

# Volunteer Role Profile



Volunteer Role	<b>Online Shop Volunteer</b>
Volunteer Manager	<b>Shop Manager</b>
Where you will be based	<b>Shop</b>

## Why we want you

Together we can help people facing poverty all over the world – all from right here, in this very shop. Join our friendly team as an Oxfam Volunteer and you'll find yourself at the heart of your community, making amazing things happen.

## What Oxfam does

Oxfam is a movement of people from around the world who won't live with poverty. We have two key aims:

- Responding to emergencies happening in the world now, giving vital support to people facing poverty due to conflict, climate change and natural disasters.
- Empowering communities to challenge and change systems that promote inequality, so together we can beat poverty for good.

Oxfam shops have been fundraising to support Oxfam's work since 1947, raising millions every year to support people facing poverty. Find out more about Oxfam's work at [oxfam.org.uk](https://oxfam.org.uk)

## Young Volunteers

The minimum age to volunteer with Oxfam is 14 years old. If a role is not suitable for someone under 18 we will happily try to find an alternative role. Parental consent and safeguarding considerations will be required for those under 18. You can find out more about safeguarding on [our website](#).

## Covid-19

We want to make sure everyone feels safe in our shops. Our shops comply fully with regulations and we provide PPE.

***Let's beat poverty together.***

## What you will be doing

- Researching donated items to find value them
- Preparing items to make the most of our donations
- Writing accurate descriptions to go on our website
- Taking quality photographs to attract online customers

- Packing and posting online orders
- Putting your passion to good use by specialising in your favourite areas

### **The skills you need**

- Helpful and friendly
- Happy to be part of a team
- Excited to learn new skills
- Basic IT skills

### **What's in it for you**

- Some lunch and travel costs
- Improve skills and boost your CV
- Grow your confidence and meet new people
- We can be flexible around your education, family, work, or health etc.
- Possible references for future employers
- Chance to improve your writing, IT and language skills

### **Disclaimer**

We need one reference and proof of ID for all volunteers and ask you to sign up to Oxfam's Code of Conduct.