



**Our candidate pack**

# Welcome from our CEO, Nick

I'm delighted that you're considering working with us at the MS Society.

At the MS Society, we make sure people affected by MS are at the centre of everything we do.

Together we provide award winning support and information, connect people and campaign at all levels and fund ground-breaking research.

Our vision is a world free from the effects of MS. Our mission focuses on transforming the lives of people in our community and stopping MS.

We understand what life's like with MS, and we support each other through the highs, lows and everything in between. And we're

driving research into more – and better – treatments. For everyone.

You'll be joining a skilled and committed group of people, who work closely with our dedicated volunteers.

We offer a vibrant and exciting work environment where you will make a difference.

It's a really exciting time to join us at the MS Society and I'm incredibly proud to lead this wonderful charity.

I hope that by reading through this pack, seeing more about our work and what we can offer, you'll feel inspired to apply to work with us too.

**Let's stop MS together.**

**Nick Moberly, CEO**







Jaina, Marketing Manager

## What's different about working with us?

### Encouraging work/life balance

- Flexible and smart working (with the opportunity to work remotely and find a smart working pattern that suits both you and us)
- Time off in lieu for volunteering
- 38 days annual leave (including bank holidays and pro rata if you're part time with us)
- Opportunity to buy and sell annual leave

### Thinking about your finances

- Discounted season ticket loan
- Pension scheme
- Applications for interest-free emergency loans
- Cycle to work scheme
- Give as you earn scheme to support other charities of your choice via your pay before tax



James, Senior Information Editor

## Enriching your life at work

- Yearly Aspire programme for new and aspiring managers to experience leading and delivering exciting projects
- Bespoke development plans with a wide range of internally led courses and the opportunity to source with your line manager additional training
- Yearly internal apprenticeship opportunities
- New, modern offices that embrace working together both in person and remotely
- Various opportunities to feedback into how we operate (including surveys, focus and committee groups)

## Caring for you and your family

- Enhanced family friendly paid leave (now including IVF treatment appointments, and also in the event of miscarriage/stillbirth)
- Death in service scheme
- Paid emergency leave, enhanced disability and carer's leave
- Health cash plans to help offset the cost of health care for you and your partner/children
- Free access to a confidential 24/7 helpline service for both you and your family with a specialist range of support and information

# Our values

## We work together

We support each other so no one has to face MS alone. We work as a community, because together our voices are louder.

## We're expert

Our community are experts: people with MS, scientists, researchers, carers, health professionals, policy makers fundraisers and volunteers. Everything we do is underpinned by evidence and the experiences of people with MS.

## We're bold

We're not afraid to show the realities of life with MS, the highs and the lows. We campaign for what is right and fair. We are always open to new ideas. And one day we will stop MS.

## We're ambitious

Stopping MS is within our grasp. Stopping it from progressing. Stopping it from controlling lives. Together we're working to a future where everyone can live well with MS.





Ila and Ramesh Gangotra, members of the MS Community

## More about us

Over 130,000 people in the UK have multiple sclerosis (MS).

It's unpredictable, and different for everyone. It's often painful and exhausting, and can cause problems with how we walk, move, see, think and feel. But it doesn't have to be this way.

We speak up together, to make sure everyone's voice is heard and rights are protected. We support one another when times are tough and celebrate together when they are good. We make sure no one has to feel alone.

**We're here for anyone who wants to join us. And together we will stop MS.**



Harshil, Helpline Support Officer

## What we do

- Help people live well with MS.
- Connect people and making sure their voices are heard.
- Work to find effective treatments and prevent MS.

## Who we work with

A community - people living with MS, friends, families, carers, scientists, researchers, health professionals, campaigners, volunteers - and together we will stop MS.

## Where we work

In England, Scotland, Wales and Northern Ireland. With our partners in the global MS community.

## How we work

On the phone. Online. In person.  
In and with our community.





## It took me two weeks to think “I need to stay here”

JB, our Head of Campaigns and External Relations

I'd always known about MS before joining the MS Society but it was something that existed in the periphery of my family. I have an aunt who lives with MS but it wasn't really something we ever talked about. Since joining the MS Society I realise how little I actually knew.

I started at the MS Society in 2016 as the Public Affairs Officer on a short fixed-term contract. It took about two weeks for me to think “I need to stay here”. I was instantly hit with how collaborative everyone was.

In those first weeks there was a parliamentary event to launch an employment report and everyone was chipping in to make it a success. It wasn't about who should do what or being possessive of work - it was all focusing on “how do we make change.” And that's not changed. There is a hunger in the MS Society's influencing work about making an actual difference and not just looking like you are. As a campaigner that's what drives me – real, positive change.

[Read more here](#)





# I've found the right place for me

## Hannah, our Research Communications Officer

It's safe to say I was anxious about joining my new team during a COVID-19 lockdown. But within days I knew I'd found the right place for me, and that still rings true nearly a year on.

My background is in healthcare. I started out as an Osteopath helping people recover from injuries or cope with long-term conditions affecting their muscles, joints or nerves.

That's where I learnt about the importance of science communication. Giving someone the knowledge to understand or help their condition gives them the power to make informed decisions about their own health.

Research also brings hope. There's potential for a new treatment, a new understanding, or a new service that will make a difference. Being the one to pass on that message can be unbelievably rewarding. This, as well as having a family friend with MS, is what led me to join the lovely research team at the MS Society.

Being a research communications officer brings the best of two worlds together. I could be reading a scientific paper about myelin repair, chatting to an inspirational researcher about a potential new treatment, or attending a tour of the Tissue Bank.

[Read more here](#)



## A job with a sense of purpose

### Danielle, our Governance Manager

I was 27 years old when I was diagnosed and I'd recently won my first big work promotion. Back then there were no treatments for MS, and I remember being terrified that my future might be taken away before I'd even got started.

The MS Society was there for me right from the off. I joined my local branch, and later became a regular visitor to the online forum and Facebook group. It was while I was off work recovering from a relapse that I came across the Jobs page on the website. I'd started to feel there had to be more to work than just paying the bills.

There was a vacancy for a role supporting MS Society volunteers in my area to develop services, campaign for change and run events. And I hoped my marketing, training and people management skills might win me a job with the sense of purpose I knew I needed.

I became a Local Support Development Officer in 2008, and I knew straight away that I'd found what I was looking for. I loved working with our community to develop support, services and information for our community.

[Read more here](#)

## How to apply

Are you driven to help us meet our mission to stop MS?

It's easy to apply – simply search our vacancies on our website to find out more.

[mssociety.org.uk](https://mssociety.org.uk)

For more information please do contact us:

[jobs@mssociety.org.uk](mailto:jobs@mssociety.org.uk)

We look forward to hearing from you.

▶ **Let's stop MS together**

MS Society. Registered charity nos 1139257 / SC041990.  
Registered as a limited company in England and Wales 07451571