Criteria	Essential	Desirable	Method of Assessment
Qualifications and Training	 5 GCSEs above grade C or equivalent Computer literate to intermediate level with strong abilities in Microsoft Word and Excel 	3 A levels or NVQ	Application formInterviewCertificates
Experience and Knowledge	 Experience of providing excellent customer/donor care and working with third parties (external suppliers, fundraisers, donors) Familiarity with a range of events, products and fundraising ideas Formal or informal fundraising experience Experience of using a database Experience of working to targets 	 Experience of using Raiser's Edge database Experience of working in a charity environment Knowledge of the Data Protection Act 2018 Working knowledge of Gift Aid Knowledge and understanding of the charity sector and NHS Experience of supporting fundraising and profile-raising events 	Application form Interview
Skills and Ability	 Ability to enthuse, engage and motivate Sensitive to the interests of supporters at all times Excellent written and oral communication skills, with attention to detail and confident manner Ability to analyse and interpret data using Excel Excellent organisation and time management skills. Ability to work to deadlines and prioritise tasks 	 Fundraising knowledge appropriate to the role Experience of dealing with bereaved families, friends and carers Full driving licence and access to a car Ability to provide fundraising support to individuals Knowledge of how to use social media to engage fundraisers and donors and 	Application form Interview

	 Ability to interact with a wide variety of people in different circumstances, to achieve positive financial outcomes Creative thinker who is quick to respond to opportunities Interest in people; able to develop relationships with a wide range of individuals and to convey to them the value of their support for the Charity. Experience of reporting on targets and KPIs Ability to work independently as well as part of a close-knit team 	 Experience of writing stewardship materials such as thank you letters and newsletters Experience with organising in-person or virtual events 	
Personal Qualities	 Articulate Dynamic, enthusiastic and well-motivated and open to change and new ideas. Calm under pressure Friendly, understanding, helpful and supportive to staff and donors Team worker Conscientious Confident, particularly when dealing with people Belief in the work of NHS charities Flexibility and a willingness to work evenings and weekends as required Ability to maintain confidentiality Comfortable working in a number of different settings 	Demonstrates commitment to the values, principles of Nottingham Hospitals Charity	 Application Form Interview