

## YOUR NEW ROLE AT THE TRUST

<b>JOB TITLE:</b>	Fundraising Service Owner	<b>PAY BAND:</b>
<b>FUNCTION:</b>	Technology	Support Delivering
<b>THE TEAM:</b>	The Enterprise Architecture and Business Analysis team at the King's Trust is the strategic bridge between technology and the organisation's mission.	<b>Specialist/Managerial</b> Technical Lead/Function Head Senior Leadership Team

## WHERE YOU WILL FIT

CEO	Chief Technology & Programmes Officer	Head of Business Technology	Enterprise Architect	<b>Fundraising Service Owner</b>
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## HOW DOES THIS ROLE IMPACT YOUNG PEOPLE?

We are here to provide efficient and effective technology that enable all departments within the Trust to provide exceptional delivery to Young People.

## WHAT WILL YOU DO?

-  Own the end-to-end delivery and architecture for the domain, ensuring seamless integration of data, processes, people and technology.
-  Collaborate with key stakeholders to understand core capabilities/requirements and translate them into technology solutions, with regular effective communication for delivery.
-  Define and drive the strategic vision for technology supporting and enhancing initiatives within the domain, ensuring commitment to audience equality, diversity and inclusivity.
-  Ensure that the service architecture is accessible, scalable, flexible, secure, provides effective data governance and is aligned with the King's Trusts long-term strategic goals.
-  Design, implement and optimise architecture solutions (maintaining up to date documentation), ensuring they are efficient, cost-effective and aligned with best practices.
-  Work with the Enterprise Architect to ensure that domain architecture aligns with the overall Enterprise Architecture Framework.
-  Evaluate emerging technologies/tools that can enhance the domain, whilst aligning with the governance processes for change.
-  Work with the wider business and technology teams to establish backlog prioritisation, business analysis opportunities and the resolution of system issues.
-  Identify and mitigate risks associated with domain architecture, developing critical processes and disaster recovery plans.
-  Report on the status of the domain, including key performance metrics, timelines and any issues or risks to the Enterprise Architect.

## THE SKILLS YOU'LL BRING

All of the roles at The Trust are key to our success and there are certain skills we need to be successful. And while we will shortlist the most qualified people for the role, we ask everyone for a supporting statement. If you think you could do the role, but don't have all the desirable experience, we would still love to see an application from you.

### WE REALLY NEED YOU TO HAVE THESE

Skills & Knowledge	Why do we need this?
Analytical, conceptual and problem-solving abilities.	To really be able to understand and meet stakeholder needs, manage ambiguity, and evaluate system performance in designing and understanding interdependencies between systems.
Strong leadership and negotiation skills to guide stakeholders.	Teams may have conflicting needs, strong leadership ensures everyone aligns on shared organisational goals.
Ability to articulate technical solutions to non-technical stakeholders.	Translating technical concepts is essential to bridge the gap between business and technology.
Ability to manage multiple initiatives and priorities.	The ability to navigate overlapping project timelines across multiple systems while balancing both day-to-day operational management and long-term architectural planning.
Experience	Why do we need this?
History in solving complex challenges with creative and effective technology solutions.	Being able to leverage platforms that help organisations achieve more with less, for example.
Experience managing and delivering successful technology projects.	The position will be responsible for ensuring the delivery of technology initiatives from a solution architect perspective.

### WE WOULD LOVE IT IF YOU COULD DO THIS

Experience	Why do we need this?
History working with not-for-profit organisations.	A not-for-profit organisation can have unique requirements opposed to a typical business, as such some third sector experience will help.
Context of fundraising including systems.	Some experience of the requirements, compliance and systems used in this domain will help.
Experience working with Microsoft technologies.	We are currently going through digital transformation where Microsoft products will feature.

# WHAT DO WE EXPECT FROM YOU?

## OUR VALUES

Our values are at the heart of everything we do – they articulate who we are and how we work together to achieve our aims to help young people.

 <p><b>Inspiring</b> We lead by example</p>	 <p><b>Approachable</b> We are open minded and value diversity</p>	 <p><b>Empowering</b> We enable positive change</p>	 <p><b>Non-Judgemental</b> We focus on the potential, not the past</p>	 <p><b>Passionate</b> We are absolutely committed to supporting young people</p>
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Here at The King's Trust, we're committed to equality, diversity and inclusion. We want to be an organisation that's representative of the communities we serve, which is why we strive for diversity of age, gender identity, sexual orientation, physical or mental ability, ethnicity and perspective. Our goal is to create an environment where everyone, from any background, can be themselves and do the best work of their lives.

We're a Stonewall Diversity Champion and we are Disability Confident employer. Our staff, volunteers and young people are supported by KT CAN (our Cultural Awareness Network), KT GEN (Gender Equality Network), KT DAWN (Disability & Wellbeing Network) and Pulse (LGBTQIA+ Network). For more information, [click here](#).

## OUR BEHAVIOURS

We expect certain behaviours from you about how you interact with colleagues, our partners, young people & the public. As someone who works at a specialist/managerial level, we would expect that you live these behaviours.

Leading by Example	Continuous Improvement	Effective Communication	One Team	Delivering Results
<p>You inspire others through a passion for what we do You keep young people and our end goal in mind You build trust in others through reliability and holding self-accountable for success Resilient in the face of challenges, not taking constructive criticism personally You're authentic and bring unique talents to work, encouraging others to do the same You role model integrity and act according to our Values</p>	<p>You champion change initiatives and help others see the benefits and opportunities You take an entrepreneurial approach to improving how we do things You seek opportunities to enhance your own development and build expertise You role model a positive and constructive approach to giving &amp; receiving feedback You support others in adapting to change</p>	<p>You're approachable, clear and assertive You cascade important and relevant information to others clearly and swiftly You treat people as individuals, tailoring communication and influencing style accordingly You communicate difficult messages and challenge others' thinking effectively You listen to and empathise with others to understand the root of situations before responding</p>	<p>You role model effective and mutually supportive teamwork with colleagues You manage the expectations of others, gaining buy-in where required You share knowledge and information You build and invest in relationships across The Trust You use awareness of how your own team fits within the wider organisation to find solutions</p>	<p>You translate The Trust's long-term vision and strategy into actionable plans &amp; targets You take responsibility for making and implementing logical, data-based decisions You're flexible and responsive as priorities and requirements change You seek solutions and solve problems, empowering others to do the same</p>

## THE WELFARE OF OUR YOUNG PEOPLE

The King's Trust is committed to safeguarding and promoting the welfare of children and young people and expects all staff and volunteers to share this commitment. As part of this commitment, we undertake basic disclosure checks per the Codes of Practice for all roles within The Trust, and for our roles working directly with young people, at an enhanced level. Having a criminal record will not automatically exclude applicants.