

VOLUNTEERING OPPORTUNITY: Family Activities Volunteer

Why do we need you?

At WWT we believe the best way for people to understand and connect to wetlands is to experience them, so we bring awe-inspiring nature up close and let it do the talking. People feel part of something amazing and are motivated to make a difference.

We are looking for friendly, outgoing people who would like to be directly involved in shaping our visitors' unforgettable experiences through a warm welcome, interacting with them through engaging activities and providing information.

This role will include volunteering with the Learning department and other teams within the centre to provide engaging activities for visitors during holiday periods and weekends.

Who will be responsible for your role? Learning Manager

Where will you be based? Castle Espie Wetland Centre

How much time will it take? Varies

We will mutually agree the hours that you can contribute and it would be helpful if you could try to give us as much notice as possible on the occasions when you are not able to contribute those hours.

What will you be doing?

- Family activities at the weekends or during the school holidays can involve pond dipping, bug hunts, crafts, storytelling, historical re-enactments and many other varieties of engagement as decided upon by the Learning Manager. Seasonally busy periods include February half-term, summer holidays, October half-term and Christmas experiences and you will be expected to assist during these busy holiday periods.
- Our craft activities allow you to gain valuable artistic skills as well as engaging with a wide variety of people and ages.

- Occasionally you'll be called upon to talk to families about activities across the site, providing guidance and information to visitors should you be called upon to assist in this.
- Recruiting new members to the Wildfowl & Wetlands Trust through conversation and specific messages and stories if asked to do so.

Who are we looking for?

No previous experience is required as training will be provided in all areas. However this role will suit you if you have a love of wildlife and the outdoors and are

- Able to work in a team of staff and volunteers.
- Experience in a customer related role would be advantageous.
- Able to communicate well to a diverse range of audiences but more so with families with younger children.
- Familiar with Castle Espie Wetland Centre.

How will you benefit?

- This is an excellent opportunity to work within an internationally important wetland site.
 - Suitable uniform is provided to all regular volunteers.
 - Discount is available in the cafe and shop on the days of volunteering.
 - Free entry to all WWT wetland centres throughout the UK on presentation of your WWT name badge.
 - Training opportunities will be provided and compulsory on-line training will be a requirement.
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General notes:

This position may require helping out on other days in addition to rota days but this will be infrequent and will be agreed with your head of department and will be subject to your availability.

You will need your own transport to get to the centre as it is 2 miles from the nearest public transport in Comber. We regret that we are not in a position to reimburse expenses incurred for travel to the site.

This position is entirely voluntary and is therefore unpaid. Any offer of a volunteer placement is not intended to create a legally binding contract between us and any agreement may be cancelled at any time at the discretion of either party. Neither of us intends any employment relationship to be created either now or at any time in the future.

Interested?

If you are interested in this role, please complete an application form so that we can talk it through further with you.

Date raised: August 2023