



Outreach Volunteer

Hours: Flexible Hours

About Us

The Beacon Project is a community-focused programme providing confidential advice, connection, and learning opportunities for residents in the World's End area. Through weekly coffee mornings, group sessions, and a befriending service that matches individuals with friendly Connectors for regular meet-ups, Beacon helps reduce isolation and build meaningful local relationships. We also offer free, practical support on issues such as benefits and housing, helping people understand their options and access the advice they need. The programme is delivered as a partnership between Family Friends and Nucleus Legal Advice Centre.

About the Role

As an **Outreach Volunteer**, you will help raise awareness of the Beacon Partnership and the support we provide to individuals and the local community. You will play an important role in helping people learn about our services, activities, events and volunteering opportunities.

This is a friendly, community-focused role that is ideal for someone who enjoys meeting people, communicating with others and getting involved in local activities.

Key Responsibilities

- Help raise awareness of the Beacon Partnership and the support we provide.
- Attend volunteer fairs, community events, local activities and other outreach opportunities to represent the Beacon Partnership.
- Speak positively about the Beacon Partnership and provide information to members of the public.
- Distribute leaflets, flyers and other promotional materials within the local community.
- Help promote Beacon Partnership events, activities, services and volunteering opportunities.
- Support local awareness-raising campaigns and community engagement activities.
- Support social media and other community-based promotion where appropriate.

- Help identify opportunities to reach new audiences and connect the Beacon Partnership with local groups and organisations.

What We're Looking For

You don't need previous outreach or volunteering experience. We're looking for someone who:

- Is friendly, approachable and confident speaking with members of the public.
- Has good communication and interpersonal skills.
- Is enthusiastic and passionate about supporting their local community.
- Is reliable and willing to attend agreed events and activities.
- Can work independently while also being part of a team.
- Is comfortable sharing information about the Beacon Partnership and its work.
- Is respectful, inclusive and sensitive to the needs of different members of the community.

Desirable Experience & Skills

- Experience using social media to promote an organisation, service or event.
- Experience promoting or selling a product or service.
- Experience in outreach, community engagement, marketing or other public-facing roles.
- Creativity and an interest in finding new ways to promote the Beacon Partnership.

Equality, Diversity and Inclusion

The Beacon Project is committed to Equality, Diversity and Inclusion. We are committed to creating an inclusive environment where everyone is treated with dignity, respect and fairness. We welcome applications from people of all backgrounds, identities and experiences. We are committed to making reasonable adjustments throughout the recruitment process and during volunteering to ensure everyone has the opportunity to contribute and thrive.

We believe that a diverse team helps us better serve the residents of World's End Estate and strengthens our work within the community.

Expenses

We want volunteering with us to be accessible to everyone. Reasonable travel and food expenses will be reimbursed. Further information on claiming expenses will be provided during the interview stage.

How to Apply

Please send your CV and a short personal statement outlining your suitability to:

hello@thebeaconpartnership.org