

Job Title: Independent Domestic Violence Advocate (Youth Crisis)

Reporting to: Service Manager

Service: Children and Young People (CYP) / Major Trauma Centre

Salary Band: 2.2

Location: Camden Head Office / Kings College Hospital

Hours: 37.5 hours per week

This job description may change to reflect changing requirements of the role

Overview

Major Trauma Centre (MTC) project is funded by Violence Reduction Unit and is delivered under Solace CYP portfolio of diverse service provisions. It sits with Early intervention and prevention team which offers Whole School Approach in London Borough of Haringey and Courageous, specialist by and for project which supports young women and girls from global majority who are impacted by gender-based violence and abuse.

The Role

The Major Trauma Centre project support young people of all genders aged 11-25 who present at St Marys Hospital, Kings College Hospital, Royal London, and St Georges Hospital who have experienced, or are at risk of, domestic abuse, sexual violence, sexual exploitation, honour-based violence, and any other form of gender-based violence.

This role provides intensive crisis support and advocacy to young people impacted by gender-based violence and present at emergency or any other MTC departments.

The MTC project is run in close partnership with MTC safeguarding teams, where individual Youth IDVA sits, and together we deliver excellent holistic support for survivors, as well as delivering training and advice to hospital stakeholders.

Accountabilities

- Ensure all Solace's policies and procedures are followed.
- Ensure effective implementation of Solace's Equality and Diversity policies and ensure awareness and integration of an equalities and human rights agenda in all your work.
- Be present in one of the MTC hospitals to respond to referrals or requests for gender-based violence advice and to meet with survivors.
- Provide a high-quality case work support and advice to young people who have experienced VAWG and present in hospital environment. This includes carrying out person centred risk and needs assessments, providing advice and support and keeping detailed case notes as per Solace policies.
- Develop and deliver empowering bespoke packages of support. This should address the multiple impacts of all forms of VAWG including but not limited to mental, emotional, spiritual, physical, sexual, and reproductive health, well-being, social functioning, housing, immigration, and life skills. In addition, focusing and developing on skills, protective factors, self-esteem and confidence.
- Provide clear information on health and social care matters, treatment options to empower YP to have their voice heard, secure their rights, and represent their interests
- Provide crisis led immediate support to survivors who are at the highest risk of further harm through proactive interventions.
- Attend Multi Agency Risk Assessment Conference (MARAC) meetings and refer service users to MARAC when appropriate.
- Safeguard the welfare of children, young people, and adults at risk, working within safeguarding policies, Child Protection Procedures, and local safeguarding procedures
- Understand assertive outreach to make sure marginalised YP can access services and work within an intersectional framework
- Liaise with other professionals cultivating a strong network of support, both within the team, organisation, hospital and external stakeholders
- Deliver training to minimum 225 hospital professionals and other stakeholders.
- Participate in case review meetings, supervisions, clinical supervision, team meetings and organisational events to bring the perspective of young people and contribute to the team's growth and development.
- Being part of Solace's CYP service provision and contribute to further development of CYP services
- Work closely with Service manager and contribute to the collection of service outcomes while using clear and coherent targets and monitoring systems to provide evidence that outcomes are met.
- Contribute to service user feedback and voice in service delivery and service development.

Knowledge, Experience and Skills

- A sound working knowledge of the Violence Against Women and Girls (VAWG) agenda.
- Demonstrable experience of delivering Trauma informed, person centred, strength-based advocacy work to young people affected by gender-based violence in hospital settings
- Ability to work sensitively and in a non-judgemental manner with vulnerable service users

- Understand the challenges and barriers faced by minoritised YP from diverse communities and backgrounds in accessing appropriate support.
- Extensive experience of conducting risk and needs led assessments to create effective safety plans.
- Ability to be adaptable and flexible, with strong crisis management skills and the capacity to deal with challenging situations, including suicidal ideation and safety planning
- Knowledge of, and the ability to, confidently advise on the range of options available to survivors of domestic abuse including housing options, criminal justice, and civil remedies.
- Ability to advocate on behalf of service users and negotiate with external stakeholders in the best interest of YP.
- Sound knowledge of safeguarding children, young people and vulnerable adults
- Ability to manage own caseload, working under pressure and managing conflicting demands.
- Ability to work well with a diverse range of internal and external stakeholders.
- Experience of developing and delivering training to other professionals
- Excellent IT, written and verbal communication skills.
- Be self-servicing and work flexibly as a member of the team.
- Act as an ambassador for Solace

Values, Behaviours & Competencies

- **Committed** to the purpose of Solace Women's Aid, ensuring that the service user is at the heart of service delivery and development
- **Feminist** in understanding 'Violence against Women and Girls'
- Committed to fostering **innovation** and **continuous improvement** in working practice
- **Flexible** and open to new challenges, ideas and experiences, and able to be self-reflective
- Committed to understanding **diversity** and ensuring **anti-discriminatory** practice is applied in all forms of our work
- **Non-judgemental** with a commitment to self-care within the team
- **Collaborative**, building relationships with internal and external partners.

Qualifications

DAPPA/IDVA qualification (or willingness to complete the qualification)



Team Structure

