

## Job Description

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**Job Title:** Independent Domestic Violence Advocate (Hospital)

**Reporting to:** Deputy Service Manager

**Service:** Tower Hamlets SASS

**Location:** Tower Hamlets

**Salary Band:** 2.1 - 2.2

**Hours:** 37.5 hours per week

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This job description may change to reflect changing requirements of the role

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### **The Role:**

The post holder will be acting as the health lead for Tower Hamlets SASS, a service which supports survivors of domestic and abuse in the borough.

As the Independent Domestic Violence Advocate (Hospital), you will lead on all health-related work within the SASS team. You will carry out risk and needs assessments, safety planning and support planning with survivors who present at the Royal London Hospital and advocate on their behalf. This role will be based within the Royal London and the SASS office.

### **Accountabilities**

- To lead on health within Tower Hamlets.
- To hold a caseload of health cases or cases referred via the Royal London Hospital.
- Act as part of an advocacy team providing a culturally sensitive and supportive service for women and men experiencing domestic and sexual violence.
- Act as a first point of contact at the hospital around DA, for both survivors and staff.
- Contribute to the performance of the SASS team, including in team meetings and case reviews
- To attend and contribute to case review meetings and effective communication across the team.
- Provide risk assessment, safety planning and support to survivors of domestic and abuse who present at the Royal London Hospital.
- Meet survivors face to face, including accompanying to appointments and court.
- Represent the team and advocate for domestic abuse survivors at key hospital or health meetings in the borough
- Ensure continuous improvement in service delivery.

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- Keep and maintain accurate and confidential records of all work undertaken with clients.
- Contribute to the collection of service outcomes and to use clear and coherent targets and monitoring systems to provide evidence that outcomes are met.
- Ensure effective implementation of Solace's Equality and Diversity policies and awareness and integration of an equalities and human rights agenda in all your work
- Contribute to service user feedback and voice in service delivery and service development.

### Values, Behaviours and Competencies

- **Committed** to the purpose of Solace Women's Aid, ensuring that the service user is at the heart of service delivery and development
- **Feminist** in understanding 'Violence against Women and Girls'
- Committed to fostering **innovation** and **continuous improvement** in working practice
- **Flexible** and open to new challenges, ideas and experiences, and able to be self-reflective
- Committed to understanding **diversity** and ensuring **anti-discriminatory** practice is applied in all forms of our work
- **Non-judgemental** with a commitment to self-care within the team

### Knowledge, Experience and Skills

- Experience of working with women affected by domestic and sexual abuse and comfortable to work in an environment where we are working with these experiences everyday
- A sound understanding of the practical, emotional, social and economic issues facing women and children affected by domestic abuse
- Demonstrable substantial experience of supporting survivors affected by domestic and sexual abuse navigate health systems.
- Knowledge of safeguarding for adults and children
- Experience of risk assessment and management and safety planning
- Experience of working within a multi-agency framework
- Knowledge of, and the ability to, confidently advise on the range of options available to survivors of domestic abuse including safe housing, criminal justice and civil remedies
- Ability to build relationships with a wide range of professionals
- Ability to multi-task and display effective time management skills.
- Competence in the use of information technology to record, communicate and research.
- Excellent written and verbal communication skills
- Strong crisis management skills and the ability to deal with challenging situations.

### Qualifications

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- For appointment at the qualified band - CAADA /Safe Lives/Women's Aid IDVA or DAPA qualification.
- Ability to speak Bengali/Sylheti is desirable for this role.

## Team Structure

