentations that communicate research findings effectively.
- Write high-quality reports, briefings, executive summaries and client deliverables.
- Present findings confidently to clients, partners, funders and stakeholders.
- Support the development of accessible approaches to communicating complex quantitative information.

Project management and business development

- Manage multiple projects simultaneously, ensuring delivery on time, within budget and to a high standard.
- Develop project plans, timelines, risk registers and quality assurance processes.
- Contribute to proposal writing, tender submissions and funding applications.
- Build and maintain strong relationships with clients, funders and partners.

- Contribute to the growth and development of RiDC's quantitative research and consultancy offer.

Communication and knowledge exchange

- Effectively communicate quantitative research findings to a range of technical and non-technical audiences.
- Represent RiDC at conferences, workshops, seminars and stakeholder meetings.
- Promote best practice in inclusive and accessible quantitative research.
- Support colleagues by sharing skills, knowledge and expertise.

Person Specification

Qualifications

Essential

- Qualification in a research, statistics, social science, psychology, market research, data analytics or related discipline, or equivalent professional experience.

Experience

Essential

- Significant experience designing and delivering quantitative research projects.
- Experience developing and scripting online surveys using platforms such as Qualtrics or equivalent.
- Experience managing, cleaning and analysing quantitative data.
- Experience producing statistical analysis and translating findings into clear insights.
- Experience presenting complex data to a range of audiences.
- Experience writing high-quality research reports and client-facing outputs.
- Experience managing multiple projects and competing priorities.
- Experience working with research participants, stakeholders or clients.

Desirable

- Experience working with large consumer research panels.
- Experience conducting research involving disabled people or other underrepresented groups.
- Experience of consultancy, commissioned research or agency environments.
- Experience of impact evaluation and outcomes measurement.
- Experience of mixed-methods research.

Skills

Essential

- Advanced survey design and questionnaire development skills.
- Strong quantitative analysis skills.
- Excellent data management and quality assurance skills.
- Strong data visualisation and presentation skills.
- Ability to interpret statistical findings and communicate them clearly.
- Excellent report writing skills.
- Strong project management and organisational skills.
- Excellent verbal communication and stakeholder engagement skills.
- Ability to work independently and collaboratively.
- High attention to detail and commitment to research quality.

Desirable

- Knowledge of statistical software such as SPSS, R, Stata or Python.
- Experience using business intelligence and visualisation tools such as Power BI or Tableau.
- Experience using Qualtrics, Trello and Miro.
- Understanding of CRM and panel management systems.

Knowledge

Essential

- Strong understanding of quantitative research methodologies.
- Knowledge of best practice in survey research and questionnaire design.
- Understanding of data protection and GDPR requirements.
- Knowledge of data quality, sampling, weighting and statistical reliability.
- Understanding of accessibility and inclusive research principles.

Desirable

- Knowledge of disability equality and the social model of disability.
- Awareness of the consumer, transport, digital accessibility or public policy sectors.
- Understanding of inclusive design and user-centred research approaches.

Terms and Conditions

- **Salary:** £40,000 per annum
- **Pension:** 5% employer contribution
- **Hours:** Full-time, 35 hours per week
- **Annual leave:** 29 days plus public holidays
- **Wellbeing allowance:** £300 per annum
- **Location:** Home-based with occasional travel to London and elsewhere in the UK
- **Contract:** Permanent

RiDC recognises the positive value of diversity, promotes equality and challenges discrimination.

We welcome and strongly encourage applications from disabled people.

We also welcome applications from everyone regardless of age, sex,

gender reassignment, sexual orientation, pregnancy and maternity, race, religion or belief, marriage, and civil partnerships.

How to apply

To apply, please send your current CV and cover letter (no more than 2 sides of A4) detailing your experience and skills in relation to the personal specification.

Please ensure you complete the **equal opportunities monitoring** form and email it, along with your CV and cover letter, to joinus@ridc.org.uk.

We will not accept applications if we do not receive a CV, cover letter and equal opportunities form.

If you are not a UK resident, please confirm you are eligible to work in the UK.

Timelines

The closing date for applications is 1pm on Friday, 16th October 2026.

Interviews are scheduled to be held on **Monday, 2nd November 2026**.

We will endeavour to inform all shortlisted candidates no later than the 26th October 2026. Please let us know if you have any requirements to make the interview process more accessible for you.