Data Platform Manager

ageUK
Let's change how we age

Too many older people have no one to turn to for support. We believe no older person should have to struggle alone. We're Age UK, the UK's leading charity for older people. We provide information, support, friendship and advice when it's needed most. Our services are a lifeline – could you help us reach even more people who need us?

The job, in a nutshell

The Data Platform Manager will report directly into the Head of Technology but will maintain a close working relationship with Head of Data, Information Protection & Compliance, and manage Azure Databricks, the full Microsoft Dynamics 365 (D365) and Power Platform (PP) technology platform, Power BI, Azure Data Factory and associated licensing, with a view to maximising employee awareness, adoption, and satisfaction, by defining, implementing and supporting the organisation's Data Platforms Roadmap and supporting governance structure in line with organisational policies. This role forms an integral part of a newly established Data Engineering team and will be responsible for leading a team of developers, data engineers and 3rd party vendors for the build, support, and continuous improvement of Age UK's data and reporting solutions. You will be responsible for steering the investments made in our data infrastructure to enable new or enhance existing capabilities. This role will require strong collaboration with engineering, data warehouse, analytics and product to achieve our shared goals and the desire to drive our emerging data products forward for our clients both internal and external. Key tasks include conducting technology

"Joining the Digital and Technology team at Age UK means being part of a collaborative and innovative group that drives meaningful change. We deliver projects and solutions that empower our employees to better support older people, enabling them to live fulfilling lives. It's an opportunity to work on impactful initiatives within a supportive team that values creativity, collaboration, and making a real difference."

James Patterson
CLOUD INFRASTRUCTURE ENGINEER

Our values

Collaborative   Impactful   Ambitious   Inclusive

Data Platform Manager

and architecture research, requirement gathering from other product/ engineering management stakeholders and business owners, writing requirements, prioritizing relevant product backlogs, maintaining product roadmaps, providing documentation and training.

What you'll do for us:
- Meet with end users and stake holders to gather feature enhancements and validate new platform capability concepts.
- Write business cases and cost/benefit analysis based on user and buyer analysis, competitive studies and industry research.
- Work with engineering/data/analytics teams during sprint cycle to validate design and provide quick feedback.
- Define KPIs and set goals that align with company initiatives.
- Be an internal advocate of your platform and provide all necessary communication to management and stakeholders.
- Provide direct line management to team members, fostering a culture of continuous improvement and innovation.
- Conduct regular one-on-one meetings to offer guidance, address concerns, and align individual goals with team objectives.
- Identify skill gaps within the team and develop targeted upskilling initiatives.
- Balance workload across the team, ensuring efficient resource allocation and timely project delivery.

Must haves:
- Proven track record in implementing and managing enterprise data platforms, specifically leveraging Microsoft Databricks, Dynamics 365, and Power Platform technologies in a substantial organisational setting.
- Demonstrated ability to take ownership of enterprise-level data platforms, including the development of comprehensive internal roadmaps. Strong capability in assessing and implementing new features and products to drive business value and efficiency.
- Driving technology adoption initiatives and providing insightful reports on workplace technology utilisation.

Location
Hybrid - London/National

People management
Yes

Division
Group Finance
(Finance, D&T, Strategy)

We're an Age-friendly Employer

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disability confident

Data Platform Manager

- Understanding of Azure DevOps and modern DevOps practices, including CI/CD pipelines, version control, and automated testing methodologies.
- Expertise in Azure Databricks, including experience with data engineering and data processing workflows.
- Understanding of Microsoft Dynamics 365, including CRM functionality and integration with other Microsoft and third-party services.
- Understanding of the Power Platform suite, including Power BI for data visualisation, Power Apps for low-code application development, and Power Automate for workflow automation.
- Solid background in configuration management, identity and access management, and other services related to Databricks, Dynamics 365 and Power Platform ecosystems.
- Experience in managing licensing and costs for Azure Databricks, Dynamics 365 and Power Platform environments.
- Strong attention to detail and excellent customer service orientation.
- A self-starter who can work autonomously and as a team player.
- Excellent verbal, written and presentation skills.

Great to haves:
- Programming experience with Python or PySpark.
- Writing structured query language (SQL) or managing SQL databases.
- Programming experience with R.
- Write stories (or requirements) and maintain a prioritized backlog of platform enhancements.

Any other relevant details
- Occasional travel to other Age UK sites to enable performance of the duties and responsibilities and for the purposes of maintaining and updating professional skills and development.
- Hybrid and remote working require that the candidate meet these additional requirements:
  - Internet bandwidth: 40Mbps minimum
  - Internet connectivity: Wired / ADSL / Fibre
  - Stable and safe working environment.

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