

*"We believe that everyone deserves not just a second or third chance, but as many as it takes to enable them to change their lives for the better."*

## HOMELESS SUPPORT & RECOVERY WORKER

Join our mission to end homelessness across Hampshire, person by person.

### About the Role

For over 50 years, The Society of St James (SSJ) has delivered high-impact, person-centred accommodation and support services to adults facing homelessness, substance misuse, and mental health challenges. As a Support Worker, you will build positive, trusting relationships using a trauma-informed, strengths-based approach.

You will play a vital role in helping individuals navigate complex challenges, develop essential life skills, and transition from emergency beds or supported housing into independent living. We are currently recruiting across multiple critical services.

### What You Need

- Experience working with vulnerable adults, homelessness, mental health, or substance misuse.
- Ability to handle challenging behaviours calmly and safely. Strong commitment to professional boundaries and safeguarding vulnerable adults.
- Excellent communication skills to listen, consult, and motivate clients.
- Proficient IT and organisational skills for comprehensive support planning.



### Examples of the Positive Impact You Could Make

**Breaking the Cycle of Homelessness:** Guiding a resident out of emergency bed accommodation into permanent supported housing by co-creating a stable, step-by-step move-on plan.

**Life-Saving Harm Reduction:** Acting decisively during a medical emergency by connecting a resident with harm-minimisation services.

**Restoring Personal Dignity:** Accompanying an anxious resident to a primary healthcare appointment, giving them the confidence to address long-neglected medical needs.

**Building Real-World Independence:** Teaching a resident how to manage their weekly budget, clear housing arrears, and cook independently so they can sustain a future tenancy.

**Providing Stability in Crisis:** Remaining a calm, non-judgmental presence during an episode of severe distress, demonstrating to a vulnerable adult that they are safe and supported.



### Core Responsibilities

- Person-Centred Support
- Complex Needs & Harm Reduction
- Partnership Working
- Housing Management

To apply: [ssj.org.uk/job-vacancies](https://ssj.org.uk/job-vacancies)

Or arrange an informal chat or visit: [ssj.org.uk/contact-us](https://ssj.org.uk/contact-us)

