



MEAM Worker

WHAG is a leading charity delivering quality support services to women, men and their families who are affected by domestic abuse, homelessness and young parents across the of North West England. Improving the safety and life opportunities of the people who use our services and supporting them in their recovery.

We support the people we work with to overcome the experiences they have had. We empower them to build up the skills and resources they need to take control of their own lives, access a tenancy of their own and maintain a quality of life in the long term. We give them the information they need to make positive choices about their futures.

As well as delivering courses to our staff WHAG delivers Healthy relationship training to employers and schools to assist in the education and prevention of Domestic abuse

Our Vision - To support and empower vulnerable women and those affected by domestic abuse

Our Mission - End Domestic Abuse, Homelessness, and relationship breakdown.

Our Values - Empowerment, Choice, Change, Strength

Guiding Principles - Our guiding principles help define how we will act at all times through the development and delivery of WHAG in the future

Be non-judgemental and supportive at all times.
Ensure trauma informed, flexible support is accessible to all those in need
Support individuals to take responsibility and accountability for their actions
Support individuals, partners and families to live independently within the community of their choosing.
Help develop new knowledge and create new skills for individuals and families to make better life choices.
Provide positive alternatives to current services and resources available in a community.

WHAG has a strong values base, embedding, empowerment, choice, strength and change into our organisation. We are looking for staff that can deliver person-centred, trauma informed services, are innovative, trustworthy, can do, self-motivated and excellent at all times, so it is important that you are as passionate about these principles as we are.



JOB DESCRIPTION

Job Title:	MEAM Worker
Reports to:	Service Manager MEAM Leader
Location	Rochdale
Responsible for	MEAM Service Support of Rochdale MEAM Project
Date Reviewed	November 24

Overall Aim

To support the delivery of the Rochdale MEAM service for women who are experiencing multiple disadvantage providing a high quality and individual service. The senior support worker is responsible to the service manager to effectively assess and identify and support clients and put in place appropriate asset based, trauma informed support.

Requirements

- Relevant qualification or equivalent to Diploma/ Degree/NVQ 5, or equivalent work level experience and the willingness to achieve a level 5, relevant qualification
- Ability to work across WHAG's contract area and travel for training and meeting purposes.
- Access to a car for work purposes.
- Ability to work flexible hours including evenings, weekends when required.

Job Description

The list does not cover the full scope of tasks and responsibilities of **MEAM Worker** but illustrates some of the areas of emphasis for this post.

Key Objectives

Key Tasks and Responsibilities

- To work in partnership and collaboration with our MEAM partners
- To support individuals experiencing multiple disadvantage across the borough of Rochdale
- To provide asset based interventions to relieve disadvantage
- To appropriately challenge the system when it isn't working for people
- To build strong, supportive relationships with the cohort of beneficiaries
- To build strong professional relationships with our MEAM partners, stakeholders and partners
- To professionally challenge and hold partners to account where relevant
- To capture and report interventions provided on the data system
- To report on and capture the impact of the support provided
- To participate in awareness raising and other campaigns which promotes the work we do
- Deliver and develop in house training around the MEAM project



- To actively engage clients and promote involvement in the service
- Ensure the service is central to multi-agency working

Responsibilities shared with all staff

- To ensure that the values and principles underlying WHAG's services are maintained and developed.
- To participate in regular supervision and annual appraisal and help in identifying your own job related development and training needs.
- To work at times other than office hours to attend meetings, participate in networks, fundraising events and ensuring that the service is accessible.
- To undertake any other duties that may be required which are appropriate to you role
- To be committed to safeguarding and promoting the welfare of children, young people and vulnerable adults. We expect all staff and volunteers to share this commitment.

Person Specification

Experience and Knowledge of	Essential	Desirable
Experience of supporting people with multiple disadvantage to overcome barriers	X	
Experience of working with partners and in collaboration in order to maximise the potential for a positive outcome	X	
Experience of delivering empowering support that promotes system change	X	
Experience of participating at multi-disciplinary team meetings	X	
Strong communication skills, including an ability to professionally challenge where appropriate	X	
Ability to effectively risk assess and deliver safe and effective support to people with multiple disadvantage	X	
Good IT skills and experience of working with data systems	X	
A commitment to system change and empowering people to succeed in their chosen ambitions	X	
Knowledge of, and commitment to, equal opportunities with regard to colleagues and clients.	X	
Knowledge and ability to assess and respond to safeguarding concerns.	X	
Commitment to work within WHAG's values, policy and procedures.	X	
Ability to manage and prioritise a demanding workload.	X	
Full driver's license, with no more than 6 penalty points on their driving license, with the use of a vehicle.	X	
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Knowledge of the housing services and move on support for clients.		X
Knowledge and understanding of substance misuse and mental health.		X
Knowledge and understanding of legislation, injunction procedures and legal remedies specific to domestic abuse.		X



Other Information

Principle Terms and Conditions	
Salary	£27,500 (Salary Review Pending)
Hours Per Week:	36
Annual Leave:	23 days per annum rising to 28 + 8 Bank Holidays (Pro Rata)
DBS	Valid DBS
Car user	<p>Regular travelling is required. The role holder must have access to a car. Business mileage is payable from an agreed base.</p> <p>The role holder must possess a full current driving license, road fund license and business use</p> <p>Insurance and MOT, providing proof when requested. The role holder must ensure the car is maintained and in a roadworthy condition.</p>
Benefits	
Pension:	WHAG operates an auto enrolment pension plan, which all employees are enrolled after 3-month probation period via NEST. WHAG contribute to this pension in line with legislation.
Health Plan	<p>WHAG operate a health plan for all employees after completion of their probationary period.</p> <p>This includes Free eye testing Access to counselling Reduced gym membership</p>
Hospital appointments	5 hours (pro-rata) for hospital appointments.
Bike to work scheme	WHAG operate a bike to work scheme.
Tech Scheme	<p>WHAG operate a salary sacrifice tech scheme.</p> <p>This includes all products from Curry's</p>
Christmas saving scheme	Save January – November
Flexi for non-rotta posts	Core hours 10.00 am -3.30 pm
Holiday Purchase	One week
Discounts	Access to charity worker discounts.

I confirm that I have read and understood this document

Signed _____

Name _____

Date _____