

Job Description

Job Title:	National Health Engagement Manager
Hours:	Full time (35 hours per week)
Employment type:	18-month fixed term contract
Team:	Services
Location:	Home-based national role. Candidates should ideally be able to travel across the UK to attend meetings, events and training, including overnight stays as required.
Line Manager:	Head of Health Engagement
Direct Reports:	None

Accessibility: if you need this document in an alternative format, please contact hr@teenagecancertrust.org.

About this role:

This role is important to improving outcomes and reducing inequity for young people with cancer across the UK. Working in line with our values, the postholder will influence, support and build strong relationships with NHS Trusts, funded NHS staff and wider stakeholders to strengthen teenage and young adult cancer services, provide targeted capacity across regions, and help demonstrate the quality, impact and cost effectiveness of services funded and provided by Teenage Cancer Trust nationally.

We have a flexible work culture, speak to us about how you can do this job flexibly.

What you'll be doing:

Planning and organisational skills

- Provide targeted strategic support to regions, services and national work programmes where additional capacity, coordination or expertise is required.
- Manage priorities across multiple regions and stakeholders, supporting improvement plans, service continuity and delivery during periods of change.

Financial resources

- Support evaluation of investment, service delivery and funding models to help demonstrate value, quality, impact and cost effectiveness.
- Use insight and evidence to inform recommendations that support effective use of Teenage Cancer Trust resources.

Non-financial resources

- Build and maintain effective relationships with NHS partners, funded NHS staff, regional teams and internal colleagues to support consistent engagement and service improvement.
- Manage sensitive information, insight and evidence responsibly to inform planning, reporting and decision-making.

Freedom to act

- Work with a high degree of autonomy across geographical boundaries, using judgement to prioritise work and escalate risks or issues where appropriate.
- Act as a senior point of contact for complex or sensitive partnership discussions, working within organisational policies and agreed strategic priorities.

Analytical judgement

- Gather and analyse insight across regions to identify trends, risks, opportunities and areas for improvement.
- Assess complex service needs and partnership issues, weighing up options and recommending practical courses of action.

Decision making impact

- Make recommendations that influence service improvement, partnership development, reporting and use of resources across multiple regions.
- Support decisions that affect NHS relationships, funded posts, service continuity and delivery of national priorities.

Financial impact

- Contribute to evidence and insight that supports financial sustainability, funding decisions and demonstration of impact.
- Support identification of funding opportunities and partnership development where appropriate.

Overall business impact

- Strengthen Teenage Cancer Trust's ability to influence and support high-quality teenage and young adult cancer services across the UK.
- Provide national capacity and expertise that helps the organisation respond to change, reduce inequity and deliver strategic priorities.

You may be asked to undertake any other duties that are commensurate with the post as requested by your manager and you must carry out the duties of post in accordance with Teenage Cancer Trust policies and procedures.

What you'll bring to the team:

Essential skills and experience

- Strong communication and relationship-building skills, with the ability to influence, negotiate and work collaboratively with complex stakeholder groups.
- Experience of managing partnerships or projects across multiple stakeholders, systems or regions.
- Good understanding of healthcare systems, service delivery and the needs of stakeholders involved in teenage and young adult cancer care.
- Ability to analyse information, identify trends and use insight to inform planning, improvement and decision-making.
- Experience of supporting change, improvement or service development through partnership working.
- Strong prioritisation and workload management skills, with the ability to work flexibly across multiple priorities and locations.
- Ability and willingness to travel across the UK, including overnight stays as required.

Desirable skills and experience

- Experience of working with NHS services or funded posts in a charity or health-related environment.
- Experience of supporting financial or resource planning, including evaluating investment, delivery models or service impact.
- Working knowledge of relevant systems, reporting tools or approaches used to gather and present service insight.

Safeguarding Commitment

Teenage Cancer Trust is committed to safeguarding and promoting the welfare of young people and adults at risk. We expect all staff and volunteers to share this commitment and to contribute to creating a safe and inclusive environment for everyone we work with.

Disclosure and Barring Checks (DBS)

At Teenage Cancer Trust we're committed to delivering a service to teenagers and young adults with cancer that is embedded in safeguarding and safe working practice guidance. As this role may involve working with, offering advice and guidance to, or



supporting services for young people and adults at risk, it is subject to an Enhanced Disclosure and Barring Service check.