



# **VOLUNTEER HOST ROLE DESCRIPTION**

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Wyre Forest and South Worcestershire Nightstop and Mediation offers people who are homeless and disadvantaged the opportunity to fulfill their potential and move towards an independent and positive future. We do this by providing safe, emergency accommodation to young people aged 16-25 years who may be homeless or at risk of homelessness. We offer mediation to young people and their families who may be experiencing conflict at home or at school. We continue to prevent homelessness through our education sessions, life skills workshops and crisis support work.

## How Nightstop Works:

Nightstop prevents homelessness through community hosting. It helps people who are in immediate housing crisis by providing safe accommodation in the homes of trained and vetted volunteers called 'hosts'.

Guests are hosted on a temporary basis. Whilst the guest is staying with the host longer term appropriate accommodation is sought.

## Role Description

- To provide guests with a clean, safe and private room.
- To provide guests with an evening meal, breakfast and packed lunch.
- To provide guests with a shower or bath and the opportunity to wash their clothes.
- To liaise with Nightstop staff regarding availability and to provide regular feedback after each placement.
- To observe clear professional boundaries with Nightstop guests.

## Necessary skills, attitudes and knowledge:

- A desire to work with people facing disadvantages.
- A basic understanding of the issues homeless people face.
- An ability to relate to people on a one to one, non-judgmental basis.
- A spare room available for a Nightstop guest to use at short notice.
- A willingness to participate in training and supervision

## Training, support and supervision:

- All volunteer hosts will receive an induction training session and have ongoing training. The volunteer will also have access to all Wyre Forest and South Worcestershire Nightstop and Mediation training courses if appropriate.
- All volunteer hosts will receive daily check-in calls from the Nightstop service for the duration of a Nightstop placement, as well as access to a 24 hour on call emergency phone number.
- All volunteer hosts will be provided with regular support meetings and supervision.

## Benefits to the Volunteer:

- Contribute to a service that really does make a difference to people's lives.

- Personal & professional development through training, support and ongoing evaluation.
- Appreciation events to recognise the important contribution that volunteers make.
- All out-of-pocket expenses are reimbursed.

### **Equality, Diversity and Inclusion:**

Depaul UK aims to promote equality of opportunity for all with the right mix of talent, skills and potential. Depaul UK welcomes applications from diverse candidates. Criminal records will be taken into account for requirement purposes only when the conviction is relevant.

### **Next Steps:**

All applicants should complete an application form and will be subject to an enhanced DBS check, reference checks, an informal interview, completion of training, a home health and safety assessment and a home visit prior to being offered the role of volunteer host.