



Association Visitor

"I am extremely honoured to be a volunteer for the MND Association. The most rewarding thing is knowing that I have helped people to access the services, equipment and support they need." Jo-Ann, Volunteer

What's involved:

The role of an Association Visitor is to offer emotional support to those affected by MND. You will be helping individuals to access support and give information on how the MND Association can support them through their journey.

- ✓ Offer emotional support and provide information to people affected by MND
- ✓ Signpost people affected by MND, enabling them to make informed choices and access appropriate services and support
- ✓ Develop and maintain relationships with the local volunteer led branch
- ✓ Attend peer support meetings and 1:1 meetings as well as development events
- ✓ Adhere to the MND Association's policies and procedures, including but not limited to Mutual Expectations, Safeguarding and Lone Working
- ✓ The role also requires notes to be documented in an online system, full training in how to do this will be provided
- ✓ Completion of e-learning and 4 live virtual classroom sessions to support your knowledge

What's not involved:

Giving advice

An expectation of expert knowledge of MND

This role will suit me if I:

- Have good listening and communication skills.
- Able to develop and maintain supportive relationships with people affected by MND
- Are non-judgmental and respectful of diverse lifestyles
- Are prepared to increase my understanding of MND and its impact on families
- Understand the need for confidentiality and the importance of data protection.
- I am honest, reliable, committed and can be flexible to meet the clients' need
- Have the ability to assess & communicate when extra support is needed
- Able to use basic IT such as Microsoft email, Office 365 & a basic data base

What's in it for me?

- Become part of a friendly and dedicated team with an opportunity to develop your skills.
- Make a positive impact to the lives of people affected by MND.
- Get access to a range of events for volunteers in addition to your induction training.
- Out of pocket expenses

What sort of training/induction will I receive before starting?

You'll be inducted into the role and informed about the Association. As part of this, you will receive e-learning, face-to-face training, and mentoring. The induction will be delivered over zoom for 2.5 hours a week over 4 weeks.

What's the next step?

To support our communities all volunteers taking on this role will have to undertake some safe recruitment checks including providing two satisfactory references and applying for an enhanced DBS certificate

Get further information by emailing volunteering@mndassociation.org or call us on 01604 611681

We encourage and welcome applications from all backgrounds and all communities.