

Job Title: Community Connector
Reporting to: Chief Executive
Hours: 25 hours per week
Contract: 2-year fixed term contract
Salary Band: £25,000-30,000 FTE
Location: Remote, based within easy reach of Plymouth

1. Job Purpose:

This role is an exciting opportunity to take forward the University of Plymouth Faculty of Health students' community placements and learning experiences, enabling students to engage directly with communities. The role will facilitate and develop a range of programmes which aim to increase students' understanding of the health needs of a variety of population groups, such as people who experience homelessness, vulnerable adults, children and families, etc. The programmes you will be delivering will ensure that students have a deeper understanding of the impacts of Social Determinants of Health and the broader aspects of health and wellbeing helping them to be better informed and equipped to confidently engage with others. The programmes integrate with other elements of their curriculum, adding value to their communication, interpersonal and patient management skills which they will require as health professionals of the future.

Our Community Connector will join a small, yet dynamic team, be self-motivated and able to work independently towards achieving their targets. They must be enthusiastic, kind, approachable and would enjoy interacting with students, community organisations and local people and be open to learning, further developing their skills and wants to support the learning of others.

While a background in health and/or teaching is not a requirement, you should be interested in promoting wellbeing and passionate about supporting the teaching and learning of the health professionals of the future.

2. Main Responsibilities:

To manage, coordinate and facilitate programmes which form a contractual agreement with University of Plymouth's Faculty of Health, for example:

A. Exploring Health Conditions & Family Placements

- 1st Year medical students meeting with Experts by Experience (people with a range of long-term health conditions), as well as Expert Mentors (role models within communities) to have a deeper understanding of their lived experiences and the overall impact of their health condition, and;
- 2nd Year medical students meeting with people with a range of health conditions in their homes three times across an academic year. This will develop a personal dialogue relating to their individual health stories.

B. Placement+

- Working with the Well Connected team to coordinate a new and exciting programme to support and inform the development of placement experiences for students across the Faculty of Health.

C. Workshops & Plenaries

- Working with the Well Connected team to support of range of learning opportunities for students across the Faculty, for example, resilience-themed workshops and community-themed activities.

You will:

Students & Communities

- Build and expand our network of community organisation partners/individuals, securing their ability to participate in the programme each academic year;
- Be the first point of contact for all community organisations/individuals participating in the programme, providing them with support and guidance;
- Promote positive relationship between the community organisations/individuals and students, encouraging respect and understanding;
- Facilitate the students learning and deepen their understanding taking their awareness beyond the textbook, including giving presentations;
- Mediate and resolve any issues or concerns in a timely manner;

Planning & Reporting

- Collect relevant data to enable/conduct monitoring and evaluation of the programme, and report, share and act on the findings as appropriate ensuring data is stored in line with data protection regulations;
- Develop excellent relationships with a wide range of people, including University of Plymouth's clinical and administrative, and timetabling staff, members of the public and community organisations/individuals;
- Develop a range of guidance materials as required, such as handbooks, feedback and reflection documents, etc;
- Coordinate with the Charity Administrator the payment to each organisation/individual in respect of their participation in the programme;

Programme Development

- Work with the Well Connected team to identify and develop opportunities for additional community health-based programmes;

General

- Assist in the delivery of other Well Connected projects, as required;
- Assist with other work, events and projects as required;
- Attend internal and external meetings and events;
- Adhere to and promote Well Connected's 'Ways of Working' (WOWs);
- Undertake additional tasks reasonably requested by the Chief Executive and Strategic Lead, and;
- Undertake training as required.

3. Person Specification:

Experience

- Engaging with communities, individuals and students
- Delivering and supporting the development of training/learning sessions
- Designing and delivering evaluation reports
- Working or volunteering in the public and/or community and/or education sector
- Volunteer recruitment, support and management
- Working remotely
- Formal and informal reporting of team activity

Knowledge, Skills and Abilities

- Knowledge and understanding of the needs of local communities;
- Diplomatic and confident verbal and written communication skills;
- Presentation and public speaking skills;
- Ability to engage and motivate others;
- Organisational skills and ability to plan, manage and prioritise a varied and complex workload;
- Knowledge of Microsoft Office and ideally Microsoft 365, and;
- The ability to travel across the local area to be able to fulfil the requirements of the role

Personal Attributes and other requirements

- Reliable, committed and a good timekeeper
- Shows initiative in problem solving and decision making
- Displays creativity in generating new ideas
- Self-motivated and able to work independently towards achieving targets
- People-orientated, empathetic, and able to create rapport with people from all backgrounds
- Commitment to anti-discriminatory practice and equal opportunities and an ability to apply awareness of diversity issues to all areas of work
- Undertake training as required
- Commitment to the Well Connected 'Ways of Working' (WOWs)
- Willingness to travel tfor the role and in-person meetings
- Clean UK driving license

Introduction to Well Connected

Well Connected's story began fifteen years ago with a vision to connect people and places, igniting conversations and inspiring change. Today, we continue to be driven by our passion for bringing people together to deliver positive impact.

As a values-based organisation, we are proud of our expertise and understand the needs of people and communities. We translate this knowledge with care and respect to co-create solutions with people at the heart. We have received accolades nationally and internationally and are recognised as the 'go to' and 'can do' organisation. We always go the extra mile with a smile and a supportive word!

For more information on who we are and our projects, please visit our website (below).

Well Connected are committed to promoting diversity and equality in all aspects of its work. We strive to be an inclusive employer and encourage applications from under-represented groups such as Black, Asian and Minority Ethnic backgrounds, people who are LBGT, have a disability, learning difficulties or a long-term condition, with caring responsibilities and from less advantaged socioeconomic backgrounds.