

Everything you need to know about being our Nurse Adviser

You will provide expert nursing advice, support and information on Parkinson's and related conditions to people contacting Parkinson's UK national helpline.

You'll empower people affected by Parkinson's, their families, friends and carers to live lives that are as fulfilling as possible whatever that means to them; and that they feel able to take an active role in their treatment and become their own advocate in health and life, wherever possible.

What you'll do

- Provide expert telephone nursing advice, support and information on Parkinson's, signposting clients to appropriate internal and external resources as necessary.
- Develop and update professional knowledge of all aspects of Parkinson's and Parkinsonism to ensure that the information and advice provided is accurate and based on best available evidence.
- Undertake national helpline work to ensure cover across the helpline's working hours and in line with guidance and as part of a dedicated team.
- Maintain your own knowledge of the work of the charity and other health and social care providers.
- Abide by the Nursing and Midwifery Council's code of conduct and maintain professional registration.
- Keep accurate, up to date online client records in line with service policies.
- Answer clients' communications clearly and within established timescales.
- Work in partnership with internal and external teams to ensure most relevant support for clients.

What you'll bring

- First level NMC registration - ideally hold a qualification in Neurology or Parkinson's. **A**
- Highly specialised knowledge of Parkinson's. **A,I,T**
- Recent experience of supporting a wide range of people with Parkinson's from diagnosis to end of life within health and social care settings. **A,I**
- Ability to provide information on Parkinson's medications without prescribing or recommending specific drugs. **I,T**
- Knowledge of the importance of raising safeguarding concerns. **I,T**
- Experience of providing telephone support, including use of active listening and questioning skills. **A,I**
- Ability to cope with challenging or emotional situations and/or people. **I**
- Demonstrable digital competence, including online case management systems. **I**
- Able to work collaboratively and in partnership with others. **I**
- Commitment to working within the principles of equal opportunities. **I**
- Empathy with the aims, goals and values of the charity, and a commitment to support delivery to meet these. **I**

A bit more about the role

You'll report to the **Senior Nurse Adviser**

Your contract will be **Permanent**

You'll work: **21 hours per week**

You'll be based **at home**.

You'll be paid **£39,309.70 per year, pro rata**

Your main relationships will be with:

- **People with Parkinson's and their families**
- **Colleagues in the England regional teams / devolved nation team**
- **Shared Adviser Services team**
- **Health and social care professionals and representatives of local voluntary, statutory and private agencies involving the care of people with Parkinson's.**
- **Colleagues across the organisation**

Be part of the **Community** directorate

How can we offer better support, every day? Our Community team leads our work supporting people with Parkinson's, their families and carers.

Our priorities are set through feedback from people affected by Parkinson's. We make sure that everyone has access to the best care and support from health services and from us. Especially when things get more complex. We can't do this alone. We work in partnership with networks of supporters, including over 3000 volunteers in our local groups.

The directorate delivers services to individuals and communities across the four nations including information and support, community development, volunteer support, and local group support.

What we offer

Flexi-time – The scheme offers employees flexibility on start and finish times, and the ability to take back time you have worked above your contracted hours.

Annual and Christmas leave – We offer 25 days, rising by an additional day after two years and then another day after four years' service, taking you to 27 days. We also close for three days between Christmas and New Year, and you don't need to book this using your allowance.

Our UK Office - Take advantage of our UK office based in London, Victoria, which offers a great space to work with sit-stand work desks, touch points, collaboration spaces and private working booths. Most of our meeting rooms are now equipped with new Google

Meet devices which let you easily conduct hybrid video conference calls and collaborate with both colleagues in the room and those joining remotely.

Interest-free season ticket loan – This will enable you to purchase an advance ticket more cheaply, once or twice a year, and benefit from the savings. You can apply after you're confirmed in post

Pension – You'll be eligible and auto-enrolled into a pension scheme. We'll double your contribution up to 6% - so if you contribute 2%, we'll contribute 4% etc.

Sabbatical Leave - The charity is committed to supporting our people in their personal and professional aspirations and offers sabbatical leave for up to six months after three years continuous service.

Interest-free educational loan – This is our commitment to invest and support employees with continued learning.

Death in service cover – From your first day of service, we'll pay four times your salary, if you're aged between 16 and 70.

Ride2work programme – This is another scheme that enables employees to get tax incentives from cycling to work.

Employee assistance programme – A free and confidential service which ranges from emotional support to financial advice.

Learning and development – A key part of our People Strategy is to continue to develop and enhance the learning experience during your time at Parkinson's UK, and we are proud to offer many learning opportunities.

Maternity, adoption and shared parental pay – we offer an enhanced arrangement on the statutory entitlement. This is 8 weeks at full pay and 18 weeks at half pay dependent on your qualifying service.

Paternity pay – we offer up to 2 weeks full pay dependent on your qualifying service.

Family leave – these policies include compassionate, dependents, carers and bereavement leave that support the lives of employees who have additional commitments

What we do and how we do it

Our vision • our ultimate aim

Together we will find the cure, and improve life for everybody affected by Parkinson's.

Our social mission • what we deliver

We're a people-powered movement. On the verge of major breakthroughs in Parkinson's. By uniting we will find a cure. Together, we will help people get the best care and will ensure everyone sees the real impact of Parkinson's.

Our values • the way we work

- **People-first:** We're a strong movement for change, informed, shaped and powered by people affected by Parkinson's. We value and support each other.
- **Uniting:** We're people with Parkinson's, scientists and supporters, fundraisers and families, carers and clinicians. We're working, side by side, to improve the lives of everyone affected by Parkinson's
- **Pioneering:** We innovate across everything we do. Creative, courageous and with pioneering spirit, we strive to continually improve.
- **Driven:** We live and breathe our purpose. We set clear goals and strive to deliver the greatest impact for people affected by Parkinson's.