



Rennie Grove  
Hospice Care

Peace  
Hospice  
Care

**Rennie Grove Peace**



Welcome pack

**Head of Learning & Employee/Volunteer  
Engagement**

## Thank you for your interest in working at Rennie Grove Peace Hospice Care.

This is an exciting opportunity to join us and our strong People Department. We have 4 teams who support all areas of the organisation: HR Operations, Resourcing & Talent and Volunteering, Learning and Development, and Colleague Engagement. All the team are committed to the work they do to support the delivery of the vision of Rennie Grove Peace Hospice Care to patients and their families.

We are renowned for our work and the care, respect, and passion all our staff bring to their roles to ensure that those who need us are cared for in the way they wish, and where they want to be.

We have around a paid workforce of 370 and 1600 volunteers who all contribute their time and expertise to Rennie Grove Peace Hospice Care.

If you would like to know more about the role and our charity, please do contact me for an informal chat or to arrange a visit.

I hope you enjoy reading this pack and hope to be welcoming you to the team.

**Rozina Ahmad**  
Director of People



## About Rennie Grove Peace Hospice Care – our history

Following a merger of Rennie Grove Hospice Care and Peace Hospice Care in October 2022, the Charity is now one of the larger hospice charities reaching an incredible **1 million people** through our services across Hertfordshire and Buckinghamshire with a team of over **370 employees** and over **1600 volunteers**. Our goal is to serve **7,500 patients** a year.

Around 15% of our annual income comes from the Integrated Care Boards and/or NHS England. We rely heavily on the generous support of our local community to raise around 85% of the £18 million it takes to run our charity.

While both charities provided people in local communities with care, support and advice, demand for these services has increased. And that means many local people could miss out on vital palliative care.

By teaming up, we have extended and improved our range of services, giving more people access to support and the very best care.

Our multi-disciplinary team help people to live well and receive the support they need, when and where they want, when they need it the most. We're here to help the whole family cope during the most difficult of times. Both during a patient's illness and, if needed, when those around them are dealing with grief and bereavement.

## Our Strategy

### Our merger has been our strategic focus in 2022-2023

The driving force behind the merger is our goal to increase both the reach and scope of services. This includes high-quality care for those facing life-limiting illness, as well as bereavement counselling services for anyone affected by grief.

Rennie Grove Peace Hospice Care has three clear aims:

**Serve** – provide a wider range of services to support people in West Herts and Bucks to live as well as possible as they near the end of their lives.

**Reach** – develop new and enhanced services to reach all sections of the local community and meet their changing needs.

**Strengthen** – use our strengthened voice to secure the resources



## About our services

At Rennie Grove Peace, our support begins as soon as it is needed – whether that is at the point of diagnosis, or when a symptom or support need arises. Our patients are supported to live the best quality of life they can through the combination of outpatient, rehabilitation and supportive care services, Hospice at Home and inpatient care that is right for them.

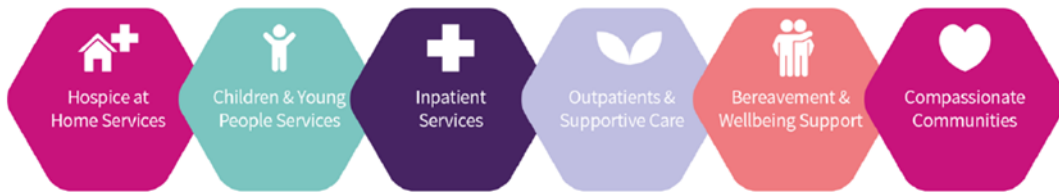
We are also here for those around our patients, including family, friends and carers, ensuring that everyone can receive the right support, wherever and whenever they need it.

Our multi-disciplinary care is provided at no cost to our patients and families and is made possible by the generous donations we receive from our local community, as well as some funding from NHS contracts.

## Six services, one purpose

We work collaboratively across all our services, supporting patients and those around them, from early diagnosis, every step of the way.

- Hospice at Home Services
- Children & Young People Services
- Inpatient Services
- Outpatients & Supportive Care
- Bereavement & Wellbeing Support
- Compassionate Communities



Our services are underpinned by the Coordination Centre which is the first point of contact for patients, families and referrers, where qualified professionals triage patients to find the best service or course of action for them.



## About Our People

At Rennie Grove Peace Hospice Care, it's all about our people. We offer a compassionate service for the local community, shaped and funded by that community. And we're a person-led organisation. From the care we provide to the way we fund it.

People's needs, strengths and wishes are at the heart of every decision we take. Everyone plays a part in making every moment matter for the families we support.

## Our Purpose

We will support people of all ages who are affected by a progressive life-limiting illness, and those who care for them, to live as well as possible by providing choice and ease of access to a wide range of palliative care and bereavement services across Buckinghamshire and Hertfordshire.

## Read more on our website

See the Impact that Rennie Grove Peace Hospice Care have had in 2022-2023: [Rennie Grove Peace Impact Report 2022-23](#)

Latest newsletter: [Together – Spring 2024](#)

News: [renniegrovepeace.org/about-us/news/](https://renniegrovepeace.org/about-us/news/)

