

CHASING THE STIGMA

Project Manager – Rail Industry

Role Description

Role title:	Project Manager – Rail Industry
Reporting to:	Head of Partnerships
Hours:	35 hours / 5 days per week
Location:	Liverpool (we've got a lovely office just a ten-minute walk from Crosby Beach). As this is a national project, there may be a need for travel and / or overnight stays away from home to support regional initiatives.
Salary:	£32,000 - £36,000 per annum
Benefits:	28 days holiday + bank holidays + your birthday off Pension scheme Cycle to work scheme Employee assistance programme Lots of wellbeing and social activities throughout the year

About the Project

This project will improve mental health support, driving significant change that saves lives and enhances the wellbeing of rail passengers, staff, and communities. Working in partnership with various rail industry teams across the UK the project will reduce suicides, support incident responses, and ensure mental health services are readily accessible.

About Chasing the Stigma

Chasing the Stigma is a national mental health charity on a mission to normalise and humanise conversations about mental health, whilst ensuring that everyone in the UK can access clear pathways to support, whenever and wherever they need it.

With lived experience at our core, we are driven to create a society where there is no longer a stigma associated with mental health, where people are as comfortable talking about their mental health as their physical health, and where everyone is able to find appropriate support before they reach a point of crisis, leading to a significant long-term reduction in self-harm and suicide.

Chasing the Stigma

Registered Charity No 1170757

www.chasingthestigma.co.uk

Burlington House, Waterloo, Liverpool L22 0PJ

t: 0151 318 4747 e: recruitment@chasingthestigma.co.uk

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We strive to achieve this through the provision of pioneering training services, awareness-raising campaigns, and lobbying activities, whilst also operating the UK's largest and most comprehensive directory of community mental health services, the Hub of Hope.

About the Rail Industry

Britain's railway system is operated by organisations working together to serve passengers, freight customers, and the public. Train and freight services are provided by Train Operating Companies (TOCs) and Freight Operating Companies (FOCs) on infrastructure maintained by Network Rail (NR). The Rail Delivery Group (RDG) develops improvement strategies, while the Rail Safety & Standards Board (RSSB) ensures safety, sustainability, and efficiency. British Transport Police (BTP) provides police support across the rail network.

The introduction of Great British Railways is likely to further integrate these organisations.

The rail industry is committed to protecting the public and has a legal responsibility under health and safety law to reduce the likelihood of suicide and mental health related trespass incidents occurring and minimising their impact, should they occur.

About the Partnership

Network Rail is leading this partnership across the entire rail industry. By addressing mental health issues, Network Rail and partners aim to prevent incidents like suicides on the rail network.

After several successful years of working together, Network Rail are entering a new five-year partnership with Chasing the Stigma to continue and expand upon the progress made in improving mental health support within the rail industry.

Purpose of the Role

The role of the Project Manager within the partnership between Chasing the Stigma and the rail industry is pivotal in enhancing mental health support across the national rail network, bringing Chasing the Stigma's resources to support partnership goals.

You'll play a pivotal role in enhancing mental health support across Britain's railway network. Working closely with regional teams across the rail industry, you'll support initiatives to reduce suicides, support incident responses, provide data insights and intelligence, deliver impactful anti-stigma messaging, and mental health signposting.

The Project Manager will oversee effective partnership management, strategic development, asset mapping of mental health related services, data analytics and insights reporting, community mobilisation, and the creation of digital and printed communications. They will also play a crucial role in team building, external representation, regional relationship building, and financial management.

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Main Duties

- ✓ **Partnership Management** – Oversee the effective management, development, and impact of this partnership, ensuring the highest standards of operational delivery, account management, and partner satisfaction.
- ✓ **Strategic Development** – Working with our Head of Partnerships, drive strategic thinking around the types of work that have the potential to deliver the greatest impact.
- ✓ **Asset Mapping** – Working with our Service Development and Quality Assurance Manager, add and update our database of mental health related services available on the Hub of Hope across the national rail network, with a particular focus on priority locations identified by our partners.
- ✓ **Communications** – Working with our Head of Communications produce regular eNewsletters for each region, and spotlight relevant services.
- ✓ **Data Insights** – Working with our Head of Digital Development and Insights, produce quarterly regional reports including project relevant data insights, trends, and key recommendations to guide future decision-making.
- ✓ **Community Mobilisation** – Working with partners in each area, support the work to mobilise an immediate community response to high impact incidents on the rail network.
- ✓ **Anti-Stigma Messaging** – Working with our Head of Communications and regional partners, deliver effective anti-stigma messaging and mental health signposting solutions to rail staff, passengers, and communities.
- ✓ **Team Support** - Assist departmental colleagues with tasks as needed to ensure support is available for existing partnerships in rail industry areas.
- ✓ **External Representation** – Represent and promote the project at external meetings, forums, and events.
- ✓ **Financial Management** – Working with our Head of Partnerships, manage the project’s budget and demonstrate value for money.

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Person Specification

- **Communication Skills** – Engaging personality with exceptional communication and interpersonal skills.
- **Approachability** – Amiable with a positive attitude when responding to partners' requests.
- **Proactivity** – Tenacious and self-driven with a proactive approach to identifying and cultivating highly rewarding relationships.
- **Initiative and Creativity** – High levels of initiative, creativity, and intuition when exploring ways to maximise partnership impact.
- **Commitment** – Unwavering commitment to achieving and maintaining the highest standards of quality and excellence.
- **Organisation** – Highly organised and self-disciplined in managing a range of competing priorities.
- **Values-Driven** – Passionate about Chasing the Stigma's vision and mission.
- **Team Player** – Positive 'can do' attitude and willingness to support colleagues.
- **Constructive Contribution** – Willingness to offer thoughts and ideas constructively.

Knowledge and Experience

- Proven track record in partnerships development roles or associated/transferable experience.
- Demonstrable project management experience and skills.
- Good knowledge and experience of partner account management principles, platforms, and tools.
- Experience in presenting to diverse audiences.
- Knowledge of the charity, mental health, rail, or wider health sectors.
- Existing contacts and networks that may benefit the project.
- High levels of computer literacy.

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How to Apply

If you meet 70% or more of what we're looking for, please still apply. We understand not everyone will meet all the requirements, but you may also have skills we didn't know we needed.

We acknowledge that many social groups and identities are under-represented in our team, and we're committed to changing this. With this in mind, we are particularly keen to receive applications from people of colour, people with disabilities, people who identify as being LGBTQIA+, and people from other commonly marginalised groups.

If you have a disability and would prefer to apply in a different format or would like us to make reasonable adjustments to enable you to apply or attend an interview, please contact us, and we will talk to you about how we can assist.

The closing date for applications is 1 pm on Monday 26 August 2024.

To apply for the role, please send your CV and a covering letter by clicking on **Quick Apply**.

In your covering letter, please include:

1. Why do you want to apply for this role at Chasing the Stigma? (200 words max)
2. How do your skills and experience make you a great candidate for this role? (300 words max)
3. Tell us about a piece of work you're especially proud of that is relevant to the role of Project Manager. (400 words max)
 - Describe the work, such as a partnership or contract you managed.
 - Explain why you chose this as an example.
 - Highlight the elements that made it successful.

For more information, please email recruitment@chasingthestigma.co.uk

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