



## Job Description

|                  |   |
|------------------|---|
| Job Title:       | Finance Assistant   |
| Based at:        | Saltbox offices, Bemersley House, Gitana Street, Hanley, ST1 1DY  |
| Hours            | 35 hours per week (Monday to Friday)  |
| Salary:          | £21,785   |
| Term:            | Permanent Contract  |
| Responsible to:  | Finance Manager   |
| Responsible for: | Assist the Finance Team to provide accurate and timely finance administration and analysis that supports the activities of Saltbox. |
| Recruitment:     | This post is subject to a satisfactory DBS and reference checks   |

### Summary of Duties

The Finance Assistant will be responsible for:

- Undertaking the general finance administrative duties of supporting the Restart team, including service charges and management of property utilities.
- Assisting the Deputy Finance Manager with the processing of all the financial transactions of Saltbox and its respective services, including the sales ledger, purchase ledger, staff expenses and bank accounts.
- Assist in the daily administration of banking, corporate cards, petty cash and meter payments.
- Dealing with financial queries.
- Gift aid analysis and claims.

### Main Duties / Tasks

1. To carry out all tasks to the required standard and in a timely manner, ensuring that all records are accurate and kept up to date in accordance with company guidelines and in adherence with the quality standards process.
2. To assist with the preparation, processing, monitoring and reporting on housing benefit claims, ensuring all queries are dealt with and all monies are received in a timely manner.
3. To assist with the processing, monitoring and reporting on property information, including council tax, utilities, meter readings and service charges using the agreed formats to meet the organisational requirements.
4. To assist with the processing and/or making payments of staff expenses and supplier invoices.
5. To assist with the processing and reconciliation of monthly statements, petty cash and prepayment cards including preparation and allocation of restart property utilities monies.
6. To assist with monitoring, evidencing and reporting on the financial elements of our external funded projects.
7. To assist with the preparation and processing of Gift Aid
8. To liaise effectively with agencies and partners including benefits service, city council, utility companies, landlords, suppliers, and customers.

9. To undertake such other duties as may be required by the Management and Trustees which are commensurate with the position.
10. To adhere to the policies and procedures as specified by the Saltbox Trustees.



## Personal Specification

### Finance Assistant

| Requirements                           |   | Essential | Desirable |
|--|---|-----------|-----------|
| <b>Qualifications:</b>                 | Good Level of general education, including GCSE Maths and English at grade C or above   | √         |           |
| <b>Skills / Knowledge / Experience</b> | The ability to work accurately with attention to detail & methodical and consistent in approach and well organised                                    | √         |           |
|  | Good time management, administrative and organisational skills  | √         |           |
|  | Good IT skills including Excel and other Microsoft Office applications  | √         |           |
|  | Good standard of literacy and numeracy  | √         |           |
|  | Ability to undertake a number of tasks covering different areas of administration   | √         |           |
|  | Ability to prioritise the importance of different tasks to achieve individual specified deadlines   | √         |           |
|  | Possess a knowledge and understanding of activities of the Saltbox  |           | √         |
|  | Posses a knowledge and understanding of voluntary sector organisations within North Staffordshire and services that they provide                      |           | √         |
| <b>Personal Qualities</b>              | Commitment to providing an excellent customer service with high standards of quality  | √         |           |
|  | A good and pleasant telephone manner  | √         |           |
|  | The ability to get on well with others at all levels  | √         |           |
|  | Good written and communication skills   | √         |           |
|  | Self motivated and able to work under own initiative as well as within a team   | √         |           |
|  | To have a very flexible approach to the role and be willing to carry out a wide variety of administration and clerical tasks with a “can do” attitude | √         |           |
|  | Demonstrate understanding of enthusiasm to help build and be part of a growing organisation   | √         |           |
|  | The ability to drive with own transport   |           | √         |



## **Other Information:**

### **Saltbox:**

Saltbox is an organisation with Christian values and principles, which was founded in 1983. Saltbox services support those with all faiths and none. It is not a requirement to be a Christian to work for Saltbox; however, staff are expected to behave in accordance with our Values and Guiding Principles, which are detailed below:

### **Values:**

Our message to individuals, communities and organisations is:

- You are valuable
- You have purpose
- You can be forgiven
- You can trust
- You can serve
- You can make a difference

### **Saltbox's Guiding Principles:**

1. We are an organisation with Christian values & principles
2. We aim to make a difference to communities & to see individual lives transformed
3. We seek to work in partnership & seek collaborative opportunities to strengthen communities
4. We strive to be caring, professional & hardworking at all times