Telephone: 0333 305 8570
Website: www.europia.org.uk
Email: support@europia.org.uk

Christmas Carols Event Volunteer

Central and Eastern European Christmas Carols

Following the success of **Central and Eastern European Christmas Carols 2025**, Europia is delighted to bring the event back for another evening of festive music, culture and community celebration. 🎄🎶

The event will bring together choirs, musicians, performers and community groups to share traditional carols, folk music and festive performances from across Central and Eastern Europe.

We are looking for friendly and reliable **Event Volunteers** to help us welcome guests, support performers and make sure the event runs smoothly.

About the Opportunity

Europia is preparing a special Central and Eastern European Christmas Carols celebration at **Manchester Cathedral**, and volunteers will play an important role in helping us create a warm, welcoming and enjoyable experience for everyone attending.

This is a **short-term, event-based volunteering opportunity** and is ideal for anyone interested in community events, culture, music, hospitality or gaining practical event experience.

You do not need previous volunteering or events experience. Guidance will be provided by Europia staff on the day.

What you could be helping with

Depending on the needs of the event, volunteers may support with:

- **Welcoming guests** as they arrive and helping create a friendly first impression.
- Checking tickets or registrations where required.
- Helping count and monitor guest entry.
- Directing visitors around the Cathedral and helping them find seating.
- Providing general information about the event.
- Helping guests access the event programme, including through QR codes where applicable.
- Providing information about the event's donation arrangements.
- **Supporting performers**, including choirs, groups and individual performers.
- Helping guide performers to the appropriate areas before and after their performances.
- Supporting smooth transitions between performances.
- Helping Europia staff keep the programme running smoothly.
- Supporting event set-up before guests arrive.

- Preparing and positioning signage, leaflets, programmes and other materials.
- Helping with decorations and other practical preparations.
- Supporting the team with packing away and organising materials at the end of the event.
- Assisting Europia staff with other suitable event tasks as required.

Specific responsibilities will be allocated by Europia staff depending on the needs of the event.

Who are we looking for

You do not need previous experience to volunteer at this event.

We are particularly looking for people who are:

- Friendly, welcoming and approachable.
- Comfortable speaking with members of the public.
- Reliable and able to follow instructions.
- Happy working as part of a team.
- Calm and helpful in a busy event environment.
- Interested in community, cultural or public events.
- Respectful of people from different cultures and backgrounds.
- Willing to help with practical tasks when required.

Speaking a **Central or Eastern European language** may be helpful but is **not essential**.

What You Can Gain

This opportunity can provide experience in:

- Event delivery and organisation.
- Customer service and guest engagement.
- Community engagement.
- Supporting cultural and community events.
- Working with performers and community groups.
- Teamwork and communication.
- Event logistics and practical problem-solving.
- Volunteering within a community organisation.

It is also an opportunity to contribute to a major multicultural community celebration at one of Manchester's most recognisable venues.

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Location

Manchester Cathedral
Victoria Street
Manchester
United Kingdom

Volunteer Commitment

This is a **one-off event volunteering opportunity**.

Volunteers will be asked to arrive before the event begins so that there is time for a short briefing, allocation of roles and event preparation.

Volunteers may also be asked to remain for a short period following the event to help with pack-down.

Full timings and practical information will be confirmed with volunteers before the event.

Support

Europia staff will be present throughout the event.

Volunteers will receive a briefing before the event begins explaining:

- Their allocated responsibilities.
- Who they will be working with.
- Important venue and event information.
- Who to contact if they need support.
- Relevant health, safety and safeguarding information.

You will not be expected to undertake tasks outside the responsibilities explained to you.

Why Volunteer

This is an opportunity to be part of a festive multicultural celebration bringing communities together through music, culture and shared traditions.

By volunteering, you will help Europia create a welcoming and well-organised event while directly supporting our wider work with European, Ukrainian and Roma communities across Greater Manchester.

If you are friendly, reliable and would enjoy helping create a memorable evening for the community, we would love to hear from you.

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Opportunity type: Event Volunteer Opportunity
Suitable for Manchester Cultural Volunteers: Yes
Short-term volunteers welcome: Yes

How to Apply

To express your interest, please contact:

Khalid Ahmed
Europia, Project and Volunteer Coordinator
Email: khalid.a@europia.org.uk