

Role Description

Job Title: Counsellor

Reporting to: Clinical Lead

Salary: 2.2

Service: Therapeutic Services

Location: Camden/North London/Hybrid

Hours: 15 hours per week - 26.25 hours per week (flexible hours)

This role description may change to reflect changing requirements of the role

The Role

The ideal candidate will provide high quality online or face-to-face trauma counselling to survivors of sexual and domestic abuse ages 18+ across London. The successful candidate will work from a person-centred approach with a thorough understanding of the issues prevalent in the gender-based violence sector and understanding of the root causes of gender-based violence. They will be able to provide weekly therapeutic sessions either online (using Zoom or other platforms), by telephone, or face to face.

Accountabilities

- Provision of weekly strengths-based, short-term and long-term counselling to survivors affected by gender-based violence, primarily domestic and sexual abuse, to build resilience and empowerment
- Delivery of assessments to inform appropriate therapeutic response for survivors
- Use of a variety of trauma-informed therapeutic interventions that are responsive to complex presentations, including PTSD, depression, self-injury, and suicidal ideation
- Ensure the service is responsive to, and meets the needs of all survivors considering a variety of needs including language, culture, disability, sexuality, literacy and mental health
- Compliance with all counselling clinical evaluation tools such as CORE forms
- Timely maintenance of case files and records according to monitoring requirements, including keeping case notes, managing appointment slots, and any other administrative tasks as required for the delivery of the service

Role Description

- Provision of consistent excellence in service provision and adherence to the BACP Code of Ethics or equivalent
- Ensure that any safeguarding concerns identified in the service are dealt with in accordance with Solace safeguarding policy
- Contribute to gathering service user feedback and voice in service delivery and service development
- Contribute to the collection of service outcomes and use clear and coherent targets to provide evidence that outcomes are met.

Values, Behaviours and Competencies

- **Committed** to the purpose of Solace Women's Aid, ensuring that the service user is at the heart of service delivery and development
- **Feminist** in understanding 'Violence against Women and Girls'
- Committed to fostering **innovation** and **continuous improvement** in working practice
- **Flexible** and open to new challenges, ideas and experiences, and be able to be self-reflective
- Committed to understanding **diversity** and ensuring **anti-discriminatory** practice is applied in all forms of our work
- **Non-judgemental** with a commitment to self-care within the team
- **Collaborative**, building relationships with internal and external partners.

Knowledge, Experience and Skills

- Experience of providing counselling psychotherapy to survivors who have experienced domestic and sexual abuse
- A good understanding of the myths and facts regarding gender-based violence
- A clear understanding of the effects and issues facing survivors with complex needs who have experienced gender-based violence
- Experience of providing clinical assessments and risk assessments
- Knowledge of the needs of survivors from diverse communities and the barrier to accessing support, particularly for those from global majority communities, those with mental health issues or problematic substance use, people from the LGBTQ+ community, neurodiverse people and those with learning disabilities
- Excellent admin skills and extensive experience using Microsoft Office and electronic case management systems
- Understanding of working with women and girls who have experienced harmful practices
- We would welcome applicants who speak various languages

Role Description

Qualifications

- Qualified to Diploma level with experience post qualification providing one to one counselling (250 hours minimum). Those with fewer hours but have demonstrable experience in the VAWG sector or with trauma will be considered
- BACP accredited, or equivalent or working towards accreditation

Team Structure

