

OUTREACH OFFICER

JOB DESCRIPTION AND PERSON SPECIFICATION

SALARY: 35k pro rata, circa 21k actual

HOURS: 21 hours/week

LOCATION: Hybrid. Home, office, and outreach locations

CONTRACT: Fixed until March 2027. Potential for more hours & extension, subject to funding

LINE MANAGER: CEO

CONTEXT

An estimated 12,000 men are raped every year and 76,000 sexually abused or assaulted. Yet just 4% of men will tell someone. Of those who do, it takes on average 26 years to do so.

SurvivorsUK provides specialist support to men and boys, trans* people, and non-binary people who have been raped, sexually assaulted or abused. Our aim is to help any man, boy, trans person, or gender non-conforming person, to have the confidence to tell someone what's happened to them, and to know that it's OK to seek help. When they do, we want to ensure they have access to the right support so they can deal with the impact of their experiences of criminal harm.

We provide emotional support, information and signposting to survivors and anyone worried about someone they know, through a national website and webchat service (open till 8pm most evenings). Last year, 2,600 people contacted us via our webchat services and social media.

In London, we are the only organisation providing specialist services for men and boys, including individual counselling and therapeutic groupwork. Across London, we provide the capital's only Independent Sexual Advisor (ISVA) Service that helps men and boys through the Criminal Justice System.

ROLE DESCRIPTION

Introduction

Funded by the National Lottery, the Outreach Worker will play a crucial role in extending the reach of SurvivorsUK's services, particularly groupwork, to underserved communities and individuals who may benefit from our support. This role will involve engaging with external stakeholders, promoting our services, and ensuring that more survivors are aware of and can access the help they need.

This post is subject to a DBS clearance.

KEY RESPONSIBILITIES

Community Engagement and Outreach:

- Develop and implement outreach strategies to connect with men, boys, trans* people, and non-binary people who have experienced sexual violence.
- Build and maintain relationships with community organisations, universities and colleges, police forces, healthcare providers, and other relevant stakeholders to raise awareness of SurvivorsUK's services.
- Represent SurvivorsUK at community events, workshops, and meetings.
- Coordinate and oversee quarterly Service User Panel meetings

Awareness and Education:

- Conduct informational sessions and training for community groups, professionals, and the public about the impact of sexual violence on men and the services available through SurvivorsUK.
- Distribute promotional materials and resources to various community settings.

Support and Signposting:

- Provide initial emotional support and information to survivors and those concerned about someone they know.
- Signpost individuals to SurvivorsUK's counselling, group work, ISVA support, and helpline services, ensuring they can access the appropriate help.

Collaboration and Reporting:

- Work closely with the Head of Services/Groupwork Manager to align outreach activities with organisational goals.
- Maintain accurate records of outreach activities and prepare regular reports on outreach efforts and their impact.

Other

- Adherence to company policies and protocols
- Participation in regular supervisions
- Commitment to continued professional development

Whilst every endeavour has been made to outline the duties and responsibilities of the post, these duties are not exhaustive. The post-holder will be required to carry out additional duties from time to time, and such duties will be commensurate with the role.

Please see the Personal Spec below

PERSON SPECIFICATION

1. Proven experience in community outreach, engagement, or a related field
2. Excellent communication and interpersonal skills
3. Ability to build and maintain relationships with a diverse range of stakeholders
4. Empathy, sensitivity, and a non-judgmental approach to working with survivors of sexual violence
5. Ability to work independently and as part of a team
6. Strong understanding of the experiences and needs of men, non-binary and trans people who have experienced rape, sexual abuse or assault
7. A mature, calm and empathic manner: able to engage with clients who have challenging needs and deal with highly emotional and stressful situations
8. Adherence to confidentiality, safeguarding and professional boundary policies and practices
9. High degree of flexibility in approach to working with clients and the wider team
10. Positive attitude and willing to contribute to developments, improvements and changes within SurvivorsUK
11. Demonstrable commitment to equal opportunities, with a non-judgemental approach to helping men, non-binary and trans people
12. Flexibility to work evenings and weekends, as required