West London NHS Trust

British Sign Language Support Volunteer

Can you make a difference with your British Sign Language skills?

This is a brilliant opportunity to use your BSL skills to make someone's working day brighter. You'll be informally supporting a valued member of our Administration Team at Hounslow Talking Therapies — someone who helps keep our essential; service running smoothly behind the scenes.

Our team supports people with mild to moderate mental health needs, and your role is all about helping one of our Administrators feel fully included, connected, and confident at work. If you enjoy building positive relationships, bringing good energy, and making everyday moments more accessible, this volunteer role could be a perfect fit.

To be successful for the role, the following is required:

- Completed online volunteering application form
- An informal volunteering interview
- X 2 references
- Completion of our core and local volunteer induction training

What does the role involve?

- Provide informal communication support for a profoundly deaf staff member during conversations and discussions when they are onsite
- Help ensure they can fully participate in team interactions, briefings, and informal workplace chats
- Facilitate smooth communication between the deaf staff member and other staff members using BSL
- Support an inclusive and accessible working environment through effective communication
- Work collaboratively with the staff member to understand her preferred communication style and needs
- Promote inclusion and equal participation
- Adhere to the relevant policies and procedures of the Trust, including Infection control, Health and Safety, Safeguarding, Equality and Diversity, Data Protection and Confidentiality policies

Exclusions:

Volunteers are not expected to be involved in any of the following:

- Clinical or medical treatments of any kind
- Psychological interventions
- Input of patient data on any systems
- Answering the phones or interacting with patients

What skills and qualities do you need?

West London NHS Trust is committed to equal opportunities and welcomes applications from all sections of the community.

- Be available once a week on Thursday mornings and afternoons
- Must be fluent in British Sign Language (BSL)
- Have good interpersonal skills
- Be reliable
- Committed to uphold Trust core values (**Togetherness, Responsibility, Excellence, Caring**) and NHS policies

What we can offer you

- A full induction, training or brief to your role
- On-going support and guidance from a member of staff
- The opportunity to develop your personal and professional skills
- Reimbursement of reasonable expenses
- The opportunity to contribute to our mission supporting outstanding patient care.

Time commitment

There is an expected minimum commitment of one day a week for at least 4 months for this role

The general time options activities could occur (these are not specific scheduled shifts)

	Morning	Afternoon	Evenings	Nights
Monday				
Tuesday				
Wednesday				
Thursday	8am – 12.30pm	1pm-4.30pm	n/a	n/a
Friday				

Saturday				
Sunday				

Number of volunteers needed

We will need one volunteer(s) for this role

'West London NHS Trust is committed to safeguarding all children and vulnerable adults and expects all staff and volunteers to share this commitment.'