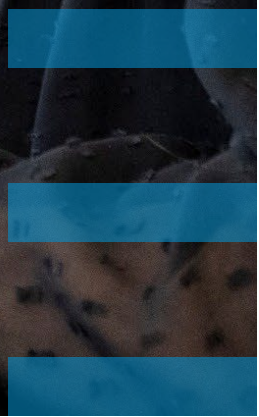


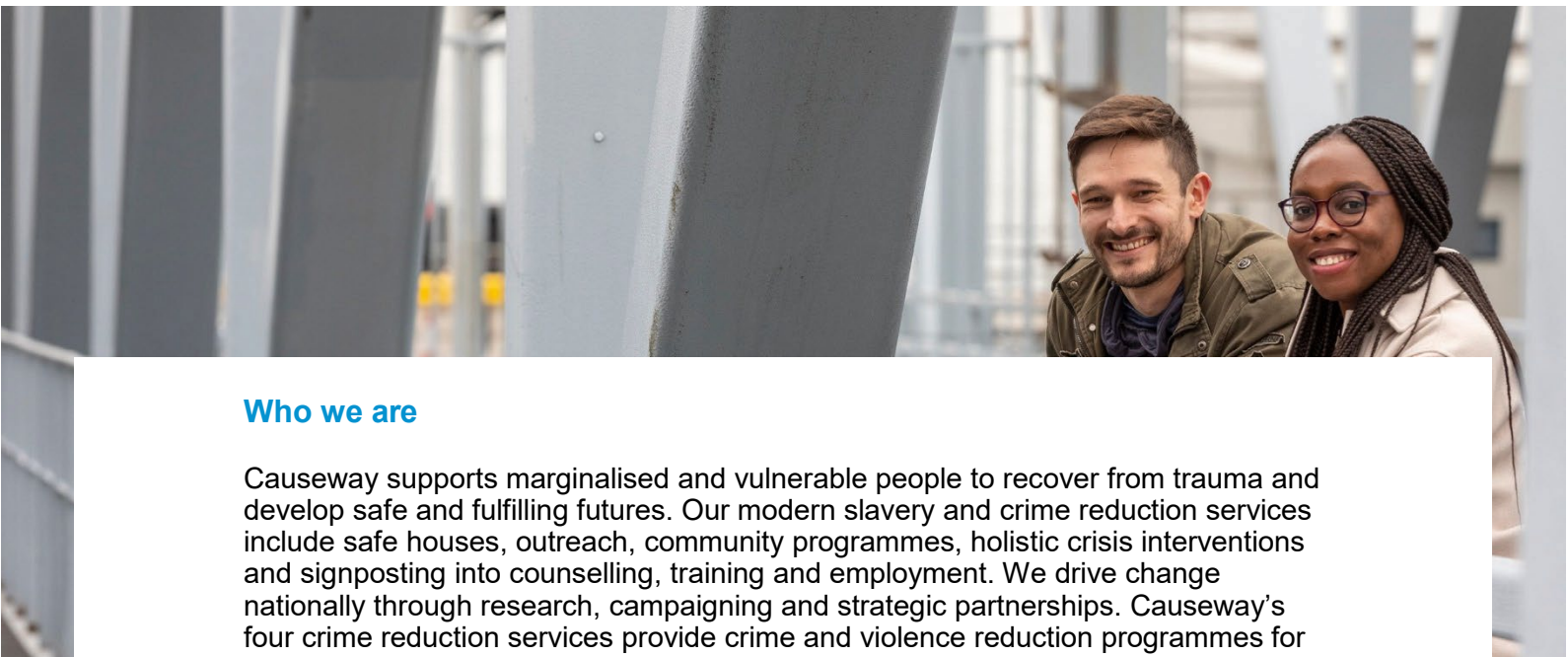


# Lived Experience Engagement & Partnership Lead

Candidate information pack

CAUSEWAY





## Who we are

Causeway supports marginalised and vulnerable people to recover from trauma and develop safe and fulfilling futures. Our modern slavery and crime reduction services include safe houses, outreach, community programmes, holistic crisis interventions and signposting into counselling, training and employment. We drive change nationally through research, campaigning and strategic partnerships. Causeway's four crime reduction services provide crime and violence reduction programmes for those committed to breaking their cycle of criminality. Our trauma-informed approach to supporting those who commit crime has proved successful in reducing rates of reoffending, which not only benefits the individuals involved, but reduces the number of victims and creates a safer society for all.

## Role Summary

### **How this role fits into the vision and objectives of Causeway**

The Lived Experience Engagement & Partnership Lead is an exciting new role that will generate opportunities for our service users to be recognised as lived experience experts and influence the ways that Causeway and our external partners work and respond to issues relating to modern slavery and crime reduction.


The role will create and manage platforms and pathways for our service users to develop their skills and engage with opportunities to feed into internal and external programme design and evaluation, be part of advisory panels or forums and external communications.

The role will also coordinate Causeway's engagement with external stakeholders. It will seek to coordinate approaches in collaboration with those directly delivering or accessing our services. It will also look to engage decision makers and commissioners with the goal of improving the resourcing and policy environment our service operates within and improve outcomes for service users.

