











Major Gifts Officer

Would you like to support Blood Cancer UK to secure high-value philanthropic income that will help beat blood cancer? Then this role is for you.

This is a really exciting time to join the Major Gifts team at Blood Cancer UK. Over the last three years we have seen significant income growth in this area, enabling us to invest more money in life-saving research.

We're looking for an ambitious and resilient member of the team who will help drive forward new opportunities for income growth in the team, and provide a first class stewardship experience for our supporters. You might have existing experience working with high-value donors, however we are also open to candidates who have transferable experience from other areas – for example a sales or account management background. We offer a truly agile and flexible working environment alongside other excellent benefits including 5 wellbeing days a year. If you're looking to work in a collaborative, supportive and ambitious fundraising team then we would love to hear from you.

The closing date for this exciting opportunity is: 5pm on Friday 31st May 2024.

Blood Cancer UK values diversity and is an equal opportunities employer















WHY WORK AT BLOOD CANCER UK?

We started because of Susan, we'll get there because of you.

Blood Cancer UK was started by one family who lost their daughter, Susan, to blood cancer, and that history and sense of family continues to shape who we are today. When you join Blood Cancer UK, you don't just become an organisational employee – you become part of a collaborative community dedicated to funding research into beating blood cancer that includes some of the most inspiring people you'll ever meet.

And we're not that far away from beating blood cancer. We're confident we can do it within the next generation, and this makes us hugely ambitious and gives us a sense of real urgency. It also means we're changing quickly as an organisation as we constantly challenge ourselves and strive to become more and more effective. This pace of change means working here isn't for everyone. But if you're excited by the chance to work in a fast-paced, agile and supportive environment with the focus and ambition to beat blood cancer this could be the place for you! We focus on results rather than time spent at a desk, so we deliver more for people affected by blood cancer.

Blood Cancer UK offers the chance to work for and with people affected by blood cancer, and the opportunity to advance your career and develop your skillset whilst taking on exciting new challenges and making your mark.

ABOUT US

We are Blood Cancer UK, and we want to change the world for all blood cancer patients. Every year we stop more people dying of blood cancer and our researchers are even working to stop people developing blood cancer in the first place.

We're the UK's specialist blood cancer charity and our vision is clear: we're here to beat blood cancer and we've been working to do this since 1960.

We fund world-class research; provide information and support to patients and their loved ones; and raise awareness of blood cancer. Since 1960 we have invested more than £500 million in blood cancer research in the UK. Where we've invested, survival rates and quality of life have improved.

We're proud to say that UK blood cancer research leads the world, thanks to the money we've been able to invest because of our supporters and fundraising. But we still have so much more to do: blood cancer is the 5th most common cancer and sadly it is the 3rd biggest cancer killer in the UK claiming more lives than either breast or prostate cancer.

We improve the lives of blood cancer patients with cancers such as leukaemia, lymphoma and myeloma because we believe everyone should be able to live their life to the full. We've been working to beat blood cancer for over 50 years and we won't stop until we do. Be a part of our story and help us change the world.



OUR VALUES

Our values inspire us, and guide our decision making and actions. We will ask all shortlisted candidates about their connection to our values at interview stage, so please make sure that our values resonate with you before applying.

Striving for results:

We are determined, focussed on a clear vision. We are motivated, practical and passionate to do all we can to make the lives of those affected by blood cancer better and to ultimately find a cure for blood cancers.

United as a family:

We are one caring family. We work together to raise funds and awareness, to inform and look after people affected by blood cancer. We value each other's contribution. We work as one.

Standing in others' shoes:

We have empathy, we listen, we see things from the perspective of others. We take ownership to address issues and solve problems. We do all we can to help and support others.

Making knowledge count:

We are experts in our field. We share our knowledge and use our expertise to help get the best outcomes for those affected by blood cancer. We build understanding.

AGILE WORKING

Working agile means we changed from having a culture where people are expected to be in the office from 9am to 5pm to one where we're much more focused on what they deliver. We've built a positive culture where autonomy, trust, wellbeing and flexibility allow us to recruit and retain the very best people.

