



**Trusted procurement for  
better buildings and homes**

<b>Job title:</b>	<b>Group Social Value Manager</b>
<b>Grade:</b>	<b>Grade POE starting at £62,886</b>
<b>Immediate superior:</b>	<b>Director of Communities</b>
<b>Location:</b>	<b>Remote with regular travel to the nearest LHC office and some travel across Great Britain</b>

### **Principal aims of LHC**

- LHC provides specialist technical and procurement products and services that help contracting authorities (LHC Clients) and building contractors and suppliers (LHC Appointed Companies) to deliver publicly funded building projects on time and on budget, and in doing so deliver better buildings and homes that enhance local communities.
- LHC engages with LHC Clients and LHC Appointed Companies through five Regional Business Units (RBUs), supported by a Group Procurement Team which develops and markets the LHC range of products and services.
- A Group Services Team provides the platform of financial, IT & Change, HR and legal services for the whole LHC Group.

### **Our Vision and Mission**

*“Improving lives and places through quality procurement solutions”*

We improve lives and places through:

- The impact of our products and services
- The social value generated through our community benefit funding and activities

### **Main purpose of the job**

The Group Social Value Manager:

- is a critical role in delivering LHCPG's social value strategy. Collaborating closely with teams and functions throughout the group to ensure that social value priorities and principles are integrated into the fabric of the products and services we provide our clients and partners. Responsible for providing social value expertise, ensuring the group maximises its influence to deliver and report meaningful social value impact. Through fostering innovation and fostering partnerships both within and outside the organization, the Group Social Value Manager will maximize the collective influence of LHCPG in driving positive social change.
- will be the process owner for all social value measuring, monitoring and reporting, ensuring the systems and solutions align with operational business processes and engagement with our stakeholders and charity partners.
- manage the regional charity partner relationships, including the contractual agreements, to ensure the effectiveness and impact of the Community Benefit Fund, on behalf of our associate partners and Board member organisations.

## Specific responsibilities of the job

- Establish and grow both personal and LHCPG reputation as leading authorities in social value within the sector, both internally and externally.
- Build an internal and external social value network that ensures LHCPG is creating and collaborating on innovation in social value advances, approaches and methodologies.
- Stay informed about trends, best practices, and regulations related to social value and corporate social responsibility.
- Ensure that LHCPGs social value strategy is aligned with the Group's mission and vision, and changes to government policy and other external influences (e.g, PESTLE).
- Engage with LHCPGs clients and suppliers to understand their priorities and perspectives on social impact, work with regional business units to build that into the LHCPG strategy and implementation plans.
- Working with the Transformation and IT & Digital teams, develop, maintain and engage LHCPG staff on projects, activities and initiatives that deliver the social value strategy.
- Design and lead the development and adoption of LHCPG's social value measuring approach and standards enabling effective reporting on the impact of social value against our social value priorities using sector recognised methodologies and measures.
- Contribute to the development of policies, procedures, and standards related to social value management and reporting.
- Support the delivery of the Community Benefit Fund, working with LHCPG associate partners and charity partners to distribute and report social value impact in communities.
- Providing guidance and training to staff members on social value principles and practices.
- With input of data and case studies collated from across the group, produce the annual end of year social value report, highlighting progress against objectives, achievements and social value outcomes.
- Coordinate the development of social value impact case studies, act as quality control to assess the validity and outcomes for any social value individual case study.

## Working Hours

Although the position is 36 hours per week and LHC prides itself on our commitment to our people's wellbeing and fostering a good work life balance; on occasion hours may be varied and/or some evening work/additional hours required to meet the needs of the business.

## PERSON SPECIFICATION

The following attributes are considered to be ESSENTIAL unless stated.

### Experience

- A relevant degree, professional qualification or relevant experience of corporate social responsibility, social impact and innovation with evidence of on-going professional development.
- Expertise in social value approaches and measurement frameworks used in the public sector
- Demonstrable understanding of the importance of social value in securing positive change and of technology in driving innovation
- Experience in a senior post or in a role as a business or corporate influencer in a not-for profit organisation (desirable)
- A successful track record of managing complex projects and of influencing outcomes with multiple stakeholders. Some housing and/or construction experience would be beneficial.
- Experience in a social value role, responsible for facilitating good governance within a values driven environment including experience of working with senior management teams, committees and Boards.
- Demonstrable understanding and awareness of ESG (Environment, Social and Governance) frameworks and their application

### Qualifications and training

- Degree in a relevant subject, or relevant experience
- A strong academic background
- High level of IT literacy, adept with all current IT systems including PowerPoint, Word and Excel.

### Aptitude and abilities

- Ability to work sensitively with confidential information
- Strong organisational and time management skills
- Strong interpersonal skills including an ability to interact effectively at all levels
- Have excellent attention to detail
- Possess excellent verbal and written communication skills.
- Be a collaborative team player with a flexible approach.
- The ability to work well under pressure and deliver to strict deadlines.

### Personal qualities

- Positive and supportive attitude
- Open, honest and approachable
- Professional demeanor



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## **Contacts**

### Internally

- All employees

### Externally

- Leaders of social value and community in public and charity sectors
- Officers and elected members of local authorities, registered providers of housing and other public sector bodies
- Managers of LHC's appointed companies
- Consultants and advisers (as required)