

Job Title: Family Support Worker

Reporting to: Service Manager

Service: Haringey Refuge

Location: Haringey

Salary Band: 2.1 - 2.2

Hours: 37.5 hours per week

This job description may change to reflect changing requirements of the role

The Role

Family Support Workers provide an effective, efficient, and supportive service to Children and Young people residing in Solace refuges.

You will lead on the development of a child and family centred approach to support, including 1 to 1 support, groups, workshops, and activities. All support will be trauma informed and individualised to need.

Accountabilities

- Develop and deliver trauma informed support to children and young people and where required their mothers within the refuge.
- Working with child or young person to develop and review support and safety plans for children and young people.
- Provide up to 3 months resettlement support after leaving refuge.
- Creating and overseeing a programme of age-appropriate children and young people activities with the support of Children and Young People Sessional workers and volunteers when available. When available, supervise Children and Young People Sessional workers and volunteers.
- Promote integrated working through internal and external mechanisms, in partnership with colleagues and community partnerships.
- Provide support and advice to Refuge Workers on parenting and child safeguarding matters as required to promote an integrated approach with support provided to mothers.
- Responsible for writing quarterly monitoring reports to our Funders/ Commissioners.

Values/Behaviours/Competencies

- **Committed** to the purpose of Solace Women's Aid, ensuring that the service user is at the heart of service delivery and development.
- **Feminist** in understanding Violence against Women and Girls.
- Committed to fostering **innovation and continuous improvement** in working practice.
- **Flexible** and open to new challenges, ideas, and experiences.
- Committed to **diversity and anti-discriminatory** practice in all its forms.
- A natural communicator, **confidential** with a supportive approach
- **Non-judgemental** with a commitment to self-care within the team.
- **Collaborative**, building relationships with internal and external partners.

Knowledge, Experience and Skills

- Demonstrable experience of working with vulnerable people, particularly with children and women affected by domestic and sexual violence.
- Experience of working within a multi-disciplinary team (with other agencies) to promote family/child well-being.
- Sound understanding of domestic and sexual abuse and its effect on children and women.
- Attend and participate in joint assessments, case meetings, TAC meetings and CP conferences, ensuring agreed actions are carried out.
- Actively contribute to court proceedings involving children, young people, and parents, as SWA policies and procedures dictate and as per the Pan London Safeguarding procedures.
- Working knowledge and experience of Assessment, Action Planning and Evaluation for children, young people, and families.
- Ability to supervise staff and oversee a program of activities.
- In depth knowledge of safeguarding for children and adults.
- Ability to prioritise own work plan and work to deadlines.
- Ability to provide accurate reports and record information.

Qualifications

- Qualification in Child Development, Youth & Community work or other relevant Qualification at NVQ level 3 and Higher (i.e., Early Years and Education, Play Work, Children and Young People)
- First Aid/ Paediatric First Aid Certificate (or willingness to obtain this)
- Safeguarding training



Job Description

Team Structure