Above all, agile working is about treating people like adults. If you want to go to your child's assembly or a personal appointment and make up the time later, then fine. If you have a report to write and want to spend the day in a coffee shop because that's where you do your best work, that's fine, too.

Equally, there will be times when you'll put in extra hours during a busy period, and for some of us working in the office means we perform our roles to the best of our ability. We also have colleagues with roles which mean they hardly ever work in the office. Agile means we can all balance trust and autonomy with responsibility and accountability.

Underpinning this are our organisational agile principles, which are:



- We focus on delivering outcomes for people affected by blood cancer, whether that be in person or virtually
- We create spaces for our people to do their very best work
- We connect in person when it matters to deliver for people affected by blood cancer
- We provide collaboration and spaces for our staff, teams and supporters
- We make good use of virtual working
- We constantly review these principles and adjust them always making sure we continually deliver for people affected by blood cancer

Within each team, there are practical agile resources and principles, which give everyone a framework to make values based decisions on when and where they work from.

This approach means better work-life balance, making it easier for us to attract brilliant people, and to make sure that once they're here they want to stay. And becoming more focused on the results will mean we deliver more for people affected by blood cancer.

We work in an agile way because it will help us deliver more for people with blood cancer. This is because:

- We have the ability to make decisions about the most effective way to achieve our targets
- Agile working allows for better work-life balance = better recruitment and better retention of staff
- It supports diversity and wellbeing within the workplace e.g. non-neurotypical employees, mental health, extroverts and introverts
- One size doesn't fit all! We're all different, with different strengths
- We want everyone who works at Blood Cancer UK to be able to thrive at work, and do the best work they possibly can

Please talk to us about this if you'd like to discuss how it might work for the role you are applying for, either before you apply, or as part of the application process. For the majority of our roles, you can choose whether and how often you work in our offices. Some roles will require travel to ensure you can fully deliver the role. This is specified in the role description below. As an organisation, we all meet up in person for our all-staff Away Days.

Travel expenses

For the majority of roles, your contractual place of work will be one of our offices. Very few of our roles require staff to work from an office, and so individuals are able to choose where they wish to live. For travel expenses purposes, this means that we do not pay for travel into your contractual place of work (your commute). And if you have to travel to another location for your role, you'd be able to claim the difference between a normal journey to your contractual place of work, and the new location.

Majority of our roles can be performed hybrid which means you will be required to attend the office 6-8 day per quarter. Travel costs to your contracted office will be at your own expense.



JOB DESCRIPTION AND PERSON SPECIFICATION

Role	Major Gifts Officer	Location	London/Hybrid Expected travel for this role is: to meet external stakeholders as required, and approximately 6-8 team, departmental and all-staff away days quarterly
Contract Type	Permanent	Contract Length	N/A
Salary	£34,000-£38,948 (dependent on experience)	Intended start date	July 2024

CONTEXT

Blood Cancer UK is embarking on an exciting and ambitious new strategy which strives to deliver the best possible treatments and care for people affected by blood cancer. A key driver of the strategy is the growth we will deliver in our philanthropy programme.

Sitting alongside well-established trust and corporate programmes, we are now looking to regularly secure five, six and seven figure donations from High Net Worth Individuals (HNWIs). We have plans to launch a high-value Fundraising Appeal during the strategy which will leap-forward our ability to beat blood cancer. This role will be central to managing relationships with our existing major donor supporters and in engaging potential new supporters.

Working alongside dedicated colleagues, this is the perfect role for someone looking to build their experience of working with HNWIs and in providing first-class supporter stewardship. You will be an integral part of our Major Gifts team and a member of our wider Partnerships and Philanthropy team, as we seek to deliver a transformational growth in our income. You will enjoy the active support and buy-in of senior colleagues, the Executive Team, and a Board of Trustees and other senior volunteers who are all committed to achieving our fundraising goals. We are seeking a fundraiser who enjoys building relationships internally and externally, and who is driven to help us build our pipeline of major donors.



