

Person Specification

Post: Senior Support Worker – Grade 2

Service: Adults with a Learning Disability

Qualifications	Essential	Desirable
LDAF / LDQ / Care Certificate	✓	
Diploma 3 in Health and social Care (Adults) or equivalent or be prepared to work towards	✓	
Educated to GCSE or equivalent	✓	
Full Driving Licence		✓
Experience		
Minimum of two years working with people who have a learning disability	✓	
Experience of working within a supported living environment	✓	
Experience of working with vulnerable people in a paid or voluntary capacity	✓	
Relevant work experience	✓	
Voluntary work for a charity		✓
Skills		
Ability to supervise and appraise team members	✓	
Ability to work alone (unsupervised) and as part of a team and use initiative	✓	
Practical skills – Organisational skills (e.g. activities etc.)	✓	
Good verbal and written communication	✓	
Patience and ability to listen to and empathise with people	✓	
Interpersonal skills – ability to engage with people	✓	
Ability to manage challenging behaviour	✓	
Ability to provide personal care support including personal hygiene	✓	
Knowledge of		
An experiential knowledge of how to interact with service users and/or their families	✓	
An understanding of people who have learning disability	✓	
Knowledge of how to manage stress		✓
Knowledge of how to facilitate promotion of independence	✓	
Knowledge of Health & Safety issues and Risk Assessments	✓	
Attitude		
A caring attitude based on respect for individuals and their rights	✓	
A respect for dignity of clients	✓	
Ability to appreciate equal opportunities and strategies to achieve this	✓	
Respect for the independence and dignity of service users	✓	
To be inclusive and allow service users to have choice in making decision relation to their life experience	✓	
Understanding and sympathetic to the ethos, values and principles of practice relating to Catholic Care	✓	

Willingness to work flexibly, unsocial hours including nights, weekends and bank holidays and breaks away with tenants and be 'on call'	✓	
Dependable, punctual and patient	✓	
Sensitive and caring approach to people	✓	
Willingness to give and take direction and undertake training	✓	

Reviewed KH 2024