

MTC Peer Mentor Role Description

Solace Women's Aid supports women and children in London to build safe lives and strong futures, free from domestic and sexual violence and abuse.

The Major Trauma Centre project supports young people aged 11-25 who present at St Marys Hospital, Kings College Hospital, Royal London, and St Georges Hospitals who have experienced, or are at risk of, domestic abuse, sexual violence, sexual exploitation, honour-based violence, grooming, harassment, and any other form of violence against women and girls. Our Youth Advocates provide intensive, crisis support who presents at emergency hospital departments. The MTC project is run in close partnership with Redthread youth violence hospital-based charity, and together we deliver excellent holistic support for survivors, as well as training and advice for hospital staff.

We are looking to recruit 4 Peer Mentors who will be working alongside our IDVAs in providing high quality support to our young people.

Role Title	MTC Peer Mentor
Service	MTC Project
Support & supervision will be provided by:	MTC Team Leader and Youth Crisis IDVAs
Location	Peer mentors would primarily be working in one of the hospitals specified above or Pan London predominantly across boroughs such as Croydon, Southwark, Lambeth, Towerhamlet, Merton, Newham, Lewisham and Wandsworth
Commitment	Minimum 3 hours per week & 4 days induction training
Duration	Preferably until the end of March 2025 / minimum of 6 months
Role Description	Peer Mentoring is a great opportunity for people who have previous, lived experience of VAWG* and/ or multiple disadvantage** to connect with active MTC service users through one-to-one support sessions (face to face or over the phone), assisting service users with community engagement or offering a listening ear. Peer Mentors will have the unique opportunity to provide guidance, become a role model, and show that positive change & recovery are possible. Peer mentors will be working alongside our IDVA's who are colocated in the hospitals specified above.

Eligibility / Lived Experience	<ul style="list-style-type: none"> • Must have experienced any form of VAWG* and/or multiple disadvantage**. • Between 25-35 years of age • Must not currently be in the process of accessing crisis intervention support and are no longer in an abusive relationship. • Be ready and willing to discuss parts of their personal journey to recovery and life after abuse. • Must not currently be awaiting trial for recent offending behaviour or due to give evidence as a witness. • No longer using alcohol or drugs in a problematic manner for at least 6 months. • Have conversational English language reading and writing skills (other languages also welcomed). • Be willing to commit to an enhanced DBS check. • • Be willing to commit to the Peer Mentoring for minimum period of sixth months.
Benefits to the Peer Mentor	<ul style="list-style-type: none"> • 4 days of induction training to provide support within the role. • Assistance when creating Personal development plan to support future professional/career growth following the peer mentor programme & financial assistance for attending external courses. • Travel expenses will be paid for in full. • Support and guidance through the role, in the form of monthly line management meetings and/or Reflective practice. • Opportunities to develop confidence and transferrable skills which can be used to enhance your CV for future job prospects. • Improve knowledge of support services across the Greater London area. • Meet new people and build a network of people with similar life experiences. • Be part of a dynamic, specialist service within the VAWG sector.
Who are we looking for?	<ul style="list-style-type: none"> • Have a passion for supporting young people impacted by abuse and are willing to use their experiences to help others. • Have an interest in developing skills and gaining insight into working in advice, support, and advocacy services. • Be reliable and have good time keeping skills. • Have good communication skills and are interested in forming new professional relationships.

	<ul style="list-style-type: none"> • Be committed to anti-discriminatory practice and promoting equal opportunities. • Be non-judgemental and keen to provide encouragement and guidance to young people in MTC service.
Training Opportunities	Peer Mentors will be able to access Solace Women's Aid's MTC Project induction and internal volunteer training programme. Peer Mentors will be supported to access any other available training or course.
Expenses	As per our Volunteer Policy we will reimburse reasonable travel and lunch expenses. Travel expenses will be reimbursed at a maximum of £20 a day travel card. Agreed lunch expenses up to a maximum of £5.00. The lunch amounts will be reimbursed for those volunteering for over 6 hours in a single day.
Lived Experience	Solace recognises the expertise and perspective that women with lived experience bring to their volunteering roles. We also recognise the potential for re-traumatisation that may occur whilst volunteering. We will therefore consider each volunteer opportunity on a case by case basis, with a focus on the suitability of that individual for that specific role. Suitability for the role will be determined by the Service Manager at the point of interview and will not be solely based on the length of time elapsed since receiving a service. Women cannot volunteer for a service in the same borough as where they received Solace services.
For more information contact	Reshma Koroth: Email r.koroth@solacewomensaid.org Call: 07485310717 Or Volunteer Co-ordinator Email: volunteering@solacewomensaid.org Call: 020 3795 9220

At Solace we are committed to creating a diverse and inclusive environment for our volunteers. The Service Users we support come from all backgrounds and we want to reflect that in our volunteering team. We are happy to consider any adjustments you might need to support you in your role. If you would like to discuss this further with the volunteer team, please contact us at volunteering@solacewomensaid.org. This will not affect your application.