KEY RELATIONSHIPS

Departs to Conicy Major Oifte Manager		
Reports to	Senior Major Gifts Manager	
Line management	N/A	
responsibilities		
Key relationships	Internal contacts:	
	occasionally celebrities	
	1	

MAIN RESPONSIBILITIES

Ensure an engaging and best-in-class experience for our supporters

- Work with colleagues to create and deliver moments of stewardship, including written reports, that are personal to each donor and demonstrate the impact of philanthropy, inspiring them to give again.
- Support the stewardship of the Matthew Wilson Multiple Myeloma Fund, our flagship philanthropy fund established by our Chair of Trustees, Matthew Wilson.
- Support the design and delivery of events led by the Philanthropy and Special Events teams.
- Scope out new ways to engage our supporters and identify relevant stewardship opportunities for example this could include lab tours, a regular major donor newsletter, or video content.
- Scope out the opportunity to develop a major donor giving circle at Blood Cancer UK, and lead on this activity.

Build our pipeline of major donors within the philanthropy programme



- Lead on the qualification of our major donor prospects within our pipeline, calling and meeting with prospects regularly and as required, developing the face-to-face relationships that are beneficial to effective fundraising.
- Manage a portfolio of prospects and donors following the qualification process, ensuring they are moved through the pipeline from identification through to cultivation and to pledge, securing five figure donations to support Blood Cancer UK's work.
- Write high-quality proposals that inspire new donors to support Blood Cancer UK and existing donors to uplift their support, liaising with our Research and Support Services teams to develop these proposals.
- Lead the delivery of our annual major donor Christmas appeal.

Support the wider activity of the Philanthropy team

- Compose briefing documents for meetings and events attended by senior members of staff, including our Executive Team and Trustees.
- Support with the development of cultivation plans for our prospects and donors
- Liaise with colleagues across the organisation and external contacts including researchers to understand where there are new propositions and gift opportunities to take to prospects and donors

General Responsibilities:

- Ensure all relevant interactions with supporters and prospects are recorded on our CRM
- Constantly scan the environment and liaise with peers in the sector to ensure we are delivering the best possible experience for our supporters and are aware of new opportunities to engage them
- Closely track income and expenditure
- Monitor individual and team KPIs

THINGS WE ALL DO

- Promote Blood Cancer UK's vision, mission and core values
- We're all fundraisers. This is slightly different for all roles, and your team will have fundraising KPIs and objectives we all work to
- Attend and assist at Blood Cancer UK events and activities as required (NB this involves evening and weekend work)
- Be an effective ambassador for Blood Cancer UK at any activity you attend
- All staff are expected to adhere to Blood Cancer UK's policies and procedures
- Do any other reasonable things your manager needs you to do



PERSON SPECIFICATION

Skills knowledge and experience

Excellent written and verbal communication skills

Excellent interpersonal and networking skills, with the ability to develop relationships with HNWIs, senior colleagues, senior volunteers and influencers

Experience of securing five figure donations from HNWIs, or equivalent sales experience

Experience of working with senior volunteers

Experience of using a CRM or other database to manage supporter information

Able to work well under pressure, pushing forward multiple projects simultaneously and be solutions focused

High level of resilience and ability to consistently pursue opportunities

Able to work as part of a collaborative, successful team

Confident using data and insight to improve performance and make decisions

Fluent with digital collaboration tools to meet, share and collaborate with colleagues

A positive attitude to technology, insight and data, including an enthusiasm to use new technologies and ways of working to deliver team/individual objectives

Understanding of personal data under the principles of GDPR

We are committed to actively promoting equality, diversity, and inclusivity. Read our statement which reflects our strong drive to change in this area:

