



## Marie Curie Retail Volunteer

Location: **Marie Curie Shop**

Minimum age: **14**

Criminal Record Check: **No**

Driving Essential: **No**

Commitment Required: **Minimum 6 months**

### ABOUT THE ROLE

Our charity shops rely on generous donations made by the public to raise crucial funds for Marie Curie. From clothes, homeware and books to CDs and DVDs, we sell a wide variety of products.

We are looking for volunteers to help us sort through all these donations, pick out the best items and prepare and sell them to our customers. Without the help of our dedicated volunteers we could not provide our customers with high quality items at affordable prices. This allows us to raise funds so our nurses can continue to provide care to terminally ill people and support for their families.

### WHAT YOU WILL BE DOING.

Your role will include some of, but not be restricted to, the following tasks:

- Sort through donations, being aware of the possibility of a hidden gem and better quality brands
- Prepare items for sale by checking, hanging, steaming, sizing and pricing them
- Work on the shop floor and provide excellent customer service to our shoppers
- Operate the till
- Help out with basic housekeeping to keep the shop clean and tidy

### THE SKILLS/EXPERIENCE YOU WILL NEED.

- Friendly and cheerful manner
- Able to work well as part of a team
- Able to follow instructions
- Knowledge of popular and quality brands would be useful

## WHAT YOU CAN GAIN FROM THIS OPPORTUNITY.

- An excellent opportunity to build on your skills in a charity environment
- An induction, training, support and supervision in your role
- Agreed reasonable out-of-pocket expenses

## WHAT WE ASK OF YOU.

- To provide two references from non-family members and other relevant documents related to the role
- To keep to all the charity's policies and guidelines
- To complete an induction and any training related to the role
- Complete mandatory training and role related renewals, as requested

Marie Curie is committed to safeguarding and promoting the welfare of patients and their families and expects all staff and volunteers to share this commitment. Marie Curie will treat all volunteers fairly and with respect. We will not discriminate on the basis of disability, ethnicity, marital status, pregnancy or maternity, sex (i.e. gender), sexual orientation, religion or faith, or gender reassignment. We will not discriminate on the basis of age, unless the responsibilities of a role require us to do so in order to safeguard our volunteers and/or service users.

For more information or if you have any questions regarding this volunteer role, please contact the Volunteer Operations Centre on [volunteering@mariecurie.org.uk](mailto:volunteering@mariecurie.org.uk)