

Additional information Family Worker

You will have received a Family Worker (PW1) job description and person specification. This is a generic role in use throughout the organisation, however this additional information sheet provides more specific details around the expectations of this role.

Background

There are a total of six hubs and 4 delivery sites / zones across Peterborough and South Fenland. Services are run and led by one single agency, Barnardo's, in a strategic Partnership with Peterborough and Cambridgeshire Local Authorities.

Barnardo's are committed to the ambition of improving outcomes and life chances for all children, young people and their families by offering effective integrated preventative and early intervention services that focus on those who are hardest to reach and are experiencing the greatest challenges in life. The model will enable families to develop resilience and independence and services will be further tailored to local need with specific community, partner and child and family centre led provision based on in-depth understanding of the local communities it serves. We will ensure that every child in Peterborough and Cambridgeshire will be given the best start in life, supported by families, communities and high quality integrated services.

Underpinning this ambition is a commitment to the delivery of the Best Start in Life (BSiL) strategy, with particular emphasis on key components including "one team defined by place". Further integration of the Think Communities, Early Help, SEND and Better Births strategies are also vital to success.

In support of this vision, our model of delivery is:



Our staff will embrace a preventative approach by building a relationship with families, through a culture of asking questions and using experience of prior support, to recognise the whole family circumstances in a whole family approach. We will intervene as problems arise to prevent escalation, ensuring children, young people and families are supported in planning their own care and setting their own outcome measures.

As a Family Worker, you will contribute to the vision that all children should have the best start in life and young people and families should be empowered to thrive.

Main features of post

Qualifications / experience

- A minimum a Level 3 in a relevant field, including Early Years, Youth Work, Social Work and Social Care
- Experience of delivering and planning evidence based programmes of intervention, including Incredible Years Webster Stratton, Triple P (Group Teen and/or Stepping Stones) and Five to Thrive
- Experience of case holding across levels of need providing support to complex families with chronic and acute needs
- Working with other professionals and of challenging professional judgements as appropriate

Service development / implementation

- To play a supporting role in embedding the delivery model and provide direct service delivery focused on the most vulnerable families
- To adopt and work to the "Continuum of Need" and local Early Help Strategies across Peterborough and Cambridgeshire, supporting our ambition of "no wrong door"
- To hold and work with a caseload made up of cases with varying complexity up to a maximum of 15 for a full time post holder
- To be familiar with and deliver the Best Start in Life (BSiL) strategy , with an understanding of the Better Births, Healthy Child Programme and Troubled Families Strategies and this links to your role and the role of the service
- To support where appropriate with the planning and front line delivery of targeted programmes across the Peterborough and South Fenland Areas, including:
 - Five to Thrive
 - Pathway to Parenting (first time parents)
 - Mums Matter / Connecting Mums co-delivery with CPSF Mind
 - Incredible Babies Webster Stratton
 - Incredible Years Webster Stratton
 - Triple P (Stepping Stones)
 - Triple P (Group Teens- Cambridgeshire Only)

- To contribute to targeted digital content that will support the “self-help” element of our model

Contract performance and governance

- To ensure that all required assessment, recording processes and pathways are understood and adhered to, including the requirement to record on Liquid Logic
- To support with evidencing positive impact against the five key outcomes for BSIL: Attachment; Parents Support Healthy Development; Parent Stress and Mental Health; Play is Valued; Social Support and any other relevant contract KPIs
- To support and contribute to our commitment to ongoing consultation and coproduction processes with children, young people, families and communities

Relationships

- To develop and maintain excellent working relationships with partners, including grass roots organisations, across the county
- To maintain excellent working relationships with Early Help teams, Early Support, SEND, Children’s Social Care and Safeguarding Teams to ensure seamless support for families
- To develop and maintain fair, respectful, trusting, supportive and constructive relationships with parents, children, communities and partner agencies including One Team members
- To support in the development of a culture of listening to children, parents and community members, paying attention to what they say and valuing and respecting their views
- To ensure services are inclusive and that adequate resources are in place to meet the needs of diverse communities