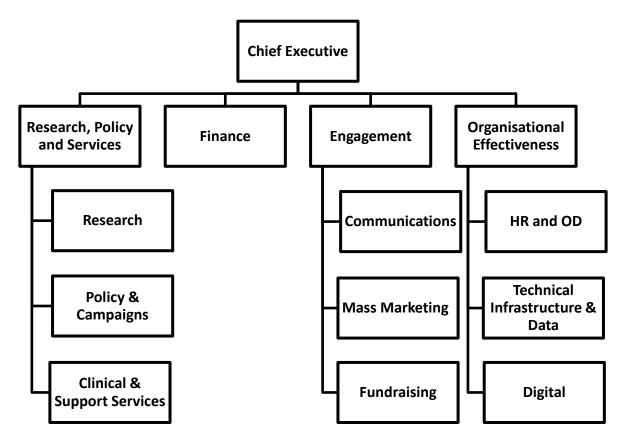
https://bloodcancer.org.uk/about-us/equality-diversity-commitment/

To this end we would welcome approaches from individuals from underrepresented groups, including minority communities, and applicants with a disability, to better reflect the community we serve and help broaden our perspectives.



THE TEAM ORGANOGRAM

Now you have read about the role, to help you get a better feel of where it sits in Blood Cancer UK, here is a simplified organogram.



SHORTLISTING AND INTERVIEWS

Blood Cancer UK is an equal opportunities employer and we are committed to ensuring all applications are treated fairly. If you're shortlisted for a role, you'll receive an invitation to the next stage, which might be either a telephone interview, or a face-to-face interview. We'll send you all the details you need. We usually have a maximum of a three-stage process if you're shortlisted.

We're a part of the disability confident scheme and will guarantee to interview candidates with a disability whose application meets the minimum criteria of the role as detailed under the person specification.

If you require any reasonable adjustments to be made as part of the application process, please email us on recruitment@bloodcancer.org.uk and we'll discuss this further with you.

We'll always let you know the outcome of your application. We'll also always give feedback to anyone who is shortlisted and interviews with us. Usually, we're unable to provide feedback to anyone who doesn't get to interview stage.



To apply:

We ask you to send us a CV and cover letter via our recruitment system. The link is on our vacancy page. In your cover letter, we'd like to know why you're interested in working with us at Blood Cancer UK. It's also helpful if you tell us why you think you are a great candidate for this role. Your cover letter doesn't have to be too long, 1-2 pages is ideal.

We use a blind shortlisting process for initial applications. This means that when you apply, the hiring manager cannot see any of your personal details, for example, your name, your contact details, or any equality and diversity data that you provide. Our recruitment system takes care of this, so you can just upload your CV as normal. It's easier for our system to read CVs which don't have any additional formatting. So if you can, avoid adding symbols, or pictures into your CV.

FOR FURTHER INFORMATION ABOUT US

See our website www.bloodcancer.org.uk

THE GOOD STUFF WORKING AT BLOOD CANCER UK

Apart from all the hard work we do, there are some really good benefits to working at Blood Cancer UK. Here are just a few:

Annual leave	Personal development	
Entitlement is 30 days per year, in addition	Development is really important to us and	
to bank/public holidays. In addition, we all	there are a variety of options available to	
have an annual entitlement of five wellbeing	staff at Blood Cancer UK.	
days per person.		
Family leave	Interest free season ticket loan	
We offer enhanced pay during maternity,	We pay for the ticket and you repay the	
paternity and shared parental leave.	money out of your monthly salary.	
Pension	Agile working	
When you join us we'll automatically enrol	We value results and outcomes and support	
you onto our pension scheme, which is run	this with an agile working policy. Where and	
by Aegon. This can be increased through	when you work is managed by you.	
length of service.		
Employee Assistance Programme	Ride2work scheme	
Offers support information, expert advice	This allows you to obtain a new bike to use	
and specialist counselling to help you	to ride to work. You can then repay it	
prepare for life's predictable milestones.	through your salary.	
Life assurance	Interest-free loan	
Although we don't like to think about it,	This allows you to take an interest-free loan	
should something happen to you while	of up to £1,000, and repay this over up to	
working for Blood Cancer UK we have life	12 months through your monthly salary	
assurance for staff.		