Part of Causeway's vision is to contribute to a society that hears and values the voices of the vulnerable and marginalised. This new role is a great opportunity to actively work towards this, helping to build a platform for survivor voices to be heard and influence decision makers.

## What you can expect from a career at Causeway

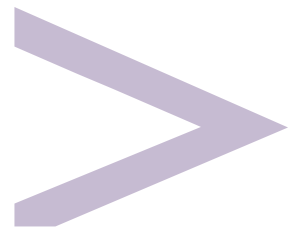
As an organisation we are committed to supporting your success and providing you with a wealth of skills, training and opportunities as well as staff benefits to enhance your employment. These will include:

- Regular accredited and in-house training on specialist subjects such as trauma, mental health, safeguarding, working with addictions and much more
  - Commitment to annual salary reviews
  - Progression opportunities
  - Annual staff survey and focus groups – have your say!
  - 30 days holiday per year (plus accrued holiday days for length of service)
  - Medicash medical discount scheme
  - 3% employer contribution pension scheme
  - Support via Staff Networks including an LGBTQ+ staff network
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## Job Description

<b>Job Title</b>	<b>Salary</b>	<b>Reports to</b>
Lived Experience Engagement & Partnership Lead	£33,696 per annum (£26,956.80 pro rata) per annum	Head of Impact and Evaluation
<b>Location</b>	<b>Direct Reports</b>	<b>Closing Date</b>
Hybrid – travel required to Liverpool, Sheffield and Sunderland and surrounding regions	0	15 <sup>th</sup> August 2024
<b>Contracted Hours</b>	<b>Interview Date</b>	<b>Contract Duration</b>
30 hours per week	w/c 18 <sup>th</sup> August 2024	Until 30 <sup>th</sup> June 2025
<b>Probationary Period</b>		

6 months



## Responsibilities:

### **Lived Experience Engagement**

- Develop and create platforms and pathways for service user participation to amplify their voices and harness their expertise to initiate change on an internal, local, and national level.
- Work in close collaboration with the Research & Policy Manager in generating leads for additional research projects and other service user participation opportunities that can shape policy and influence decision makers.
- Work closely with the Research & Policy Manager to increase the size of our service user participant pool through internal engagement with our services staff.
- Through internal engagement with our services staff work to increase their understanding of our Policy, Research, Engagement, and Participation work.
- Support the Research & Policy Manager in creating and developing strong relationships with key research bodies, institutes and universities.
- Collaborate with the Research and Policy Manager in building best practice into the department to ensure service users participating in research and other initiatives have a positive experience and feel supported and enabled throughout.
- Work with Causeway's Senior Management Team to include lived expertise in their departments to develop and improve their operations and effectiveness. To manage and support this process to ensure it is trauma informed, safe, and person centred.
- Where required support the work of the Research & Participation Facilitator in managing the participation pool.

### **Partnership**

- Coordinate Causeway's participation in networks, such as, Modern Slavery Networks & Refugee Migration Partnerships, and work closely with Service Managers to ensure Causeway is well represented and that opportunities are maximised.
- Work closely with the Heads of Service to create and implement an engagement strategy to improve outcomes for service users and to cement our position as a trusted and credible partner.
- Manage and Coordinate engagement with key external stakeholders who support the operational function of our Modern Slavery services, e.g. the Police, PCCs, Local Authorities, Statutory services, including Voluntary, Community & Social Enterprises, to improve the outcomes for service users.
- Manage and deliver on Causeway's contractual obligations under the MSVCC to engage external stakeholder to improve outcomes for service users in collaboration with the Head of Anti-Slavery.

- Support our Business Development and Communication Teams by identifying opportunities for their involvement throughout the responsibilities of the role and collaborate to maximise opportunities.
- Act as the designated point of contact and expert advisor for the Communications Team to ensure survivor interviews, case studies, and other activities are in line with our wider participation/lived experience engagement practices.
- Promote and uphold Causeway's vision and values throughout all areas of responsibility within the role.

## Qualifications, experience and skills

### Essential Requirements

#### Education, Qualifications & Training

- An appropriate DBS check.
- A basic understanding of the challenges impacting those caught in modern slavery and the criminal justice system

#### Experience

- Previous experience working with a vulnerable people group.
- Previous experience in managing external stakeholders.

#### Skills

- Excellent organisational skills
- High attention to detail
- Ability to work to deadlines
- Excellent communication skills
- Strong writing skills
- Ability to work in a Team
- Ability to problem solve

#### Personal Attributes

- Consistent, reliable and professional.
- Self-motivated
- Passionate about caring for survivors and people caught in cycles of crime and creating safe spaces for their voices to be heard.

## **Desirable Requirements:**

### **Education, qualification and training**

- Demonstrate knowledge in specific subject area through specialist training, degree or vocational studies.

### **Experience**

- Previous experience working in the Modern Slavery sector
- Understanding of the Criminal Justice system
- Previous work in the third sector
- Experience networking and liaising with local government organisations and statutory services.
- Experience working with/as part of lived experience networks, panels or forums'

*We encourage those who have lived experience of modern slavery and human trafficking to apply for this role. Please contact us to discuss your interest and any support we can offer.*

**If you have any questions regarding this vacancy, or if you would like to request this information in a different format, please email [people@wearecauseway.org.uk](mailto:people@wearecauseway.org.uk) and we will be happy to help.**